U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received: 24-MAR-2006 (2006 MAY -3)	Repository ☐
	Reference No.: 10153653

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City: BEAR CREEK TOWNSHIP	State: PA	Zip Code: [redacted]	Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a [redacted] provide your name or address to the vehicle manufacturer.
Signature of Owner: [redacted] Date: 04/10/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G3NL52T11C [redacted]	OLDSMOBILE	ALERO	2001

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
02-FEB-01	MOTOR WORLD			No: Cylinders 4	Gas
Original Owner ☒	Dealer's City: WILKESBARRE	State: PA	Zip Code		

Transmission Type			Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain: FRONT WHEEL DRIVE	021600 SUSPENSION:FRONT:WHEEL BEARING Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
24-MAR-2006	76000		The front wheel bearing has been replaced for the fourth time aprox. every 20,000 miles three times this was covered under extended warranty

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE FRONT WHEEL BEARINGS ARE DEFECTIVE. THE BEARINGS FAIL EVERY 15,000-20,000 MILES. THERE IS A KNOCKING NOISE THAT SEEMS TO COME FROM THE FRONT OF THE VEHICLE AND THE VEHICLE DOES NOT STEER PROPERLY. THE DEALERSHIP REPLACED THE WHEEL BEARINGS FOUR TIMES. THE DEALERSHIP OR THE MANUFACTURER CANNOT DETERMINE WHY THE BEARINGS FAILED NUMEROUS TIMES.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As stated this is the fourth time this item has been replaced, by dealer three times warranty covered this the last time it did not but olds sent a check to cover ½ the cost. They (Dealer/olds) cannot give me a reason why this is happening. Since the problem existed since the car was new and problems still exist I believe that this problem should be looked into. Has there been any others who reported this same problem and is there a potential hazard of this condition.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

nhtsa
people saving people
www.nhtsa.dot.gov

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LEHIGH VALLEY