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[Redacted]
Burlington, VT
March 10, 2006

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2006 MAR 27 PM 3:43

Ms. Twila Mihas
Customer Relationship Manager
Chevrolet Division
General Motors Corporation
P.O. Box 33170
Detroit, MI 48232-5170

Re: Service Request 1-325120535

Dear Ms. Mihas:

Just about one year and 5,000 additional miles (79,820) later, I experienced another spring snapping on my 1998 Malibu. I have sold my home and had asked the Overhead Garage Door representative to come to look at the possibility of replacing the door on my garage with their new insulated model. I had parked my car in the driveway prior to him coming. I went out through the garage to greet him and found something on the floor which would have been where the right back wheel would have been. The gentleman identified it as a broken spring.

I am enclosing my original letter of February 18, 2005 to save you the time of looking it up. All the details are still true. This time I was able to drive it down to Deneker's in Vergennes where they told me both the struts and springs would have to be replaced. This time at a cost of [Redacted] for labor and [Redacted] for parts, which I had to pay for upfront because they did not have them on hand and had to order them. While waiting for the parts to arrive, I was afraid to drive my car very far.

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De P
3/29/06

Once again, I am asking whether this is normal deterioration on a 1998 Malibu which is garaged regularly. Once again, my male friends say it is unusual given the mileage and my driving habits, which were considerably restricted last year while I recovered from quadruple by-pass heart surgery which took place on March 9, 2005.

I am sending you the broken spring under separate cover for your inspection.

Sincerely,

(as of 3/24/06) -

[REDACTED]
Vergennes, VT [REDACTED]

cc: NHTSA

U.S. Department of Transportation ✓
Washington, D. C. 20590