

10156224

March 29, 2006

National Highway Traffic Safety Administration
400 Seventh Street SW
Washington, DC 20590

Dear Highway Traffic Safety Administration,

Perhaps you can offer some help or advice on the following problem. I own a 1998 Porsche Boxster. Over a year ago the air bag warning light came on, when I contacted the dealer on the problem, I was told that there was a known corrosion problem with the contacts in the air bag electrical system. They told me that to correct the problem the front seats had to be removed and the wiring harness had to be replaced at an approximate cost of \$600. They also told me that it was imperative I get this work done because the air bags would likely not deploy in an accident because of this problem. I stated that I believed the manufacturer should be responsible for this expense because it was a known defect that could result in serious injury or death. I was told that because the car was out of its warranty period that I would be responsible for the expense. Not believing this could possibly be the case I wrote the Porsche American Headquarters (I have enclosed a copy of my letter to them) and received the same reply.

I believe there are legal requirements that state a manufacture is responsible for correcting a known safety defect that could result in serious injury or even death to an occupant of a car manufactured by that company. Am I right? If so, how do I initiate action to have this defect corrected by the manufacturer? If there is no legislation requiring the manufacturer to correct this known safety defect, can I bring legal action against the Porsche Corporation to have it corrected?

Thank you for your attention to this matter, if there is another government agency that should be involved please refer me to them.

Sincerely,

[Redacted Signature]

[Redacted Address Line]

*Amman
4/13/06*

[Redacted Address Line] • VAIL, AZ • [Redacted Address Line]

PHONE: [Redacted Phone Number]

February 14, 2005

Porsche Cars North America Inc.
Attn: Customer Commitment
980 Hammond Drive
Suite 1000
Atlanta, Georgia 30328

Dear Porsche,

I have written earlier to express my disappointment at the poor quality of my '98 Porsche Boxster. I am now more then disappointed with the quality and factory commitment of the Porsche Company. A few months ago I had the airbag warning light come on, I went to the dealer and after inspection was told that it was caused by a known corrosion problem with the connectors in the cable harness. I was informed that both seats would have to be removed and the harnesses replaced. I was also told that not to have this work done could result in the airbag not deploying in the event of an accident. The cost to do this work was estimated to be around \$600. I told the dealer that I expected the Porsche Company to cover this cost and was informed that since the car was out of warranty this cost would not be covered. I find this incredulous, to believe the Porsche Company would not cover the cost of a known problem that could result in serious injury or even death shows the lack of commitment Porsche has to the safety of their owners. I can assure you that should I be injured in an accident due to the lack of deployment of the airbag, the Porsche Company shall be held liable to the fullest extent of the law.

I now have the emission warning light on, this is the second time for this failure. The first time I paid over \$800 for two service calls and replacement of the throttle body to ultimately find out that the problem was a defective gas cap with was replaced on recall. I now sport an \$800 gas cap as the dealer would not refund any of the previous service costs say all the repairs were justified.

All of this shows an incredible lack of concern for the quality of Porsche automobiles and a total lack of regard for the safety of Porsche owners. I have included a copy of my earlier letter to you, which never received a response to show this is not the first time I have written on this issue.

No more Porsche's for me


Dayton, NV 