



U. S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

MAY 16 AM 11:11
14-MAR-2006

Reference No.
10152677

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City OLYMPIA State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1-1

VEHICLE INFORMATION

17 digit vehicle identification Number Located at bottom of windshield on driver's side: 3VWCP21C [REDACTED]
Make VOLKSWAGEN Model BEETLE Model Year 2001
Date Purchased 21-MAR-01 Dealer's Name and Telephone Number HANSON MOTORS Engine: No: Cylinders Fuel Type: Diesel
Original Owner Dealer's City OLYMPIA State WA Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 125100 EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-MAR-2006 Failure Mileage 55920 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM1A8ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STAYED INTERMITTENTLY, THE VEHICLE WILL NOT SHIFT OUT OF PARK. THERE IS A RECALL, #03V265000, CONCERNING THE BRAKE LIGHT SWITCH. THE RECALL DID NOT CORRECT THE PROBLEM. THE VEHICLE IS HAVING THE SAME PROBLEMS AGAIN. THE DEALERSHIP HAS BEEN ALERTED. THE VEHICLE HAS BEEN REPAIRED MULTIPLE TIMES.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

4 switches (brake or back-up) have been replaced. I have had to pay every time! The Switch (Hanson Motor used was 150945511C on 10-23-02 (they had the car 8 days) mi. on car 29938 - 1-20-04 - 150 mi. 42527 - 1-5/05 same switch as last (Recall 1-4-05 at 42K-WENT TO DIFFERENT MACH. HE put switch # 150945511E - Since this should have been used before. I have been stranded - needed a wrecker. I was coming out of a car wash and at the end could not get it out of neutral - had to get out & push the car. I have a ball race - two operations! This car has had a problem since day one! I purchased X-stended warranty but didn't see where it helped. It has been real inconvenient over 3000 in repairs

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



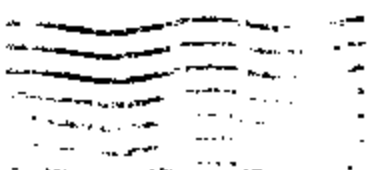
ELY P&DF, WA. 19:08 05/12/06

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BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



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Think your vehicle has a safety defect