



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 APR 19 11 09:54  
24-MAR-2006

Reference No.  
10153589

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City AIKEN State SC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized agent, please provide the name and address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 4/16/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GW68S0XC [REDACTED]  
Make: JEEP Model: GRAND CHEROKEE Model Year: 1999  
Date Purchased: 01-APR-99 Dealer's Name and Telephone Number: MILTON RUBEN CHRYSLER UNKNOWN Engine: No: Cylinders 6 Fuel Type: Gas  
Original Owner:  Dealer's City: AUGUSTA State: GA Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS  
Multiple Failure: 63

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 24-MAR-2006 Failure Mileage: ~~40000~~ 54,136,25K Failure Speed: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE APPLYING BRAKE PRESSURE AT VARIOUS SPEEDS, THERE WAS A PULSATION WITHIN THE BRAKES. THE VEHICLE WAS SEEN BY A DEALER AND THE ROTORS WERE REPLACED. THE PROBLEM PERSISTED AND THE VEHICLE WAS TAKEN BACK TO THE DEALER. IT WAS DETERMINED THE ROTORS WERE WARPED AND NEEDED TO BE REPLACED AGAIN. - SYMPTOMS GOT PROGRESSIVELY WORSE WITH INCREASED MILEAGE UNTIL THEY SHUDDER & GRAB.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE PROBLEM OCCURRED WITHIN 5K MILES OF REPAIRS (I.E. ROTOR REPLACEMENT OR SKIM SURFACING). A KIT IS NOW AVAILABLE FOR FRONT BRAKES (INCLUDES NEW CALIPERS, ROTORS AND PADS). I BELIEVE HOWEVER THE REAR BRAKES HAVE SAME PROBLEM, BUT NOT AS PRONOUNCED THERE IS NO FORMALY RECOGNIZED PROBLEM BY JEEP, NOR A FIX

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 400 7th Street, SW Washington, DC 20590



AUGUSTA GA 309

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Think your vehicle has a safety defect?

If so:



Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

800-627-4269



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