



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2008 MAR -6 PM 2:43
14-MAR-2008

Repository ☐

Reference No.
10152653

OWNER INFORMATION (Type or Print)

Name

Address

City

QUEENS

State NY

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 3/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

2C3HE86G34H

Make

CHRYSLER

Model

300M

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number
EAST HILLS CHRYSLER

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

LONG ISLAND

State

NY

Zip Code

Transmission Type

☐

Antilock Brakes

☒

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

141100 AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-MAR-2008

Failure Mileage

21000

Failure Speed

5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC096)

☐

Original Equipment

☐

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 5MPH, THE AIR BAG LAMP ILLUMINATED. AS A RESULT, THE HORN DOES NOT WORK. THE CONTACT VERBALLY SPOKE WITH THE DEALER ABOUT THE PROBLEM.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Dealer has since repaired the problem with the "Air Bag
 light" and "Horn not working." I would like to emphasize that I
 narrowly avoided a serious accident when I had to use the horn
 and found it was not working. This is the 5th time the car has been
 in the shop 4 times from "Engine light", and the performance
 on Highway driving "15 MPG" but according to the service Dept.
 it is supposed to be 24 MPG. I'll be a 75 year old
 Disabled Korean Vet. who lost a leg in a war zone
 back in Sept '01 because the car was not in the shop
 often enough. 166

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

100 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300



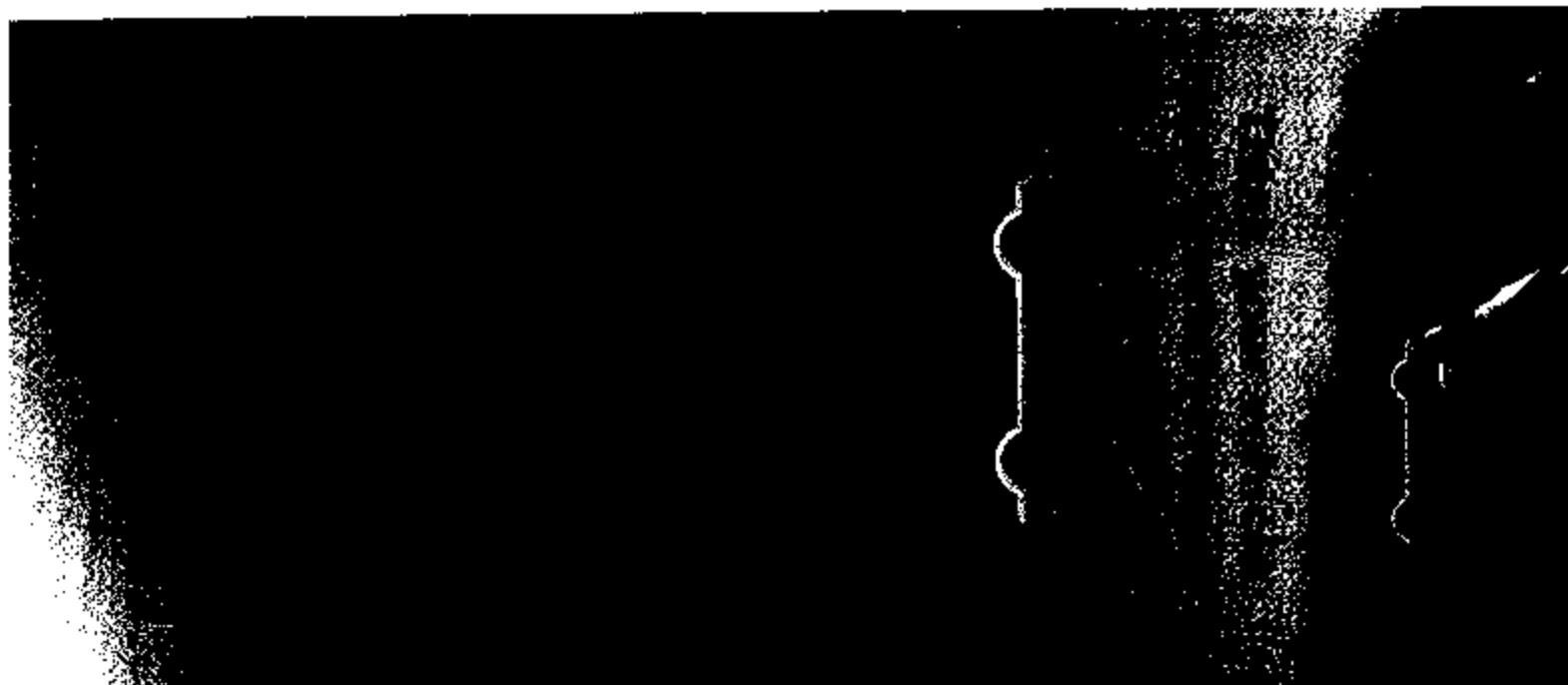
NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-210
 400 7th Street, SW
 Washington, DC 20590



For more information visit: www.chrysler.com
or call 1-800-CHRYSLER

**DaimlerChrysler
Motors Company LLC**

THIS VEHICLE IS MANUFACTURED TO MEET SPECIFIC UNITED STATES REQUIREMENTS. THIS VEHICLE IS NOT MANUFACTURED FOR SALE OR REGISTRATION OUTSIDE OF THE UNITED STATES.

PARTS CONTENT INFORMATION

FOR VEHICLES IN THIS CARLINE:

U.S./CANADIAN PARTS CONTENT: 66 %

NOTE: PARTS CONTENT DOES NOT INCLUDE FINAL ASSEMBLY, DISTRIBUTION, OR OTHER NON-PARTS COSTS.

FOR THIS VEHICLE:

FINAL ASSEMBLY POINT:

BRAMPTON, ONTARIO, CANADA

COUNTRY OF ORIGIN:

ENGINE: UNITED STATES

TRANSMISSION: UNITED STATES

Bumper Performance

This vehicle is equipped with bumper systems that can withstand a frontal barrier impact speed of 2.5 miles per hour and a rear barrier impact speed of 2.5 miles per hour with no more damage than allowed by the Federal bumper standard. The Federal bumper standard allows damage to the bumpers and attaching hardware and specifies barrier tests to be conducted at 2.5 miles per hour.

Smog Index

The Smog Index of this vehicle is 1.00.

0.0 0.1 0.2 0.3 0.4 0.5 0.6 0.7 0.8 0.9 1.0 3.0
CLEANER MORE POLLUTING

The Smog Index of the average new vehicle is 1.02.

The Smog Index (SI) indicates the relative level of smog-forming pollutants emitted by the vehicle. The lower the SI, the lower the vehicle's emissions.



Service Chrysler
At Chrysler dealerships
or call 1-800-4-A-CHRYSLER

Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

CITY MPG

18

Actual mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

16 and 21 mpg in the city,
and between
22 and 32 mpg on the
highway.



2004 300 M
6 CYL, 3.5 L (216 CID),
MULTIPOINT FUEL INJECTION,
4-SPEED AUTOMATIC TRANS. W/
USER-SELECTABLE "AUTOSTICK"
W/ LOCKUP TORQUE CONVERTER

Estimated Annual Fuel Cost:
\$1107

HIGHWAY MPG

27

A range of fuel economy values
for other vehicles classified as
LARGE CARS
is not available at this time.

See www.fueleconomy.gov

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**