



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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Reference No.
10152684

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City EATON RAPIDS State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 3/22/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GCDT19X [REDACTED] Make CHEVROLET Model S10 Model Year 1996
Date Purchased 17 JUN-96 Dealer's Name and Telephone Number BUD KOUTS Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City LANSING State MI Zip Code [REDACTED]
Transmission Type MANUAL Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 182510 STRUCTURE:BODY:TAILGATE:HINGE AND ATTACHMENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29-APR-2005 Failure Mileage 84628 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/85R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 1 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE KNEELING ON THE TAILGATE, BOTH CABLES BROKE. THE CONTACT SUSTAINED MINOR INJURIES. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AND THE CABLES WERE REPLACED. THERE IS A NHTSA RECALL, # 06V068000, REGARDING THE TAILGATE CABLES. THE VEHICLE HAS THE SAME PROBLEMS AS INDICATED IN THE RECALL; HOWEVER, IT IS NOT INCLUDED IN THE RECALL DUE TO THE VIN.

THE BROKEN STRAPS WERE REPLACED BY A CHEVY DEALERSHIP. SEE ATTACHED COPY OF INVOICE ALSO ATTACHED IS COPY NOTES TO MYSELF REGARDING MY TWO CALLS TO CHEVY CITING THIS AS A SAFETY ISSUE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Repair
INVOICE
ON
REVERSE

MARCH 14, 2006
CALLED NHTSA
AUTO SAFETY HOTLINE
1-800-424-9393
FILED COMPLAINT ON BROKEN
TAILGATE STRAPS
SUPPOSED TO RECEIVE A
MAILING IN TWO WEEKS

I HAVE NOT RECEIVED ^{FEEDBACK} COMMUNICATION
FROM CHEVY - G.M. REGARDING MY TWO
PHONE CALLS TO THEM. JMM 3-22-06

1-800-222-1020
MAY 2, 2005 -

← CONTACT # FOR CHEVROLET
my call to them
complaint/damage # I was
assigned for my call of
MONDAY MAY 2, 2005
REGARD THE SAFETY ISSUE
OF THE TAILGATE STRAPS
ON THE S10 BREAKING
UNDER MY WEIGHT THE
LAST WEEK OF APRIL
- THE CALL TAKER SAID SHE WAS (#) A
SUPERVISOR AND THE SAFETY ISSUE WILL
BE SENT UP TO THE CORPORATE LEVEL

LOIS AM M...
JUNE 13th, 2005
HE IS GOING TO
ADD TO THE
FILE MY FOLLOWING
CALL
talked to [redacted] --- vick
I REQUESTED ACKNOWLEDGEMENT
OF MY REPORT ON THE DAMAGE
TO OTHERS THAT HAVE S10s WITH
STRAPS THAT MAY BREAK.
HE SAID THEY DON'T DO THAT
GOING TO CORPORATE LEVEL IS THAT
"MY REPORT WAS PUT IN THE DISSENTING
FILE (ELECTRONIC) AND CORPORATE LEVEL
WILL READ IT. WHO ACKNOWLEDGES IN
30 DAYS (TO ME) I WILL NOTIFY,
THE APPROPRIATE FEDERAL AGENCY OF
MY SAFETY CONCERN

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**