



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
MAY 30 PM 2:31
21-MAR-2006

Repository
Reference No.
10153346

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City CORPUS CHRISTI State TX Zip Code [Redacted]

Daytime Telephone Number [Redacted]
E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 5/19/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4CW52K4TH [Redacted]
Make: BUICK
Model: PARK AVENUE
Model Year: 1996
Date Purchased: 01-APR-04
Dealer's Name and Telephone Number: [Redacted]
Engine: No: Cylinders 6
Fuel Type: Gas
Original Owner: Dealer's City: Corpus Christi State: TX Zip Code: 78409
Transmission Type: AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain: UNKNOWN
Vehicle Component Code: 073000 FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-JAN-2006
Failure Mileage: 200000
Failure Speed: 45 MPH
Startler, timing belt, fuel pump, valves causing explosion on coil lamp cold start 90000

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: D0THAL9ABC036): [Redacted] Original Equipment Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

Crash: Yes No
Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: [Redacted]

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE STALLED AT VARIOUS SPEEDS. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP WHERE THE STARTER, TIMING BELT, AND ELECTRONIC COMPUTER RELAY WAS REPLACED. AFTERWARDS, THE PROBLEM PERSISTED AND THE VEHICLE WAS SEEN BY A DEALER. A NHTSA RECALL, # 96V115000 CONCERNING THE FUEL SYSTEM WAS COMPLETED BY THE DEALER HOWEVER, THE STALLING ISSUE REMAINED. THE VEHICLE WAS TAKEN BACK TO THE INDEPENDENT REPAIR SHOP FOR FURTHER INSPECTION OF THE FUEL PUMP ASSEMBLY. UPON INVESTIGATION OF THE ENGINE COMPARTMENT, WHILE THE ENGINE WAS STARTED, A BACKFIRE OCCURRED AND DAMAGED THE ENGINE. THE INDEPENDENT MECHANIC ATTRIBUTED THE DAMAGE TO THE RECALL REPAIR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

3rd attempt to fix the buick from Del Tech auto
3rd fuel pump it exploded caught fire He says never
saw anything like that. again accuses chevrolet recalls
supposedly and then calls me to tell me it will
be another 58200 fuel pump is broke after
fixing recalls and there is a brake electric
short in the air condition which is one of
the recalls on the vehicle and wants me
to pay another 500.00 to get my car 7920.00
3 months ACCUS ATTACH ADDITIONAL SHEETS IF NECESSARY I'm disabled!

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

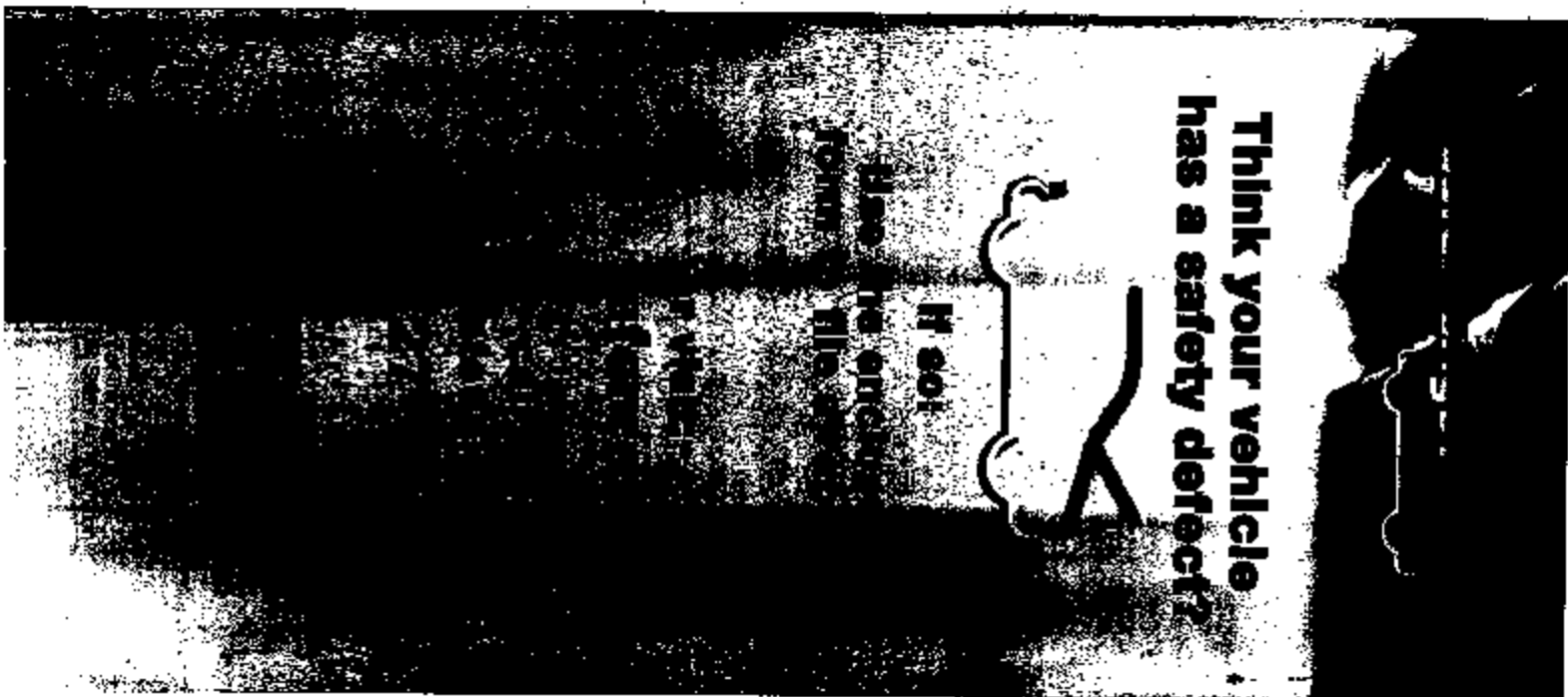


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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



2nd
Floor
Fuel
Pump

Corpus Christi
620 E Main St.
KATSTOWN 78363
387 4000

DEL-Tect
Auto Motive.
242-2650
10302 LEOPARD
CTR. 78410

All of this is do with the faulty
equipment on the vehicle this vehicle
has had 4 fuel pumps repaired
in the last 6 months and still
there is a short in the air condition
after supposedly fixing the recalls on
the vehicle and they want a disabled
citizen to pay for the repair of
the fuel pump and send me on
my way how in the world does
anyone do business like that in
the state of Texas. Peter even
put me into a loaner vehicle I went
and still ping without a vehicle.

[Redacted]

[Redacted]

3/10/06.

Corpus Christi TX.

BBB auto line

Claim # BURD 643887

[Redacted] OK

[Redacted]