

10153030

02/19/06

Yes, the dealer + Toyota have failed to remedy the defect in my 1994 Toyota truck. As you can see I've had lots of work done on this truck. In June of 1999 the HEAD GASKET BLEW. From then to now, the truck uses oil + knocks. I was told by dealer, Toyota had recall for head gasket. I was not notified!!! And have had problems from then to this day. And now a recall on steering rod. I'm not sure I can deal w. a local dealer. HELP

P.S. The Toyota dealer never fixed the problems w/ truck using oil + engine knocking

A Toyota truck owner
W.H. Wheeler

[REDACTED]
Huntsville Tx. [REDACTED]
[REDACTED]

Edison
3/10/06

006 MAR -9 PM 9:10

**SSC 50N -- CERTAIN 1990 THROUGH 1995 MODEL YEAR TRUCK 4WD STEERING RELAY ROD
SAFETY RECALL NOTICE**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 1990 through 1995 model year Truck 4WD vehicles.

What is the problem?

On the involved vehicles, if the steering wheel is repeatedly turned under certain conditions where high steering effort is required, for instance, when fully turning the wheel while the vehicle is stopped, a fatigue crack may develop in the Steering Relay Rod. In the worst case, the Steering Relay Rod may fracture, causing a loss of vehicle steering control and thus increasing the possibility of a crash.

What will Toyota do?

Any Toyota dealer will replace the Steering Relay Rod with an improved one at NO CHARGE to you.

What should you do?

Please contact your authorized Toyota dealer to make an appointment to replace the Steering Relay Rod with an improved one, as soon as possible. The repair will take approximately four hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the Steering Relay Rod replacement. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-8371 Monday through Friday, 9:00 am to 5:00 pm, Saturday and Sunday 7:00 am to 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement of the Steering Relay Rod for this specific condition?

If you have previously paid for the replacement of the Steering Relay Rod prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.
Toyota Customer Experience, WC 10
19001 Bosah Western Avenue, Torrance, CA 90508

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-654-0163), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on reverse side
Traducción en español en el reverso



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Contact

1-888-DASH-2-DOT
(1-888-327-4236)

TTY

- 1-800-424-9153 or
- 1-202-484-5238

Search Results

Report Date : February 18, 2006 at 10:34 PM

New Search

SEARCH VEHICLE

TYPE :
YEAR : 1994
Make : TOYOTA
Model : 4X4
Type : TRUCK

Print Version

Results : 7 | All records displayed

Make : TOYOTA Model : 4X4 Year : 1994

Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 826073

Number of Deaths: 0

Date of Failure: November 29, 1997

VIN : JT4VN13D6RS...

Component: ENGINE AND ENGINE COOLING:ENGINE

Summary:

CAMSHAFT SEIZED ON LEFT EXHAUST HEAD. DEALER REFUSED TO HONOR WARRANTY ON POWERTRAIN. ALSO, WHILE AT STOP SIGN RELEASED CLUTCH AND ENGINE DIED. SUED DEALER IN SMALL CLAIMS COURT. *AK

Document Search

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Make : TOYOTA Model : 4X4 Year : 1994

Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 826385

Number of Deaths: 0

Date of Failure: November 29, 1997

VIN : JT4VN13B6R5...

Component: ENGINE AND ENGINE COOLING:ENGINE

Summary:

DUE TO OIL IN THE ANTI-FREEZE, THE CAMSHAFT FROZE. THE ANTI-FREEZE ATE AWAY THE BEARING MATERIALS INSIDE OF THE ENGINE. WILL BE TAKEN VEHICLE TO DEALER. *AK

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Make : TOYOTA Model : 4X4 Year : 1994

Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.

Crash : No Fire : No Number of Injuries: 0

ODI ID Number : 846628 Number of Deaths: 0

Date of Failure:

VIN : Not Available

Component: POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT:SEAL

Summary:

REAR AXLE SEAL IS LEAKING FLUID. THE DEALER HAS REPAIRED REAR AXLE SEAL PRIOR TO THE INCIDENT. *AK

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Make : TOYOTA Model : 4X4 Year : 1994

Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.

Crash : No Fire : No Number of Injuries: 0

ODI ID Number : 854427 Number of Deaths: 0

Date of Failure: November 15, 1999

VIN : PLEASE FILL...

Component: ENGINE AND ENGINE COOLING:ENGINE

Summary:

ONGOING PROBLEM WITH BLOWN ENGINE HEAD GASKET. ON TWO OCCASIONS VEHICLE WAS IN NEED OF HEAD GASKET REPLACEMENT. FIRST WAS DONE IN NOV 1996, AND PRESENTLY PROBLEM REOCCURRING. DEALER/MANUFACTURER WERE NOT CONTACTED AT THIS TIME. *AK

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Make : TOYOTA **Model :** 4X4 **Year :** 1994
Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 978838 **Number of Deaths:** 0
Date of Failure: August 15, 1994
VIN : Not Available
Component: SEAT BELTS:FRONT:RETRACTOR

Summary:

DRIVER'S AND PASSENGER SAFETY SEAT BELT DOES NOT RETRACT. THEY GET HUNG UP IN THE DOOR. PLEASE DESCRIBE DETAILS. TT

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Make : TOYOTA **Model :** 4X4 **Year :** 1994
Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 8018768 **Number of Deaths:** 0
Date of Failure: April 18, 2002
VIN : 4TARN01PRV2...
Component: ENGINE AND ENGINE COOLING:ENGINE

Summary:

VEHICLE CUT OFF WHILE DRIVING. VEHICLE TOWED TO A REPAIR SHOP AND INFORMED OF A BLOWN HEAD GASKET. DEALER AND MANUFACTURER HAVE NOT BEEN NOTIFIED AT THIS TIME. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

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Make : TOYOTA **Model :** 4X4 **Year :** 1994
Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 10016738 **Number of Deaths:** 0
Date of Failure: April 29, 2003
VIN : JT4VN13G5R5...

Component: ENGINE AND ENGINE COOLING**Summary:**

TRUCK RAN FINE UNTIL STOPPED OVER TO BUY FOOD. WHEN TRIED TO START TRUCK AGAIN, MOTOR FROZED (BLOWN HEAD GASKET). REPLACED TIMING BELT, RADIATOR, WATER PUMP, BELTS & THERMOSTAT THE YEAR BEFORE. TEMPERATURE NORMAL PRIOR TO INCIDENT.

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THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**