



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 2006 JUN - 1 AM 6:21
08-MAY-2006
Repository
Reference No. 10156968

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: BURTON State: OH Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 5/24/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GKET16594 [Redacted]
Make: GMC Model: ENVOY Model Year: 2004
Date Purchased: 30-MAR-04 Dealer's Name and Telephone Number: CLASSIC GMC PONTIAC
Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: WILLOUGHBY State: OH Zip Code: 44094
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control
Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 031000 SERVICE BRAKES, HYDRAULIC: PEDALS AND LINKAGES
Multiple Failure: 1 24/30 EVENTS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-MAY-2006 Failure Mileage: 27000 Failure Speed: 20MPH TO 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM15ABC036): [Redacted] Original Equipment Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED INTERMITTENTLY WHILE THE BRAKE PEDAL IS DEPRESSED, THE VEHICLE COASTED THROUGH INTERSECTIONS. THE BRAKE PEDAL ALSO COLLAPSED TO THE FLOOR AT OTHER TIMES. ALSO, THE ABS ACTIVATES ON DRY PAVEMENT. THE DEALERSHIP REPLACED THE CONTROL VALVE FOR THE ABS; THIS CAUSED THE BRAKE PEDAL TO HAVE MORE MOVEMENT. THE MASTER CYLINDER WAS ALSO REPLACED, BUT THIS DID NOT REMEDY THE PROBLEM. CAR TAKE LONGER DISTANCE TO

STOP SINCE JULY 2005 SERVICE ON BRAKES.
GM AWARE OF PROBLEM IN OTHER MODELS BUT FAILS TO MAKE IT A RECALL ISSUE. WISCONSIN STATE ATTORNEY GENERAL WORKING TO GET WISCONSIN INCLUDED IN IF STATE RECALL LIST.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BBB AUTO LINE INVOLVED + GM BUSINESS RESOURCE CTR.
OVER TWO MILLION GM VEHICLES RECALLED FOR BRAKE
SAFETY REASONS. FROM 1989 TO 2005 - ENVY "NOT ON LIST"
YET, BUT THIS 2004 ENVY EXHIBITS "ALL" OF THE SAME
PROBLEMS CONTAINED AROUND ABS BRAKE SYSTEM.
MANY OWNERS SIMILAR TO MYSELF ARE STRUGGLING TO GET
ANTI-LOCK BRAKE SYSTEM FIXED - GM DOING RECALL TO SAVE
MONEY AT THE EXPENSE OF FAMILIAR LIVES. NHTSA
MUST ACT TO GET GM TO RESPOND GM IS WAITING!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

CLEVELAND OH 44111

25 MAY 2005 PM 6

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U.S. Department of Transportation
National Highway Traffic Safety Administration
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400 7th Street, SW
Washington, DC 20590

