



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10153215

2006 APR 20 MAR 2006 3:23

OWNER INFORMATION (Type or Print)

Name

Address

City GOLDEN BEACH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide your name or address to the vehicle manufacturer? ☒ YES ☒ NO ~~SA~~
Signature of Owner Date 3/30/2006

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WAUML44E65N

Make
AUDI

Model
A8

Model Year
2005

Date Purchased
01-DEC-05

Dealer's Name and Telephone Number
CHAMPION AUDI

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
FORT LAUDERDALE

State
FL

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
ALL WHEEL DRIVE

Vehicle Component Code
180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-MAR-2006

Failure Mileage
12000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash
☐ Yes ☒ No

Fire
☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE THE VEHICLE WAS TRAVELING 40 MPH THE ACCELERATOR PEDAL WAS RELEASED. THE VEHICLE ACCELERATED ON ITS OWN. THE BRAKE PEDAL WAS DEPRESSED AND THE VEHICLE STOPPED. THE DEALERSHIP WAS UNABLE TO DETERMINE A PROBLEM. A SECOND TIME, WHILE DRIVING 70 MPH, THE ACCELERATOR PEDAL WAS RELEASED AND THE VEHICLE ACCELERATED TO 100 MPH. THE BRAKE PEDAL WAS APPLIED AND THE VEHICLE SLOWED TO 70 MPH THEN THE VEHICLE SPED UP AGAIN. THE CONTACT USED THE PARKING BRAKE TO SLOW THE VEHICLE TO 45 MPH, AND THEN APPLIED BOTH FEET TO THE BRAKE PEDAL TO STOP THE VEHICLE. ONCE AT A STOP, THE VEHICLE WAS PUT IN NEUTRAL AND THE RPM'S RED LINED. THE VEHICLE WAS THEN PUT IN PARK AND THE ENGINE CONTINUED TO REV. THE DEALERSHIP WAS CALLED TO TOW THE VEHICLE, BUT THERE WOULD BE AN HOUR WAIT. THE CONTACT DROVE THE VEHICLE TO THE DEALERSHIP, BUT THE DEALERSHIP IS UNABLE TO DETERMINE A PROBLEM. THE MANUFACTURER HAS SENT A REPRESENTATIVE FOR FURTHER INSPECTION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Customer#: 1003672

Customer Name: [REDACTED]

RO Number: 167532

Open Date: 03/08/06
Close Date: 03/22/06

Mileage: 16123 Service Logon: PI-S
SA Number: 791 Cashier: lee

Line Code: A Comeback: N Booker ID: 791

Complaint: CUST STATES THAT WHILE DRIVING ON THE HIGHWAY AT ABOUT 60 MPH CAR STARTED TO ACCELERATE ON ITS OWN. CUST STEPPED ON THE BRAKES, BUT AS HE LET BRAKE GO CAR CONTINUED GOING FOWARD, CUST HAD TO STEP ON BRAKE AS HARD AS HE COULD AND USE EMERGENCY BRAKE IN ORDER TO STOP THE CAR. CUST LET THE BRAKE GO AND CAR WENT FOWARD, CUST WAS INVOLVED IN FRONT BUMPER COLLISION. CUST PUT CAR IN NEUTRAL AND ENGINE KEPT REIVING, CUST PUT CAR IN PARK AND ENGINE KEPT ON REIVING. CUST TURNED CAR OFF AND THEN BACK ON AND CAR KEPT DOING THE SAME THING. FINALLY WHEN CUST TURNED OFF CAR AND GOT OUT OF VEHICLE AND BACK IN, THEN CAR WENT BACK TO NORMAL OPERATION.

Labor Type: WAU03

Technician Number: 664

Op Code: 39

Comeback RO Number:

Description: ACCESSORIES

Labor\$: 0.00

Parts\$: 0.00

Miscellaneous\$: 0.00

Story for Line A, Version Number 1
16123

Story for Line A, Version Number 2

16123 VEHICLE WAS INSPECTED BY A TECHNICAL SPECIALIST FROM AUDI. VEHICLE IS OPERATING TO MANUFACTURERS STANDARDS

03/22/06 09:53AM

PRESTIGE MOTOR CARS

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History Report for Vehicle: 5N011274

Customer#: 1003672

Customer Name: [REDACTED]

RO Number: 164581

Open Date: 12/26/05

Mileage: 13420

Service Logon: PI-S

Close Date: 12/31/05

SA Number: 906

Cashier: sabrina

Line Code: A

Comeback: N

Booker ID: 746

Complaint: 39 CUST STATES THAT THE TIRE PRESSURE MONITORING SYSTEM IS INOP

Labor Type: CAU

Technician Number: 868

Op Code: SOP

Comeback RO Number:

Description: WE HAVE SPECIAL ORDER PARTS FOR YOUR VEHICLE.

Labor\$: 0.00

Parts\$: 0.00

Miscellaneous\$: 0.00

Line Code: B

Comeback: N

Booker ID: 746

Complaint: CUST STATES THAT THE TRUNK ONLY WORKS SOMETIMES

Labor Type: CAU

Technician Number: 868

Op Code: SOP

Comeback RO Number:

Description: WE HAVE SPECIAL ORDER PARTS FOR YOUR VEHICLE.

Labor\$: 0.00

Parts\$: 0.00

Miscellaneous\$: 0.00

Line Code: C

Comeback: N

Booker ID: 746

Complaint: 15K 15,000 MILE SERVICE AUDI MAINTANCE

Cause: 15K SERVICE PROVIDED

Labor Type: WAM

Technician Number: 868

Op Code: 03150040

Comeback RO Number:

Description: 15,000 MILES/24,000 KM SERVICE

Labor\$: 212.85

Parts\$: 134.50

Miscellaneous\$: 0.00

Failed Part Number:

Failed Code: 0315110001

Failed Part Quantity:

Line Code: D

Comeback: N

Booker ID: 746

Complaint: CUST STATES THAT SOMETIMES THE MMI STARTS TO MALFUNCTION

Labor Type: CAU

Technician Number: 868

Op Code: NPF

Comeback RO Number:

Description: VEHICLE COMPLIES TO MANUFACTURER STANDARDS

Labor\$: 0.00

Parts\$: 0.00

Miscellaneous\$: 0.00

Line Code: E

Comeback: N

Booker ID: 746

Complaint: CUST STATES THAT ONE TIME WHILE AT LIGHT CAR ACCELERATED ON ITS OWN UNTIL CUST HIT THE BRAKES

Labor Type: CAU

Technician Number: 868

Op Code: NPF

Comeback RO Number:

Description: VEHICLE COMPLIES TO MANUFACTURER STANDARDS

Labor\$: 0.00