



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10153844

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT SAINT LUCIE

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, you agree to release your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/10/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GBLP37N0S3

Make

FLEETWOOD

SER.# 733JS7

Model

BOUNDER

34J

Model Year

1995

Date Purchased
15-AUG-95

Déaler's Name and Telephone Number

Original Owner

Dealer's City

State

Zip Code

Engine:

No: Cylinders 8

Fuel Type:

Gas

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

REAR WHEEL DRIVE

Vehicle Component Code

132000 VISIBILITY:GLASS, SIDE/REAR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
22-MAR-2006

Failure Mileage
67500
66887

Failure Speed

DRIVERS SIDE FRONT WINDOW
SEE ATTACHED PAPERS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE DRIVER'S SIDE WINDOW IS CLOUDY. THE WINDOW IS MADE OF DOUBLE PANNED TEMPERED GLASS. THE SEAL BETWEEN THE TWO PIECES OF GLASS IS BROKEN CAUSING VERY POOR VISIBLY AND THE EXTERIOR REARVIEW MIRROR CAN NOT BE SEEN. THE DEALER AND MANUFACTURER HAVE BEEN ALERTED.

I SPOKE TO SCOTT AT SULLIVAN RV PARTS (1-800-720-0484) ON 3-24-06. HE TOLD ME I WAS THE THIRD CALL HE RECEIVED THIS WEEK ABOUT THIS SAME PROBLEM WITH THE SAME WINDOW. HE ALSO SAID THE PART HAS BEEN ON BACK ORDER INDICATING THERE MUST BE A LOT OF PROBLEMS WITH THIS WINDOW.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date: 2006/03/24 Fri AM 10:41:14 EST

To: [REDACTED]

Subject: RE: 3/24/06 Croghan 1-121899308 TDS

[Close](#)

Dear [REDACTED]:

We are writing in response to your recent email inquiry. Thank you for allowing us the opportunity to assist you.

Thank you for your recent request for information regarding our motor homes. We appreciate the opportunity to be of assistance.

As it sounds that your window has condensation, the only remedy would be to replace.

All of the available Fleetwood parts can be ordered through an authorized Fleetwood dealer, as we are not set up for retail sales. They will need your Fleetwood Identification Number to check availability and retail pricing.

The following are the nearest Fleetwood dealers to you:

AL'S MOTORHOME & TRAILER SALES, INC. 772 595-5922 in Fort Pierce, FL
SULLIVAN RV (S) (800) 720-0484 in Decatur, IN (specializes in mail order parts)

Thank you once again for allowing us the opportunity to assist you.

Sincerely,

Tamika Smith
Customer Service Representative
Fleetwood Owner Relations

-----Original Message-----

From: [REDACTED]

Sent: Wednesday, March 22, 2006 5:49 PM

To: Fleetwood MH Service

Subject: 3/24/06 [REDACTED] 1-121899308 TDS

Is your inquiry related specifically to your RV?: Other

Is your inquiry related specifically to your local Fleetwood dealer?:

Name: [REDACTED]

Email Address: [REDACTED]

SCOTT

Address: [REDACTED]

Address 2:

City: Port St. Lucie

State: FL

Zip / Postal: [REDACTED]

Country: USA

Telephone: [REDACTED]

Fleetwood Serial Number: 733JS7 [REDACTED]

Chassis VIN: 1GBLP37N0S3 [REDACTED]

Year, Make and Model: 1995 Fleetwood Bounder 34J

Selling Dealer:

Current Location: Port St. Lucie FL 34952-1370

Schematic Request:

Comments and additional info: I have a safety issue. Left side extreem front stationary window That is in a frame with a sliding window and screen by the left outside mirror has gotten so foggy and blured that you almost can't see thru it. (there is no driver side door). It's very dangerous. Looking into the rear view mirror is impossible. What do I do?

THIS IS WHAT
I WROTE TO
FLEETWOOD

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