

[REDACTED]  
Standish, ME

Phone [REDACTED]  
[REDACTED]

February 21, 2006

10153022

NHTSA  
U.S. Dept. of Transportation  
Washington, DC 20590

2006 MAR -9 AM 9:10

Dear Sir or Ma'am,

Last April, I purchased a previous dealership leased Jeep Grand Cherokee Laredo with [REDACTED] miles on it. I currently have [REDACTED] miles on it, and the driver seat mounts are breaking, causing a serious safety hazard. I sent an email to the Jeep Division a month ago, and never received a response, so now I am sending a letter to DaimlerChrysler. I am enclosing a copy of this letter for your viewing. Thank you for your time and any assistance you might provide.

Sincerely,

[REDACTED]  
[REDACTED]

92994  
3/10/06

[REDACTED]  
[REDACTED]  
Standish, ME [REDACTED]

Phone [REDACTED]  
[REDACTED]

February 21, 2006

DaimlerChrysler Motors Corporation Customer Center  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004

Dear Sir or Ma'am,

Last April I purchased a 2001 Jeep Grand Cherokee Laredo, VIN 1J4GW48S51 [REDACTED] with [REDACTED] miles on it at time of sale from Lee Cars in Windham, ME. It was a dealership lease vehicle that was purchased and resold by Lee Cars. The Jeep now has [REDACTED] miles on it, and the driver seat mounts are breaking, causing a serious safety hazard.

I talked to the Shop Manager at Lee Cars, and he told me I would have to pay to have a new seat put in if it wasn't covered by the warranty I purchased, which it does not. Then I sent an email to the Jeep division a month ago, and have not received a response.

I hope to hear from you soon in order to resolve this matter. I am also sending a copy of this letter to the NHTSA. Thank you for your time

Sincerely,

[REDACTED]

[REDACTED]