



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 MAY
06-APR-2006 2 AM

Repository ☐

Reference No.
10154731

OWNER INFORMATION (Type or Print)

Name
Address
City OIL CITY State PA Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 4/18/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1LNHMB7V
Make LINCOLN Model CONTINENTAL Model Year 2000
Date Purchased 26-SEP-02 Dealer's Name and Telephone Number
Original Owner ☐ Dealer's City State Zip Code
Engine: No: Cylinders 8 Fuel Type: Gas
Transmission Type ☒ Antilock Brakes Powertrain
AUTOMATIC ☒ Cruise Control FRONT WHEEL DRIVE
Vehicle Component Code
021210 SUSPENSION:FRONT:SPRINGS:COIL SPRINGS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 06-APR-2006 Failure Mileage 86400 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE PUTTING AIR IN THE FRONT DRIVER SIDE TIRE, IT WAS NOTICED, THE FRONT COIL SPRINGS HAD BROKEN AND PUNCTURED THE TIRE. ALTHOUGH THE MANUFACTURER WAS ALERTED, NO APPOINTMENT FOR INSPECTION WAS MADE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 4-4-06 WENT OUT TO VEHICLE AND NOTICED FLAT TIRE. AS I TRIED TO pump up tire with AIR COMPRESSOR, NOTICED THAT TIRE WAS NOT GOING UP AND HEARD AIR ESCAPING. I THEN REACHED AROUND BACK OF TIRE AND FOUND THAT THE COIL SPRING HAD BROKEN SOMETIME DURING THE NIGHT AND WAS STICKING IN THE TIRE, PUTTING A LARGE HOLE IN IT. IF I HAD BEEN DRIVING WHEN THIS HAPPENED, I THINK THERE WOULD OF BEEN A GREAT CHANCE I WOULD HAVE CRASHED. I THINK THIS IS A SERIOUS SAFETY ISSUE AND FORD/LINCOLN HAS HAD PROBLEMS WITH COIL SPRINGS BEFORE AND SHOULD BE MADE TO PAY FOR MY REPAIRS.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20590

