



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

02-MAY-2006 1:31

Reference No.  
10156634

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City DELRAY BEACH State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 5/8/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1NMA11D82C [REDACTED] Make NISSAN Model ALTIMA Model Year 2002  
Date Purchased 01-OCT-02 Dealer's Name and Telephone Number NISSAN IN MARDONE 561-454-6800 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City DELRAY BEACH State FL Zip Code 33444  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE  
Vehicle Component Code 060000 ENGINE AND ENGINE COOLING  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 28-APR-2006 Failure Mileage 18361 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM1A3ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

DT\*: THE CONTACT STATED A NHTSA RECALL, # 03V455000 WAS PERFORMED ON THE VEHICLE ON APRIL 14, 2004 CONCERNING, THE ENGINE AND ENGINE COOLING HOWEVER, THE RECALL DID NOT REMEDY THE PROBLEM. THIS FAILURE ALMOST CAUSED AN ACCIDENT ON APRIL 28, 2006. THE DEALERSHIP WOULD NOT OFFER A SECOND REPAIR WITHOUT CHARGE UNDER THE RECALL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

THE PART INSTALLED BY THE DEALER WHEN THE CAR WAS RECALLED WAS  
DEFECTIVE. I THINK THAT NISSAN SHOULD BE RESPONSIBLE FOR REPLACEMENT, OR I  
SHOULD PAY THE WHOLESALE PRICE FOR THE PART. NOT TO BE CHARGED FULL  
PRICE LIKE I JUST CAME IN. THIS WAS NISSAN RESPONSIBILITY BECAUSE THE  
PART WAS DEFECTIVE, AND I SHOULD GET A REFUND. MY WIFE AND I COULD HAVE BEEN  
KILLED BECAUSE THE LAST TIME THE CAR STALLED WAS IN THE MIDDLE OF THE BUSY  
INTERSECTION IN SOUTH FLORIDA. IT WAS A GOOD THING A SHERIFF DEPUTY WAS  
BEHIND ME WHO STOPPED TRAFFIC AND PUSHED ME TO THE SIDE OF THE ROAD.  
ENCLOSED IS COPY OF CALL FROM MACDOUGHER NISSAN

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Classification (VOC)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**