



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

03-APR-2006  
19 11 8 53

Reference No.  
10154384

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City HUDSON State NH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date [REDACTED]

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HD1FRW1X5H [REDACTED]  
Make HARLEY DAVIDSON Model SOFTAIL Model Year 2005  
Date Purchased 15-MAY-05 Dealer's Name and Telephone Number NASHUA 603-578-9400 Engine: No: Cylinders 2 Fuel Type: Gas  
Original Owner  Dealer's City MERRIMACK State NH Zip Code 03054  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 200000 WHEELS  
Multiple Failure: 1 *Twice*

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 03-APR-2006 Failure Mileage 6200 Failure Speed 55  
*06T 2005 52.00 50*  
*LACING ON WIRE WHEEL / REAR*

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING 55MPH, THE REAR WHEEL VIBRATE. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE DEALER TIGHTENED THE SPOKES ON THE WHEELS. THAT REMEDIED THE PROBLEM FOR A SHORT AMOUNT OF TIME. HOWEVER, THE PROBLEM REOCCURRED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1st: OCT 2005 Bike Had Slight VIBRATION 50+ mph, HAD Appt For 5000 K service, Reported VIBRATION, Dealer Tightened Spokes + TRUED wheel. Dealer Did NOT Charge Submitted For WARRANTY.

2nd: 4/3/06 Went for Ride 9 Bikes 13 people Riding in a group I WAS IN FRONT ON RIGHT Speed Limit 55 we were Doing 50mph coming AROUND a slight Curve to the Right when The Bike Started To VIBRATE Violently. I MANAGED TO Keep CONTROL AND Stop The Bike. We found The Spokes VERY loose. Called Dealer next DAY Requested new wheel (said no) Showt3 Called Harley Talked to REP SAID wheels ARENT COVERED

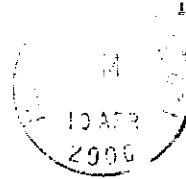
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US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

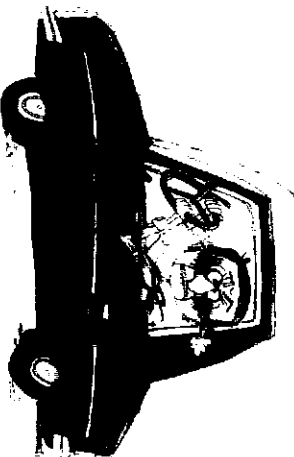
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

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(DASH) 2 DOT



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