



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **2006 MAY 10 AM 9:20**  
Repository   
27-APR-2006  
Reference No. 10156290

**OWNER INFORMATION (Type or Print)**

Name [Redacted]  
Address [Redacted]  
City **MASON** State **OH** Zip Code [Redacted]  
Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date **5/11/06**

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
**1G1YY22G0** [Redacted]  
Make **CHEVROLET** Model **CORVETTE** Model Year **1997**  
Date Purchased **01-MAY-99** Dealer's Name and Telephone Number **Brian M. Krupski (954) 347-3001** Engine: No. Cylinders **8** Fuel Type: **Gas**  
Original Owner  Dealer's City **Cowart Creek** State **FL** Zip Code **33073**  
Transmission Type **MANUAL**  Antilock Brakes  Cruise Control Powertrain **REAR WHEEL DRIVE**  
Vehicle Component Code **012200 STEERING COLUMN LOCKING ANTI-THEFT DEVICE**  
Multiple Failure: **2**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) **27-APR-2006** Failure Mileage **10245100000** Failure Speed **9 APR 2001** **60 MPH**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTMALSABC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. List parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED THE STEERING WHEEL LOCKED WITH THE KEY IN THE IGNITION. A NHTSA RECALL, # 04V060000 WAS PERFORMED ON THE VEHICLE CONCERNING THE STEERING HOWEVER, THE RECALL DID NOT REMEDY THE PROBLEM. THE DEALERSHIP WOULD NOT OFFER A SECOND REPAIR WITHOUT CHARGE UNDER THE RECALL. THE MECHANIC DETERMINED A NEW COLUMN LOCK PLATE WAS NEEDED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



**General Motors  
Product Recall Customer Reimbursement Procedure**

If you have paid to have this recall condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees, and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- **Approved, you will receive a check from General Motors,**
- **Denied, you will receive a letter from General Motors with the reason(s) for the denial, or**
- **Incomplete, you will receive a letter from General Motors identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.**

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the toll-free telephone number provided at the bottom of the form. If you need assistance with any other concern, please contact the Chevrolet Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.800.630.2438. The deaf, hearing impaired, or speech impaired should call Text Telephone (TTY), 1.800.633.2438.





November 2004

Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Reason For This Recall:** General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 1997 model year Chevrolet Corvette vehicles. When you remove the ignition key, the electronic column lock (ECL) system prevents turning of the steering wheel. When the vehicle is started, it unlocks the steering system. Two conditions can prevent steering while the vehicle is moving:

1. Your vehicle is designed so that if the column fails to unlock when you start your vehicle, the fuel supply will be shut off if you try to move your vehicle. If voltage at the powertrain control module (PCM) is low or interrupted, however, the fuel shut off may not occur and the vehicle can be accelerated while the steering is locked.
2. During quick cranks, the ECL lock pin may not withdraw fully and, in vehicles where there is abnormally low clearance to the lock plate, there may be contact between the pin and lock plate. This can cause a noise or ratcheting when the steering wheel is turned or, if there is insufficient clearance, the steering wheel cannot be turned.

Safety  
Concern

\* If one of these conditions occurs, a crash could occur without warning.

**What Will Be Done:** On vehicles equipped with an automatic transmission, your Chevrolet dealer will remove the column lock. After this service correction, the steering column will no longer lock when the key is removed.

On vehicles equipped with a manual transmission, your Chevrolet dealer will 1) reprogram the PCM and, 2) verify that there is adequate lock plate clearance and, if necessary, replace the lock plate. After this service correction, the steering column will continue to lock when the key is removed.

This service correction will be performed for you at no charge.

Until your Corvette is repaired, you can easily verify that the column is unlocked by turning the steering wheel a full turn before shifting into gear. If you hear a ratcheting noise while turning the wheel or experience column lock after starting the engine, contact your dealer to arrange for repair.

**How Long Will The Repair Take?** This service correction will take approximately 20 minutes to 1 hour and 40 minutes, depending on the type of transmission you have in your vehicle. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**