STATE AUTO®
Insurance Companies

CORPORATE HEADQUARTERS
518 East Broad Street
Columbus, Ohio 43215
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Phone: 410-252-5000 • Fax: 410-252-6605

March 16, 2006

NHTSA Headquarters
400 Seventh Street, SW
Washington, DC 20590

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2006 MAR 27 PM 3:43

RE: Our Insured: [redacted]
Claim Number:
Date of Loss: 1/23/05

Dear Sir/Madam:

Please be advised we are the insurance company with reference to the above captioned claim.

This is a follow up to a letter directed to you by [redacted] of A. A. Adjustment Company. (copy enclosed).

State Auto is handling multiple claims for our insured in which [redacted] and her son Felix sufferred serious injuries as a result of the possible malfunction of the 205/75SR radial tire on their vehicle.

Please forward all correspondence directly to my attention at the address above. I would appreicate someone from your office contacting me to let me know who is handling this matter.

Thank you in advance for your cooperation and I look forward to hearing from you soon.

Sincerely,

Barbara J. Schalk

Barbara J. Schalk
Claim Representative

BS/bjs

Enclosure

CC: [redacted]

A. A. Adjustment Company

P. O. Box 488

Timonium, Maryland [redacted]

Appraisals [redacted]

Toll Free [redacted]

Casualty [redacted]

Fax [redacted]

NHTSA Headquarters
400 Seventh Street, SW
Washington, DC 20590

Re: Continental Tire Cap De-lamination

06 February, 2006

On 01 February, 2006 I inspected a damaged vehicle for State Auto Insurance Company. This vehicle was a 1998 Lincoln Navigator equipped with Continental "Contitrac A/T", 205/75 SR 17 radial tires. The vehicle was badly damaged after the driver reportedly lost control and drove off of the road.

Upon thorough examination the right rear tire had seemingly lost the tread cap. This tire was flat with no outward signs of impact or sidewall damage. The interruption of integrity appeared to be as a result of the de-lamination. The vehicle is all standard equipped with no suspension or drive train modifications. All 4 tires have matching serial numbers and a minimum of 6/32 tread wear remaining.

At this point I am requesting a representative look into this matter as this is clearly a product defect. The vehicle has been preserved in the state immediately following the accident. It is located at CoPart #32, [redacted] Waldorf, MD [redacted] Please direct all correspondence to State Auto Insurance Company, c/ [redacted] Timonium MD [redacted]

Sincerely,

Terry Strother
Appraiser ASE Master Tech