



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

ELIOT SPITZER
Attorney General

REGIONAL OFFICE DIVISION
Buffalo Regional Office

10154089

March 10, 2006

[Redacted]
Hamburg, NY [Redacted]

Our File Number: [Redacted]
Company: Ford Motor Corp.

Dear [Redacted]

On behalf of Attorney General Eliot Spitzer, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

s/ Karen Davis

Karen Davis
Consumer Frauds Representative
Bureau of Consumer Frauds
And Protection

KD/kmh

cc: National Highway Traffic and Safety Administration
400 7th Street SW
Washington, DC 20590

2006 MAR 20 4:11:07

*Edison
3/21/06*

March 3, 2006

Dear Attorney General,

I am the owner of a 1996 Ford Crown Victoria. I am writing about the settlement with Ford Motor Co. that requires the automaker to pay at least \$735.00 to owners who had to replace an intake manifold. I had to replace the intake manifold on my car and when I presented my bill to West Hill Ford they told me I wasn't entitled to reimbursement because it was not within their time frame. I don't understand this at all. A defective part is a defective part that they put on my car & I had to have replaced. I feel they should be made to reimburse me for the repair I made.

RECEIVED BY

MAR 8 - 2006

BUFFALO REGIONAL OFFICE
NYS OFFICE OF THE ATTORNEY GENERAL

Thank You!



manifold, attorneys for the plaintiffs said Friday.

Ford also is extending warranty coverage on the plastic part to seven years to cover vehicle owners who haven't replaced the manifold. The class-action lawsuit covered a total of 1.8 million vehicle owners, according to McGrow Cater, a spokeswoman for the plaintiffs.

An intake manifold is a pipe that supplies a mixture of fuel and air to the engine's cylinders. Vehicles included in the settlement are the Ford Crown Victoria, Mercury Grand Marquis and Lincoln Town Car from the 1996-2001 model years; the Mercury Cougar, Ford Thunderbird and Ford Mustang from 1997; some Mustangs from the 1998-2001 model years; and some Ford Explorers from the 2002 model year.

Owners who replaced their intake manifold within the first seven years of ownership can take the vehicles to a dealer and obtain reimbursement whether or not they have a receipt. The vehicle must be brought to a dealer by March 16.

Ford to pay sedan owners

DETROIT (AP) — Ford Motor Co. has finalized a settlement that requires the automaker to pay at least \$785 each to sedan owners who had to replace an intake

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TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**