



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03 MAY 20 06
03-MAY-2006

Repository ☐

Reference No.
10156689

OWNER INFORMATION (Type or Print)

Name
Address
City INEZ State KY Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)
1FAFP34 Make FORD Model FOCUS Model Year 2005
Date Purchased 01-MAR-05 Dealer's Name and Telephone Number MOUNTAIN CITY FORD
Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner ☒ Dealer's City INEZ State KY Zip Code
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-MAY-2006 Failure Mileage 22000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED A GRINDING NOISE WAS COMING FROM THE DRIVER SIDE FRONT END. THE DEALERSHIP IS UNABLE TO HEAR THE NOISE WHILE TEST DRIVING THE VEHICLE, BUT REPLACED THE ROTORS AND BRAKE PADS IN AN ATTEMPT TO REPAIR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

May 8/2006

Dear Mr. Alberto A Jimenez,

This is in regards to us buying a 2005 Ford Focus (New)

There has been nothing but problems out of the left front wheel and we keep taking it back to dealership and they have replaced break pads, ~~and~~ 2 times and Rotors once. This car has gone to them a total of 5 times shown. But, we thought on the other 6 times we had service men to drive it, it was recorded. As you can see

No report they just said it keeps replacing it back. Ex. That we did w/ NO Consuler @ Any of these times they said they didn't know ~~to~~ what it was.

Soak to another Ford car which was moored @ W.V. Said they didn't and take it back to a brought the car from. To reported to Ford company. Once and they (Dany was the whom I spoke w/ said it was Natyel. Then my son called Ford Motor again. I kept on May 1-06 she to the

(21)

Info, said there was nothing they could do it was now on dealership's hands to replace the car because it was more than 3 times taken on for same problem.

This problem has been reported to Larry Thom Mgr @ Mountain City Ford & Linc, Key 41224/606/298-3535 for the past 5 months and for the past 5 or 6 weeks I have

had a call go in to him about getting me out of this car. His reply is oh well, I am trying. But the problem is he wants to charge me the difference for a car. He has gone to 3 auctions trying to find one one but can't also on

computer auctions. And he went to North Carolina Tuesday 23 May. Come home didn't call us. And my son in law called him. His son was. He found a white one but I didn't want white.

#1 Color when I thought they couldn't get me one. So computer picked color I had in mind to them.

My son-in-law called today Monday May 8th He asked for a car. Larry's answer was I am on paper work. Now they have a car by end of week.

I Called Him Saturday May 6-2006
 Told Him I was tired of trying to get
 him to get me out of the car, I Told him
 I wanted another car before we had
 to make another payment on the 14th
 of May. His Answer was, I will
 see what I can do.

Just want you to see I know
 what run around we have
 gotten from the get go of this
 problem.

Anything you can do to help
 w/this problem would be very
 much appreciated.

Thank you

Gregory Key

Gregory Key

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**