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April 20, 2006

2006 APR 26 PM 12:39 EXECUTIVE SECRETARIAT

2006 APR 26 A 9:05



Urbana, IL

Mr. Dave Camden  
Toyota Motor Sales, U.S.A., Inc.  
19001 South Western Ave.  
Dept. WC11  
Torrance, CA 90501

2006 APR 26 A 9:05

Dear Mr. Camden:

On September 3, 2005 I purchased a used 2000 Toyota Corolla with 44,239 miles on it from Court Street Ford in Bourbonnais, IL. When I purchased the car from Court Street Ford, I was told that there were no major problems with the vehicle and I was given a three month warranty. The enclosed receipts will show that I have done recommended maintenance on my car over the past seven months.

My engine problems began in January, four months after I purchased the car. I am aware that for a number of model years Toyota Manufacturing drilled the oil lines too narrowly. As engine oil became dirty, sludge accumulated in the lines depriving the engine of oil and causing the problems that I currently have. Since January I have put in a significant amount of money to maintain the engine of my car and now the estimated necessary engine repair will cost an estimated \$4,700.

In August of 2005 I entered the University of Illinois' College of Veterinary Medicine. Loans have financed my education since undergraduate school and will continue to do so for the next three years. When I decided that a car was necessary my four years in school, I chose a Toyota based on your excellent customer service and vehicle performance ratings. I am now asking of Toyota for assistance in the repair of my engine for what is essentially their problem. The engine aside, my vehicle has been great and I hope to continue buying from Toyota in the future.

Sincerely,



CC: Lisa Madigan, State of Illinois Attorney General  
100 West Randolph Street  
Chicago, IL 60601

National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Insurance Institute for Highway Safety  
1005 N. Glebe Road, Suite 800  
Arlington, VA 22201

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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**