February 5, 2006

2006 MAR -1 PM 2:10

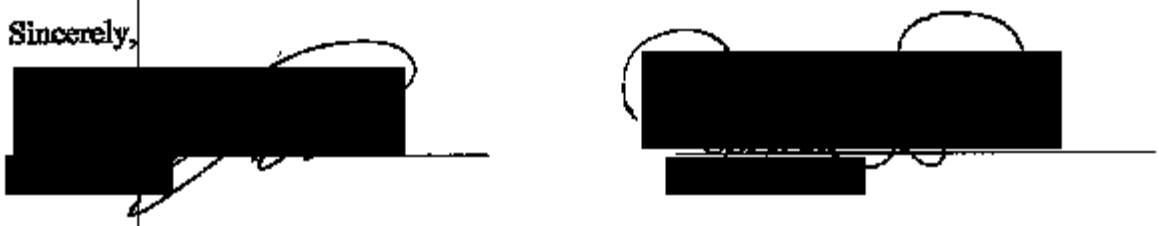
National Highway Traffic Safety Administration
U.S. Department of Transportation
Washington, DC 92619

Dear Sir or Madam:

We are the owners of a 2004 Kia Sedona EX. We have been having problems with the brakes squealing and grinding for the past few months. We have taken the van into our local Kia dealer three times for this problem. Each time they advised us that the problem had been fixed (please see enclosed copies of service receipts). Today we noticed the same problem again, so we are sending you this certified letter informing you that we are requesting an investigation under the Florida Lemon Law. According to the Kia Motors Warranty and Consumer Information Manual, Kia is allowed one "final attempt to cure the nonconformity." We have sent a certified letter to Kia Motors and we are awaiting a response from them. However, if this problem is not resolved we will be requesting a refund according to the Florida Lemon Law procedures. We wanted to make you aware of this problem since we believe this is a defect in the braking system and is a potential safety hazard. If this problem is not resolved by Kia we will be contacting you again to open an investigation into this as another potential recall. Please let us know if there is anything else we can do as we would like to resolve this issue as soon as possible.

Thank you for your prompt attention to this matter and we look forward to hearing from you very soon.

Sincerely,



Cc: File

Enclosures: Service Receipts

Peggy
3/6/06

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).