



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 APR 17 11:26 AM '06
17-MAR-2006 AM 8:37

Reference No.
10152973

OWNER INFORMATION (Type or Print)

Name

Address

City HUNTSVILLE

State AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 03/25/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1LNLM91V

Make
LINCOLN

Model
MARK VIII

Model Year
1998

Date Purchased
01-NOV-98

Dealer's Name and Telephone Number
CLOVER LEAF LINCOLN

Engine:
No. Cylinders 8

Fuel Type:
Gas

Original Owner

Dealer's City
DECATUR

State
AL

Zip Code

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
121000 EXTERIOR LIGHTING:HEADLIGHTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-MAR-2006

Failure Mileage
86000
60,000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: D0TMAL9A9C038)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE PLASTIC COVER FOR THE HEADLIGHTS ARE DISCOLORED. THIS DOES NOT ALLOW THE HEADLIGHT TO PROJECT ENOUGH LIGHT FOR NIGHT DRIVING. THE CONTACT HAS REPLACED THE LIGHT BULBS, BUT THIS HAS NOT IMPROVED VISIBILITY. THE HEADLIGHT ASSEMBLY MUST BE REPLACED. THE MANUFACTURER WAS ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have talked with the Dealer two times about the only thing she says buy new Headlight assemblies at a cost of \$1000 plus without labor. The Lincoln customer service at Lincoln had trade the car in for a new one price \$20,000 plus tax. My low beam is about as bright as my parking lights ^{High Beams} lights are like my other beam lights should be. There are a lot of beams out there like this all "Mopars". I have talked with auto parts shops & auto repairs shops about this problem. They say there are a lot of complaints.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Jerome C. Mitchell

U.S. Department of Transportation

HUNTSVILLE, AL

BIRMINGHAM, AL

25 MAR 2006 PM 2

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

