



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-APR-2006

Repository

Reference No.  
10155536

**OWNER INFORMATION (Type or Print)**

Name

Address

City ORLANDO

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  Yes  NO  
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 4/22/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5N1ED28T9

Make  
NISSAN

Model  
XTERRA

Model Year  
2001

Date Purchased  
01-JAN-01

Dealer's Name and Telephone Number  
REED MOTORS

Engine:  
No. Cylinders

Fuel Type:  
Gas

Original Owner

Dealer's City  
ORLANDO

State  
FL

Zip Code

Transmission Type

Manual  
4 speed

Antilock Brakes

Cruise Control

Powertrain

UNKNOWN

6 cylinder

Vehicle Component Code  
200000 WHEELS

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
01-APR-2006

Failure Mileage  
45500

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0THAL9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

wheel

DT\*: THE CONTACT STATED DURING AN OIL CHANGE THE MECHANIC NOTICED THE DRIVER SIDE REAR WHEEL WAS FRACTURED. THE VEHICLE WAS OPERATING NORMAL PRIOR TO THE FAILURE. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHERE A SPARE WHEEL WAS PUT ONTO THE VEHICLE.

wheel

Rim of wheel has horizontal crack on one of the spokes

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

When I took my vehicle in to get an oil change (and tire rotation) they noticed one of the "spokes" on my wheel was cracked. I called the Nissan dealer on W. Colonial (Reed Nissan) and asked if there was a recall on the wheels, because I have never heard of this happening. They said it was caused by my neglect and they could not replace it unless I paid for it. So I called the 1-800 Nissan number and was told the dealer should not have said something like that until they had looked at it. When I took it to Nissan they said it was too unsafe to drive the vehicle with that wheel on, so they took it off and put my spare wheel on. Then, since the service manager was not there (it was a Saturday) they kept the wheel, took a picture of it on Monday and sent the picture to the corporate office. No one was courteous enough to call me back and tell me anything, so I called the 800 number and left a message with the person I first contacted at the corporation. She never returned my call. So I called the dealer again. The service manager said they were not going to replace it for me, so I went and picked up my wheel.

I am a 59 year old GRANDMA. I go out of my way to drive around any speed bumps. I do not do "off the road" driving. This wheel is defective. If it cannot withstand normal everyday use, maybe they better consider making the wheels out of stronger material. It really bothers me, that if the service people did not discover the crack I could have gotten in an accident (if the wheel broke) and killed myself, my grandkids and people in other vehicles. And, if Nissan refuses to agree with that I will never purchase another Nissan as long as I live, because that shows me they do not stand behind the safety of their vehicles and protecting their customers. I would feel unsafe driving or riding in another Nissan knowing that. (And I DO LOVE my Nissan!)

Thanks for your attention to this manner.



Photo is not good,  
but arrow shows edge  
uncover. Crack is all  
the way across & through  
the back of spike

