

CONSUMER
RFD, ST-808

APR 24 2006

[Redacted]

NVS-216aae
Ref. # 10155164

Roanoke, VA [Redacted]

Dear [Redacted]

Thank you for your correspondence dated March 13 on behalf of your constituent, [Redacted] who wrote concerning his model year (MY) 2001 Audi Quattro vehicle. Your correspondence was received on April 3.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided on behalf of [Redacted]. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the water pump causing premature timing belt failure in MY 2001 Audi Quattro vehicles. There is insufficient evidence to warrant opening a safety defect investigation at this time. The information [Redacted] provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention in the future.

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The Honorable John Warner

I hope this information is helpful. If you have any questions, please have your staff contact me or Mr. Ronald L. Medford, Senior Associate Administrator for Vehicle Safety, at (202) 366-1810.

Sincerely yours,

Original Signed By

Michael W. Harrington
Director of External Affairs

cc: Washington Office

NHTSA: NVS-210: Congressional Response

NVS-216: Ms. Anamari Alonso ext 6-6903

NHTSA Control No. ES06-002051

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cc:

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Subject/Chron/Optical Disk/CRD

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