U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
22-MAR-2006	Reference No. 10153421

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City SAN ANTONIO	State TX	Zip Code [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FMEU1766V[redacted]	FORD	EXPLORER EXPEDITION	1997

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
				No: Cylinders 8	Gas
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
	☐ Antilock Brakes ☒ Cruise Control	4 WHEEL DRIVE	185000 VEHICLE SPEED CONTROL:CRUISE CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
11-NOV-2005	113000		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTNAL9ABC03)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No			Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

ON NOVEMBER 11, 2005 DRIVING MY FORD EXPLORER ON HIGHWAY 410 AND JONES MALTBERGER IN THE CITY OF SAN ANTONIO TEXAS. MY CAR WAS ON FIRE IN THE FRON HOOD. I BELIEVE IT GOT CAUGHT ON FIRE BECAUSE IT HAS A DEFECTIVE SPEED CONTROL CAUSING ON THE VEHICLE CONTROL DEACTIVATION SWITCH BECAUSE IT OVERHEATED AND SMOKE AND BURNING UNDER THE HOOD HAPPENED. I CONTACTED FORD AND THEY DONT WANT TO BE RESPONSIBLE TO MAKE REPAIRS. FORD SENT AN INSPECTOR ON JANUARY 4, 2006. MR. MARCEL MICLEA WAS IN CHARGE OF THE CASE FROM CONSUMER AFFAIRS. HE SENT A LETTER AND CONCERN WAS REVIEW AND WAS NOT ABLE TO VERIFY MANUFACTURER DEFECT AND COULD NOT OFFER ASSISTANCE AT THIS TIME. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Please:

Reference # 10153421

My SUV is an EXPEDITION.

Failure Mileage: 113.000