



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 MAY 10 PM 12:20  
25-APR-2006

Reference No.  
10156043

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City MILLERSTOWN State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 05/03/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1G1ZS52F84F [REDACTED] Make CHEVROLET Model MALIBU Model Year 2004  
Date Purchased 01-AUG-04 Dealer's Name and Telephone Number REGISTER CHEVROLET Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City THOMPSONTOWN State PA Zip Code 17094  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 016000 STEERING:ELECTRIC POWER ASSIST SYSTEM  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 23-APR-2006 Failure Mileage 24000 Failure Speed 35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTMAL9ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE TRAVELING AT 35 MPH, THE POWER STEERING FAILED CAUSING THE VEHICLE TO VEER TO THE LEFT LANE. WHILE TRYING TO RECOVER INTO THE CORRECT LANE, THE VEHICLE WENT OVER A GUARDRAIL AND OVER A RAVINE. THE DRIVER WAS NOT INJURED. THE VEHICLE WAS TOTALED. THERE WAS A POLICE REPORT FILED. THE CONTACT HAS SEEN SEVERAL COMPLAINTS ON THE INTERNET CONCERNING SIMILAR POWER STEERING PROBLEMS. THE CONTACT REPORTS NO PROBLEMS WITH THE STEERING PRIOR TO THE ACCIDENT. *ENGINE Accelerated on its own as well as the power steering lock-up.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**PENNSYLVANIA  
CERTIFIED ORGANIC**

ph: 814.364.1344  
www.paorganic.org

Here are <sup>only</sup> 2 internet findings  
of the steering problems. I can  
give others if you want



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## Urgent for 04-05 Chevy Malibu owners

by Donald Sensing

**If you own a 2004 or 2005 Chevrolet Malibu, this post could save your life.**

As you are aware, beginning with the 2004 model year, the Chevy Malibu features electronic steering, or "steer by wire." Note, this system is not found on the older "Malibu Classic" (aka "Chevrolet Classic") models, which are sometimes still referred to as a Malibu. I am referring to this model:

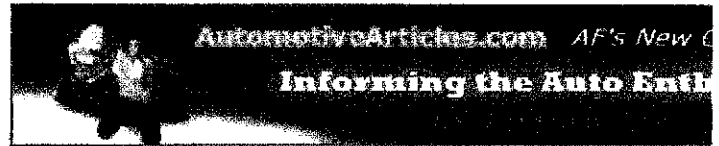


*This car may drive you into a ditch or worse. Read and heed!*

If while driving you hear any kind of grinding noise coming from the steering column - *park the car safely immediately!* Complete loss of steering control is likely imminent.

Yes, this happened to me. Yesterday while I was driving in Nashville, my 2004 Malibu LS (33K miles) lost its steering completely. I had no directional control of the vehicle whatsoever. Fortunately (that is, by the grace of God) I had just turned into a parking lot, so I coasted straight ahead to an empty space.

But the steering wheel would not move. I had it trucked (GM paid) to a dealer, whose service rep called me later and said that the steering's motor and controller assembly had come loose from the steering column; all the bolts holding it there had come off.



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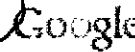
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**dinosaur**

6,300 miles and had to have steering column replaced.

here's the scenario:

i came home last night and was parking in reverse in my driveway, all of a sudden the yell and the radio read the text "steering column". at that point i couldnt turn the car left or right dangerous while driving fast speeds on the highway? I took it to the dealer and they replac this would fix it....WRONG!

As im driving out of the lot I notice that the car is pulling to the right and when I turn the s to turn left completely, but when you turn right it is very very loose. i took it back to the se tomorrow and called the sale manager as well who told me he will speak to the service man; they didn't even test out the car after replacaing the steering column. 1 more problem with this car a lemon, or is it 4 times. ill check here in WI what the law states.....what a mess or

anyone else have multiple problems with ther steering column or steering in general on the very serious problem especially when the steering wheel locks up when the steering colum because you can't turn left or right!!! you can get killed!

any help/feedback is appreciated.....

**bearcatdon**

You need to read this.

<http://www.automotiveforums.com/vbulletin/showthread.php?t=249882&highlight=steerin>