



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

08-MAY-2006 31

Reference No.
10157014

OWNER INFORMATION (Type or Print)

Name

Address

City LANONT

State WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner Date 5/15/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1P4GH2430RX259594

Make
PLYMOUTH

Model
VOYAGER

Model Year
1994

Date Purchased
01-MAY-06

Dealer's Name and Telephone Number
J R's Quality Cars

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City
SPOKANE

State WA Zip Code 99212

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failures: 1

☐ Cruise Control

UNKNOWN

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-MAY-2006

Failure Mileage
202000

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DOT: THE CONTACT STATED THE VEHICLE WAS PURCHASED TWO WEEKS AGO AND THE TRANSMISSION FAILED. THE TRANSMISSION BEGAN TO MAKE A BANGING NOISE WHILE DRIVING AT 50MPH. WHEN THE VEHICLE WAS MOVED OFF THE ROAD AND PLACED INTO PARK, THE GEAR POSITION INDICATOR SHIFTED OUT OF PARK HOWEVER THE VEHICLE WOULD NOT MOVE IN EITHER DIRECTION. THE DEALERSHIP WAS ALERTED AND THEY DETERMINED THE TRANSMISSION NEEDS TO BE REPLACED.

This transmission is notorious in the auto business for its high rate of failure and poor quality. I believe the seller knew all about these problems, and failed to disclose it. Check the internet - There are 1,000's of irate people who have been victimized like me. This is fraud on the dealer's part. I want my money back and the contract cancelled.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving at 50 mph when I heard a loud thump and a whining sound. The car wouldn't respond to the gas pedal so I put it in neutral and coasted into a parking lot. I had a mechanic come out & look at it and there was no visible damage - he towed it back to my house where it remains. It will cost about \$2,000 to replace the Trans. which is more than the car cost. Everyone I have talked to dealers, used car lots, mechanics knows all about Plymouth Transmissions and how defective they are. Chrysler should be forced to recall & pay for the replacement of all their Ply. Transmissions. If I had gotten to the freeway this could have caused a very serious wreck.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?