



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 2:40 PM 16 APR -6
Repository:
Reference No.: 10152855

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: FORT WAYNE State: IN Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GBKY549[Redacted]
Make: CADILLAC Model: STS Model Year: 2001
Date Purchased: 09-MAR-04 Dealer's Name and Telephone Number: FORT WAYNE LEXUS (NOT REPAIR FACILITY)
Engine: No. Cylinders: 8 Fuel Type: Gas
Original Owner: Dealer's City: FORT WAYNE State: IN Zip Code: [Redacted]
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control
Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 121000 EXTERIOR LIGHTING:HEADLIGHTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-JAN-2008 Failure Mileage: 81700 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM18ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE DRIVER SIDE HEADLIGHT WAS INOPERABLE. THE DEALER TRIED TO REPLACE THE BALLAST, BUT THE WIRING HARNESS ON THE VEHICLE WOULD NOT FIT. NO PARTS WERE AVAILABLE THROUGH THE MANUFACTURER OR DEALER TO REMEDY THE PROBLEM. THE DEALER IS PLANNING TO MANUFACTURE A SPECIAL PART OF THEIR OWN DESIGN IN ORDER TO REMEDY THE PROBLEM.
MANUFACTURER (GENERAL MOTORS) TOLD PART AVAILABLE 4/15/06 AT EARLIEST.
ORIGINAL BALLAST FROM FACTORY WAS SUPERCEDED WITH NEW PART. NEW BALLAST DOESN'T ADAPT TO THE WIRING HARNESS IN CAR. TOM KELLY (FT. WAYNE DEALER) ADVISED GENERAL MOTORS HAS TO MAKE A WIRING HARNESS WITH AT LEAST 60 DAY LEAD TIME. FORCED TO DRIVE VEHICLE WITH 1 HEADLIGHT FOR AT LEAST 60 DAYS. IF OTHER SIDE FAILS, CAN'T DRIVE VEHICLE AFTER DARK. CADILLAC CAN'T SUPPORT THEIR OWN PRODUCTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**