

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4238

www.safercar.gov

FORM NHTSA-101 (REV. 08-01) (1-01)

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Street No: [Redacted] Apt. No.: [Redacted]
City: Katy State: TX Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.
Signature of Owner: [Redacted] Date: 06/06/06

PURCHASE DATE 12/03 - 39600 VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield in driver's side: B4JYADLD9VG
Make: JAGUAR Model: S Year: 2000 Current Mileage: 43,300
Date Purchased: Dec/03 Dealer's Name and Telephone Number: STEVE HAYMAN CHRYSLER JEEP Engine: [Redacted]
Dealer's City: UNION CITY State: GA Zip Code: 30291 Fuel Type: Gas Diesel Hybrid Other
 Original Owner
Transmission Type: Automatic Manual
 Antilock Brakes Cruise Control
Powertrain: All-Wheel Drive Rear-Wheel Drive Four-Wheel Drive
 Front-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name: LOWER BALL JOINT Incident Date(s): 12/23/05 Failure Mileage: 42,600 Failure Speed: 5 MPH
Failure Location: Driver Passenger Front Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand: [Redacted] Tire Model/Line: [Redacted] Tire Name: [Redacted] Tire Size (Example: P215/65R1105): [Redacted]
Failed Structure: Tread Sidewall Bead
DOT No. (Example: DOT MAL9ABC036 on sidewall): [Redacted] Original Equipment Prior Repair
Failure Type: Blowout Blister Crack Torn Tread Separation Road Hazard Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model Number and Name: [Redacted]
Seat Type: Infant Booster Integrated Convertible Other
Failed Part: Describe Failure Below: Base Harness/Buckle LATCH Connector Shell Handle Other
Installed in Vehicle using the: Vehicle safety belt LATCH system*
*Vehicle info required

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Police Report No.: 0

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
I WAS JUST PARKING CAR IN A PARKING LOT OTHERWISE HAD I BEEN ON THE I-10 I WOULD BE DEAD! THIS IS NOT FIRST TIME - I ALSO BELIEVE AUTOMATED WAS PULLED BACK - I WAS ALSO TOLD CAR HAD NEVER BEEN IN AN ACCIDENT & WHEN I WENT TO 3 DEALERS FOR APP EST. VALUE - ALL 3 SAID CAR HAD BEEN IN AN ACCIDENT. I ONLY DROVE IT 3000 MILES IN 2 YRS THAT I OWNED IT & HAD HAD REPAIR COSTS I HAVE EVEN HAD THOUSANDS UPON THOUSANDS WORTH OF REPAIRS REFUSED TO REPAIR ME FOR BALL JOINT OR WINDOW REGULATOR

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I know THIS WAS A LEASE CAR PREVIOUSLY & I am positive that FORD knew this CAR HAD BEEN IN A WRECK - Repaired it - Talled the ODOMETER BACK AS CAR #A7-39,200 IN 9/03 & sold in an AUTO AUCTION AS A FLEET VEHICLE & IN THE DIRECT DEALER WARRANTY VEHICLE DETAILS SHEET I ACQUIRED - it shows that DISTANCE AT LAST CLAIM WAS 39,310 - that date was Dec - 2002 - & ONLY 400 MILES WAS DRIVEN IN THE ENTIRE year of 2003! I had all the SAME Repairs - Plus! NEW window Regulator - computer software - front lower ball joint - coolant level sensor - plus many more EACH ADDITIONAL SHEETS IF NECESSARY Ford should be held RESPONSIBLE FOR THIS LETTER -

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20580
Official Business
Penalty for Private Use \$300

N HOUSTON TX 773
14 JUN 2006 PM 2 L



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 78178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20580



Think your vehicle has a safety defect?



Visit www.safercar.gov or call 1-800-327-4276

Use the toll-free number to file a report or visit www.safercar.gov or call 1-800-327-4276



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U.S. Department of Transportation
National Highway Traffic Safety Administration



[REDACTED]

The original owner shows up
as: LEASE CLOSANTS

[REDACTED]
FRANKLIN TN. -
OR
DRIVER - [REDACTED]

PAULINE, I.S.C.

This CAR will kill someone
& FORD DENIES ALL FINANCIAL
RESPONSIBILITY & YOU ALLOW
THIS ??

[REDACTED]