

2006 MAY 15 PM 1:50

*QAR & 10153 429*

[REDACTED]  
Phoenixville, Pa. [REDACTED]

April 28, 2006

SUBJECT- Follow - Up information on March 31, 2006 correspondence dated March 31, 2006 regarding Bound Motor home VIN 3FCMP53S3XJ [REDACTED].

Dear Sir:

I took my motor home to Yocum Ford for repair again on March 29, 2006 as required by Ford Motor Co. They called on April 6 to say it needed a FMC XL3Z 9D475 CA Valve plus the gasket.. They called back 4-7-06 and said we could pick it up. We went and picked it up on 4-8-06 the bill was \$285.90, we asked if they were sure the valve was the only problem when the last time we had it in for repair they said it was the fuel pump and it took 2 visits there for them to find this for a total of \$1,389.81. We asked them if this showed on the computer and they said yes Why didn't they find it all the other times they had it.

We feel we should be reimbursed for some of the charges , also the only way they would put the tail pipe back on was if they ordered the whole exhaust system so we brought it home and put it ourselves.. So far we really haven't received any answers about all the problems "Do WE Have A Lemon" or does anyone know what the real problem is.

Will we ever be able to go out on the road without out worrying if we're going to get their trouble free?

Respectively yours

[REDACTED]  
[REDACTED]

*F-299  
5/17/06*

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