



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 APR 21 PM 12:13
10-MAR-2006

Reference No.
10152414

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Address [REDACTED]

City SAN BRNO

State CA

Zip Code [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 4/14/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4S2CK57D124 [REDACTED] (518) 869.5000

Make ISUZU

Model RODEO SPORT

Model Year 2002

Date Purchased
01-DEC-01

Dealer's Name and Telephone Number
~~OTIS ISUZU~~ OTTO Oldsmobile-Cadillac

Engine:
No: Cylinders 4

Fuel Type:
Gas

Original Owner

Dealer's City
ALBANY

State
NY

Zip Code
12205

Transmission Type Antilock Brakes
MANUAL Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
132000 VISIBILITY:GLASS, SIDE/REAR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-MAR-2006

Failure Mileage
33000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE SHUTTING THE DRIVER SIDE DOOR THE REAR WINDOW IMPLoded. THE VEHICLE WAS PARKED AND NOTHING HIT THE WINDOW. THE DEALERSHIP SUGGESTED THE VEHICLE GO TO AN AUTO GLASS REPAIR SHOP. THE MANUFACTURER WAS ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
[REDACTED]
San Bruno, CA [REDACTED]

April 13, 2006

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 77th Street, SW
Washington, DC 20590
(888) 327-4236
www.nhtsa.dot.gov/hotline

Re: Reference No. 10152414

Dear Sir or Madam:

As requested, enclosed please find the following:

1. Vehicle Owner's Questionnaire
2. Correspondence dated 3/17/06 [REDACTED] to Terry Maloney, CEO
3. Correspondence dated 3/15/06 Keith Martin to [REDACTED]
4. Correspondence dated 3/23/06 Karen Houghton to [REDACTED]
5. List of similar complaints reported to the NHTS
6. Quality Auto Glass Invoice for \$463.14 dated 3/18/06 and Picture of Rodeo after window replacement
7. Printout of Small Claims Court Summary Sheet hearing scheduled for 5/30/06
8. Pictures of Rodeo prior to repair.

Once again, thank you for your assistance and I look forward to hearing from you. Please feel free to call me should you require additional information.

Very truly yours,
[REDACTED]

Our ref [REDACTED]

[REDACTED]
San Francisco, CA
[REDACTED]
[REDACTED]

Date March 17, 2006

www.arup.com

Terry Maloney
Isuzu Motors of America
13340 183rd Street
Cerritos, CA 90702-6007
(562) 229-5000
(562) 229-5095 (fax)

ARUP

Re: Case No. 06067003 - Imploding 2002 Rodeo Sport Window

Dear Mr. Maloney:

Two weeks ago, for no apparent reason, the back window on my 2002 Isuzu Rodeo Sport imploded shortly after I closed the driver's side door. There is a history of this happening, according to the National Highway Traffic Safety Administration, to this make, model and year vehicle but it usually involved after market tint being applied. I haven't applied anything to the car or its windows. In fact, the reason I bought the Rodeo in the first place was its lack of tint. The vehicle I traded in, a GMC Jimmy, was so darkly tinted, I couldn't see out of the back or side windows making driving at night extremely difficult.

Over the past two weeks or so, I've been in touch with many of your company's customer service representatives trying to get an answer to why this happened and get some idea of how Isuzu is going to assist me with the repairs. I am still without satisfaction or a solution. I've been in customer service in one form or another all my life and while I know things have changed, basic human kindness should not be one of them and after two weeks, I can attest your customer service department needs help.

In this day and age of lawsuits being filed over spilled coffee, what is most surprising is the lack of concern or interest your customer service employees expressed over what I considered to be a very dangerous incident. I can't remember the last person who asked was I alright? And when I'd say I believe Isuzu should contribute or cover the cost of the repairs, they all start quoting warranty expiration dates, people who lie (i.e. me about not tinting), not making exceptions to the rules, this really is an insurance matter, etc. etc. etc.

If my vehicle's back window has a defect that could cause it to implode whether today, tomorrow or next year, that is not an insurance issue and should not be put under a warrantee time frame. It should simply be paid for by the company who sold me the car i.e. Isuzu with, I don't know, a letter of thanks maybe for my continued loyalty? I would hope \$500 is a drop in the proverbial bucket to a company of your size but to me, a Project Administrator making \$40,000 a year in California, it's a huge chunk of change.

I am faxing you those other incidents and pictures I took of my back window. You will notice the molding is no longer attached to the car. I have been advised the defect may lie in the molding. I don't know. I'm not a mechanic and the dealership was uninterested in seeing the vehicle. They just recommended a glass place they work with to provide the repairs.

March 17, 2006

Page 2

The sad fact is that unless you and I come to some kind of reimbursement agreement, my next vehicle cannot be made by Isuzu because if I can't trust the company to stand behind their vehicle when it has problems and/or defects, then I can't trust the vehicle.

I look forward to hearing your opinion on this matter. I sincerely hope it's different than your employees. My home phone number is [REDACTED] and cell is [REDACTED]

Sincerely,

[REDACTED]

Project Administrator

Enc

March 15, 2006

[REDACTED]
[REDACTED]
San Bruno, California [REDACTED]

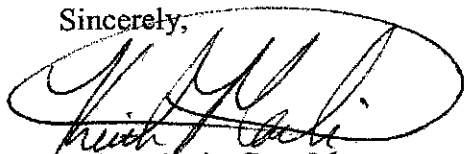
Dear [REDACTED]:

This acknowledges your request for replacement of your rear window on your 2002 Isuzu Rodeo Sport. Needless to say, it is unfortunate that your experiences have prompted a report of this nature.

American Isuzu Motors Inc. believes this concern is an insurance matter and would be best addressed by your insurance carrier. We recommend you contact your insurance company to review and verify your rights and benefits under the terms of any applicable insurance policy.

Thank you for this opportunity to review and comment.

Sincerely,



Keith Martin-Case Manager
National Owner Relations

06067003

March 23, 2006

[REDACTED]
[REDACTED]
San Bruno, CA [REDACTED]

Dear [REDACTED]:

Your letter of March 17, 2006, to President Terry Maloney, was forwarded to this office for response in view of its service-related contents.

Recognizing full well that mechanical devices are subject to failure and errors in the assembly process are ever present, a limited manufacturer's warranty is provided at the time the vehicle is first placed into service with stated time and mileage limitations. Warranties are established for the protection of the consumer and are contracts between the consumer and the manufacturer. Alteration of these contracts as written, to accommodate an individual event, would be illegal.

We have again reviewed your request for assistance with the replacement of the window glass, but find we cannot equate this incident with a defect in materials or workmanship, and respectfully decline out-of-warranty assistance. We can only suggest you review this incident with your insurance company.

We realize this is not the response you anticipated and it gives us no pleasure, but under the circumstances and in fairness to all other Isuzu owners, your understanding of our position is appreciated.

Sincerely,



KAREN HOUGHTON
Manager, Owner Relations

KH:ms

cc: T. Maloney

06067003/10



Office of Defects Investigation

Complaints - Search Results

7 Records Displayed.

Report Date : **March 10, 2006 at 04:33 PM**ODI Numbers Searched: **10003073, 10065981,
10109102, 10114862, 8004959****Make :** AMERICAN GLASS**Model :** AMERICAN GLASS**Year :** All Years**Manufacturer :** AMERICAN GLASS**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10065981**Number of Deaths:** 0**Date of Failure:** April 12, 2004**Component:** EQUIPMENT**Summary:**

REAR WINDOW ON MY 2002 ISUZU RODEO EXPLODED. THIS IS THE 2ND TIME IT HAS HAPPENED TO ME, THE DEALERSHIP CLAIM THAT THE AFTERMARKET TINT I INSTALL HOLD THE HEAT ON WHEN THE REAR DEFROSTER IS ON AND CAUSE THE WINDOW TO EXPLODE. *AK

Make : ISUZU**Model :** RODEO**Year :** 2002**Manufacturer :** ISUZU MANUFACTURING SERVICES OF AMERICA**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8004959**Number of Deaths:** 0**Date of Failure:****VIN :** Not Available**Component:** VISIBILITY:GLASS, SIDE/REAR**Summary:**

OWNER TURNED ON REAR DEFROSTER, AND WENT BACK INTO THE HOUSE. WHEN DRIVER RETURNED REAR HATCHBACK WINDOW WAS SHATTERED. DEALER INDICATED THAT TINT ON WINDOW MAY HAVE BEEN THE CAUSE. *AK

Make : ISUZU**Model :** RODEO**Year :** 2002**Manufacturer :** ISUZU MANUFACTURING SERVICES OF AMERICA**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10003073**Number of Deaths:** 0**Date of Failure:** January 19, 2003**VIN :** Not Available

Component: VISIBILITY:GLASS, SIDE/REAR

Summary:

EXTREMELY COLD MORNING AND USED THE REAR WINDOW DEFROSTER AND IT SHATTERED THE REAR WINDOW. TOLD BY THE DEALER IT WAS CAUSED BY THE WINDOW TINT THAT WAS INSTALLED. I HAD A 99 RODEO WITH AFTER MARKET TINT AND NEVER HAD ANY PROBLEMS.

Make : ISUZU

Model : RODEO

Year : 2002

Manufacturer : ISUZU MANUFACTURING SERVICES OF AMERICA

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10065981

Number of Deaths: 0

Date of Failure: April 12, 2004

VIN : 4S2CK58W024...

Component: VISIBILITY:GLASS, SIDE/REAR

Summary:

REAR WINDOW ON MY 2002 IZUSU RODEO EXPLODED. THIS IS THE 2ND TIME IT HAS HAPPENED TO ME,THE DEALERSHIP CLAIM THAT THE AFTERMARKET TINT I INSTALL HOLD THE HEAT ON WHEN THE REAR DEFROSTER IS ON AND CAUSE THE WINDOW TO EXPLODE. *AK

Make : ISUZU

Model : RODEO

Year : 2002

Manufacturer : ISUZU MANUFACTURING SERVICES OF AMERICA

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10109102

Number of Deaths: 0

Date of Failure: January 27, 2005

VIN : 4S2CK58D124...

Component: VISIBILITY:GLASS, SIDE/REAR

Summary:

ON TWO SEPARATE OCCASIONS THE REAR TINTED WINDOWS SHATTERED AFTER THE CONSUMER TURNED ON THE REAR DEFROSTER/DEFOGGER SYSTEM. DEALER INFORMED THE CONSUMER THAT THE CAUSE OF THE PROBLEM WAS DUE TO THE TINT APPLIED ON THE WINDOW. *AK

Make : ISUZU

Model : RODEO

Year : 2002

Manufacturer : ISUZU MANUFACTURING SERVICES OF AMERICA

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10109102

Number of Deaths: 0

Date of Failure: January 27, 2005

VIN : 4S2CK58D124...

Component: VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:REAR WINDOW

Summary:

ON TWO SEPARATE OCCASIONS THE REAR TINTED WINDOWS SHATTERED AFTER THE CONSUMER TURNED ON THE REAR DEFROSTER/DEFOGGER SYSTEM. DEALER INFORMED THE CONSUMER THAT THE CAUSE OF THE PROBLEM WAS DUE TO THE TINT APPLIED ON THE WINDOW. *AK

Make : ISUZU**Model :** RODEO**Year :** 2002**Manufacturer :** ISUZU MANUFACTURING SERVICES OF AMERICA**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10114862**Number of Deaths:** 0**Date of Failure:** March 9, 2005**VIN :** 4S2CK58W324...**Component:** VISIBILITY:REAR WINDOW WIPER/WASHER:SWITCH/WIRING**Summary:**

THE CONSUMER TURNED ON THE DEFROSTER AND IT WAS ON FOR ABOUT 30 MIN. TEN MINUTES AFTER THE VEHICLE WAS TURNED OFF THE REAR WINDSHIELD EXPLODED INTO DRIVEWAY AND STREET. THE CONSUMER CALLED THE POLICE AND DEALERSHIP TO SEND SOMEONE TO CHECK CAR. THE CONSUMER WANTED THE DEALER TO INSPECT BEFORE CLEANED UP BUT THEY REFUSED ANY RESPONSIBILITY BECAUSE THE WINDOW TINT INSTALLED WAS AGAINST THE HANDBOOK RULES. *BF *NM

myCarStats.com
The key to protecting you and your family

Custom Report on 2002 ISUZU RODEO



print

[close]

Created on: 3/10/2006

Report Type: COMPLAINTS

Prepared for: [REDACTED]

Warranty Expires On: Unknown

Sponsored in Part By: myCarStats Notification Service

CONSUMER COMPLAINT: ODI Case Number: 10003073

Component: VISIBILITY:GLASS, SIDE/REAR

Details: EXTREMELY COLD MORNING AND USED THE REAR WINDOW DEFROSTER AND IT SHATTERED THE REAR WINDOW. TOLD BY THE DEALER IT WAS CAUSED BY THE WINDOW TINT THAT WAS INSTALLED. I HAD A 99 RODEO WITH AFTER MARKET TINT AND NEVER HAD ANY PROBLEMS.

Cause:

Result:

Occurrences: 1 Injuries: 0

Fail Date: 01/19/2003 Deaths: 0

Date added to database: 1/21/2003

CONSUMER COMPLAINT: ODI Case Number: 10065981

Component: VISIBILITY:GLASS, SIDE/REAR

Details: REAR WINDOW ON MY 2002 IZUSU RODEO EXPLODED. THIS IS THE 2ND TIME IT HAS HAPPENED TO ME, THE DEALERSHIP CLAIM THAT THE AFTERMARKET TINT I INSTALL HOLD THE HEAT ON WHEN THE REAR DEFROSTER IS ON AND CAUSE THE WINDOW TO EXPLODE. *AK

Cause:

Result:

Occurrences: 1 Injuries: 0

Fail Date: 04/12/2004 Deaths: 0

Date added to database: 4/12/2004

CONSUMER COMPLAINT: ODI Case Number: 10109102

Component: VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:REAR WINDOW

Details: ON TWO SEPARATE OCCASIONS THE REAR TINTED WINDOWS SHATTERED AFTER THE CONSUMER TURNED ON THE REAR DEFROSTER/DEFOGGER SYSTEM. DEALER INFORMED THE CONSUMER THAT THE CAUSE OF THE PROBLEM WAS DUE TO THE TINT APPLIED ON THE WINDOW. *AK

Cause:

Result:

Occurrences: 2 Injuries: 0

Fail Date: 01/27/2005 Deaths: 0

Date added to database: 1/27/2005

CONSUMER COMPLAINT: ODI Case Number: 10114862

Component: VISIBILITY:REAR WINDOW WIPER/WASHER:SWITCH/WIRING

Details: THE CONSUMER TURNED ON THE DEFROSTER AND IT WAS ON FOR ABOUT 30 MIN. TEN MINUTES AFTER THE VEHICLE WAS TURNED OFF THE REAR WINDSHIELD EXPLODED INTO DRIVEWAY AND STREET. THE CONSUMER CALLED THE POLICE AND DEALERSHIP TO SEND SOMEONE TO CHECK CAR. THE CONSUMER WANTED THE DEALER TO INSPECT BEFORE CLEANED UP BUT THEY REFUSED ANY RESPONSIBILITY BECAUSE THE WINDOW TINT INSTALLED WAS AGAINST THE HANDBOOK RULES. *BF *NM

Cause:

Result:

Occurrences: 1 **Injuries:** 0

Fail Date: 03/09/2005 **Deaths:** 0

Date added to database: 3/10/2005

CONSUMER COMPLAINT: ODI Case Number: 8004959

Component: VISIBILITY:GLASS, SIDE/REAR

Details: OWNER TURNED ON REAR DEFROSTER, AND WENT BACK INTO THE HOUSE. WHEN DRIVER RETURNED REAR HATCHBACK WINDOW WAS SHATTERED. DEALER INDICATED THAT TINT ON WINDOW MAY HAVE BEEN THE CAUSE. *AK

Cause:

Result:

Occurrences: 1 **Injuries:** 0

Fail Date: Unknown **Deaths:** 0

Date added to database: 3/5/2002

Manufacturer Contact Information

American Isuzu Motors, Inc.
Owner Relations Department
13340 183rd Street
Cerritos, CA 90702-6007
Toll free: 1-800-255-6727
Fax: 562-229-5455
Web site: www.isuzu.com

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The key to protecting you and your family

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FILING YOUR COMPLAINT

The U.S. Department of Transportation encourages consumers to file an official complaint of record with them when the suspect safety issues with their model car. This information will be entered into National Highway Traffic Safety Administration's (NHTSA) vehicle owner's complaint database and used with other complaints to determine if a safety-related defect trend exists.

HOW YOUR COMPLAINT IS HANDLED

- If a safety-related defect is determined to exist by NHTSA in a motor vehicle or item of motor vehicle equipment, the manufacturer must fix it at no cost to the owner. Your complaint is the first step in the process.
- Government engineers analyze the problem. If warranted, the manufacturer is asked to conduct a recall. If the manufacturer does not initiate a recall, the government can order the manufacturer to initiate a recall.
- There is not a specific number of complaints which need to be filed before a problem is investigated.
- **Your complaint is important** in determining if further action is needed.

READY TO FILE

There are two ways you can file an official complaint about a model car with NHTSA.

- **ON-LINE:** You can file your official complaint directly on-line by clicking [here](#).
- **BY PHONE:** Call the DOT Vehicle Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236) A NHTSA representative will record your complaint information.

The Privacy Act of 1974 - Public Law 93-579, As Amended: *The information that will be requested pursuant to the authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or statistical summary thereof, may be used in support of the agency's action.*

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Rodeo's worthy successor
 How did Isuzu top its famous Rodeo? See the heir to the SUV legacy!
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PLANETISUZOO

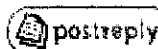
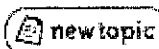


Planetisuzoo.com

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Exploding Back Glass on 2002 Isuzu Rodeo



[Planetisuzoo.com Forum Index -> Audio & Electronics](#)

[View previous topic](#) :: [View next topic](#)

Author

Message

soldout2jc

Posted: Thu Apr 22, 2004 10:36 pm Post subject: Exploding Back Glass on 2002 Isuzu Rodeo



Joined: 19 Apr 2004
 Posts: 2

I've just experienced the strangest thing on my Isuzu Rodeo. Over a year ago I had my windows professionally tinted including the back glass which is heated. I've done this on several vehicles in the last 15 years and had no problem.. All winter, I have used the back defroster as I have for on several other occasions with no problems. Just the other day, we had a morning in the low forties and I once again used the defroster on the back glass and within about 2 minutes, the back glass was suddenly totally shattered. After checking it out, there was not any sign of someone shooting it out or a rock hit.

I took the Rodeo to my local dealership thinking that this was certainly caused by a defect as my vehicle was still under warranty. Within minutes, the service tech walked into his office and produced a service bulletin indicating that the back glass should not be tinted because it could cause a change in resistance of the heating elements which could in-turn cause the window to over heat and crack.

What I am wondering is if anyone else has had this happen to them (because I think it's bunk).

Another lesson learned here is this: Isuzu wants \$400 for an untinted peice of glass to replace the factory one. They can't get it in less than 2 weeks and don't show a stock number for glass that is "privacy" pre-tinted.

I opted to check the local glass shops and within 2 hours found a replacement, PPG glass that was heated and privacy tinted. I got it, including installation for \$285.00 - The same day.



Print - Close Window

Date: Thu, 13 Apr 2006 08:05:28 -0700 (PDT)

From: "EZLegalFile" <service@ezlegalfile.org>

To: [REDACTED]

Subject: Edelivery status: forms filed

Your filing #115739 has been accepted at Superior Court of California, County of San Mateo, Northern Branch.

Here are your filing details:

Court case number: SCN 108305
Form Set: #115739
Filing date and time: Apr 13, 2006 8:05 AM.
Hearing Location: Northern Branch, 1050 Mission Road, South San Francisco CA 94080
Hearing date: May 30, 2006 1:30 PM

Court Forms:

Form SC-100 - Plaintiff's Claim and Order to Defendant
SC-100 - Item3 - Additional Claim Information
Form SC-104 - Proof of Service-Small Claims
Form SC-104A - Proof of Mailing After Substituted Service

Attached Documents:

Letters, Pictures, Invoice, Incidents (rejected by court)

Court Fees:

Certified Mail Fee: \$10.00
Filing claim for \$1,500 or less: \$30.00

Total Court Fees: \$40.00
Application Fee: \$ 5.00
Convenience Fee: \$ 1.16
Total amount paid: \$46.16

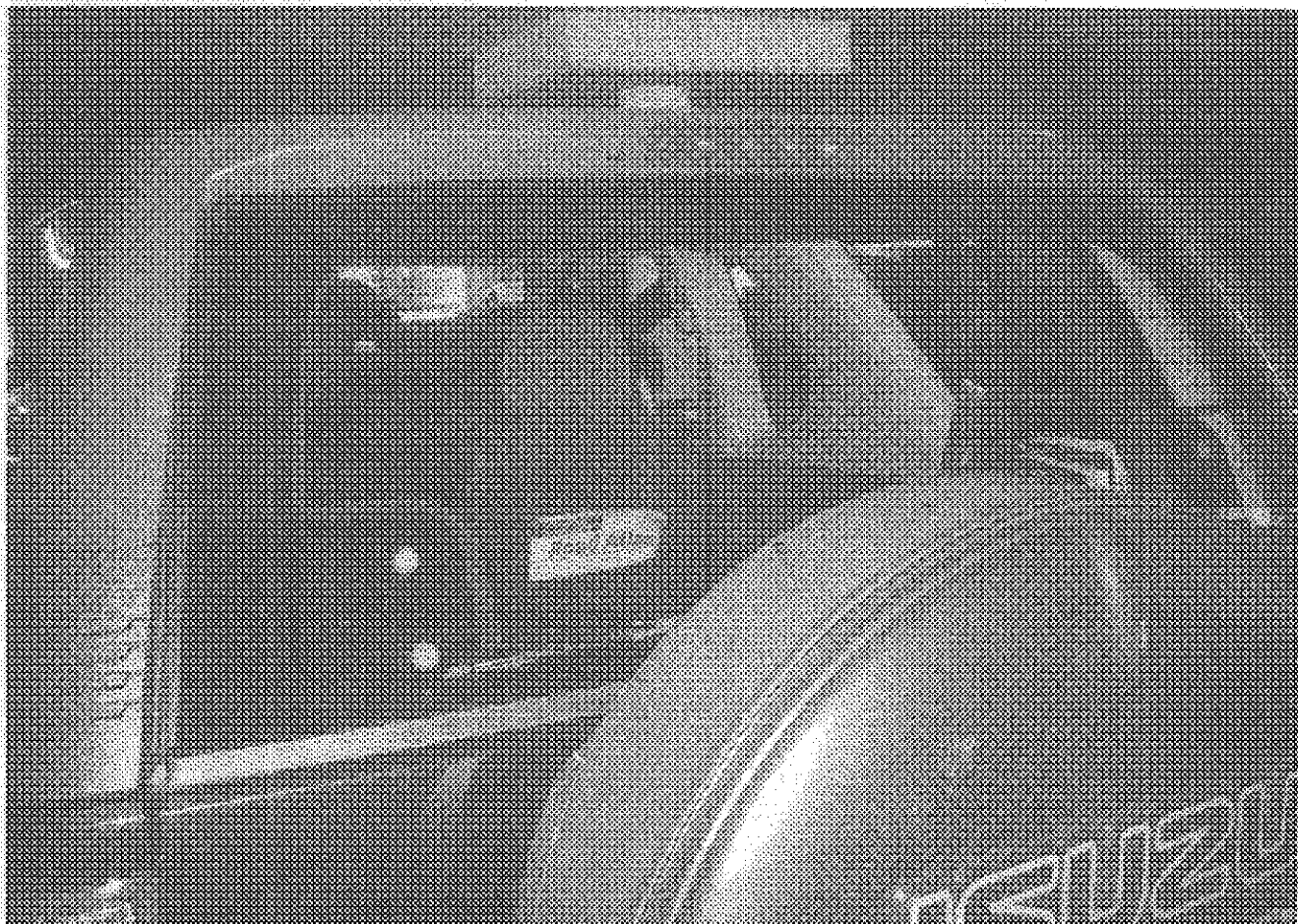
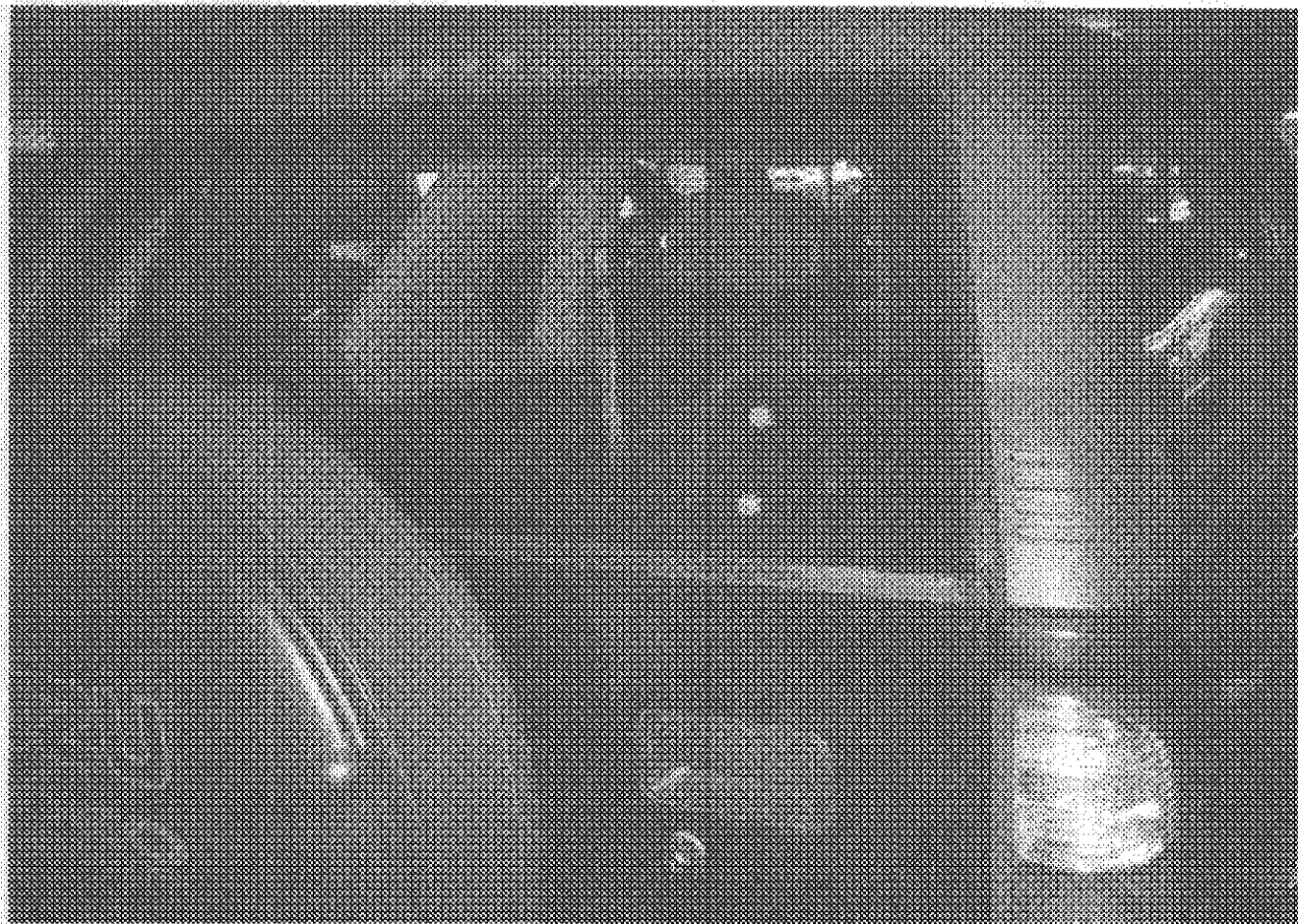
Please print all pages of your form for your record. Please call our office in 2-3 weeks to check on service by certified mail. If you have any questions please call our office at (650) 877-5778.

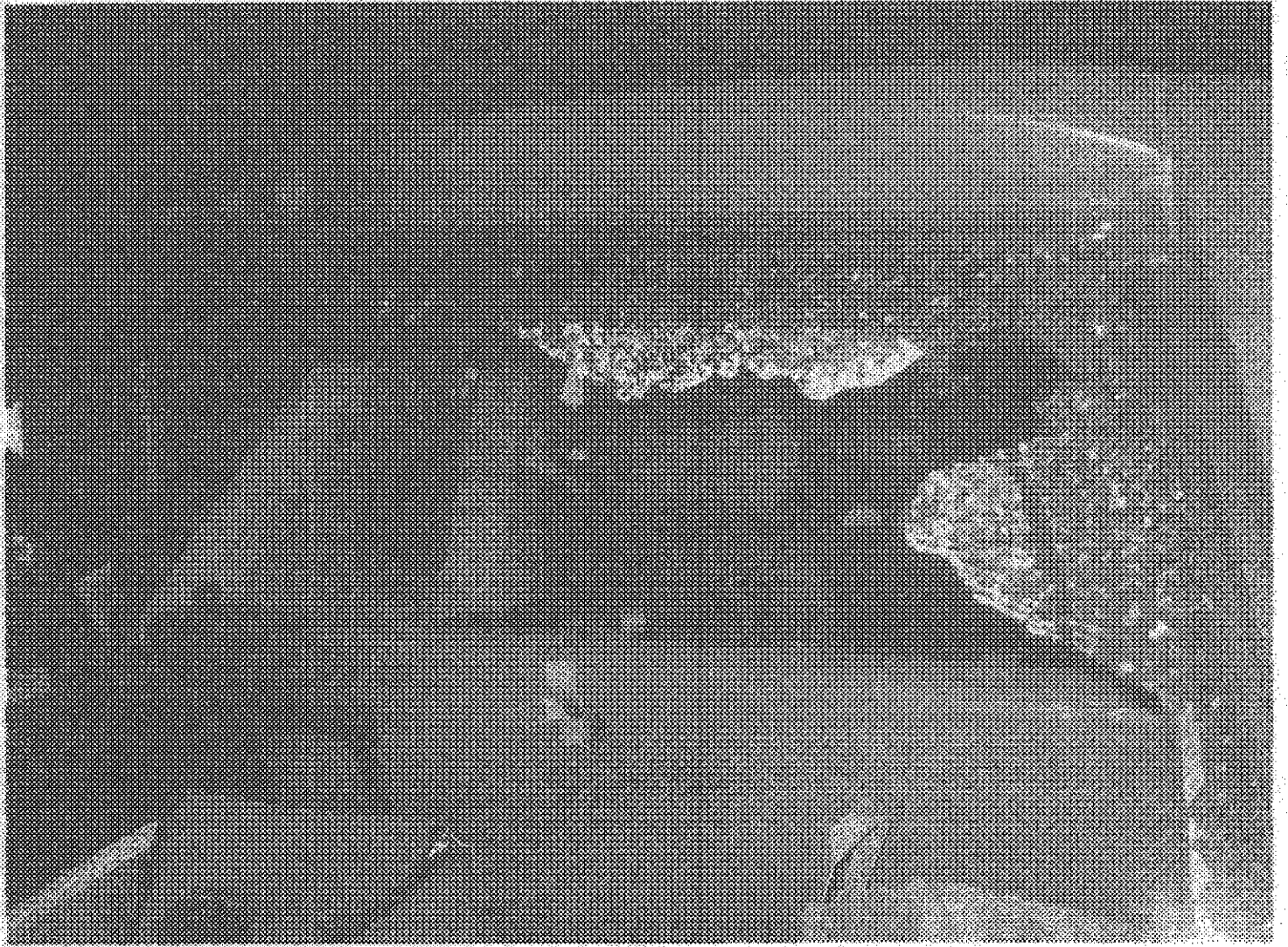
Thank you,
M. Mar

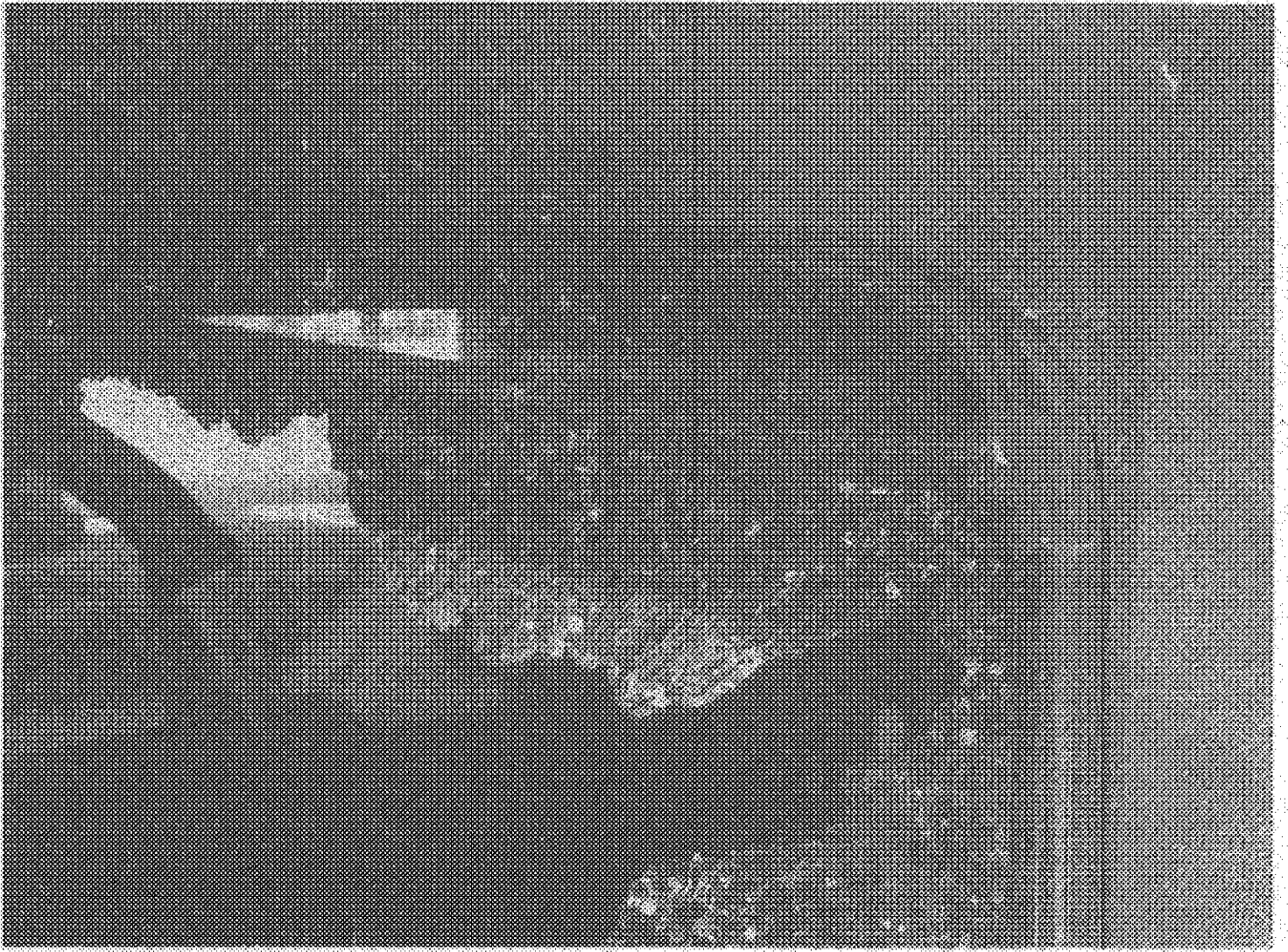
YOU MUST log back on to <http://ezlegalfile.org/> to print a copy of your endorsed filed forms, these forms have very important information that might include a Court hearing date and other important information.

Please do not reply to this email. If you have questions please contact your local Court for assistance.

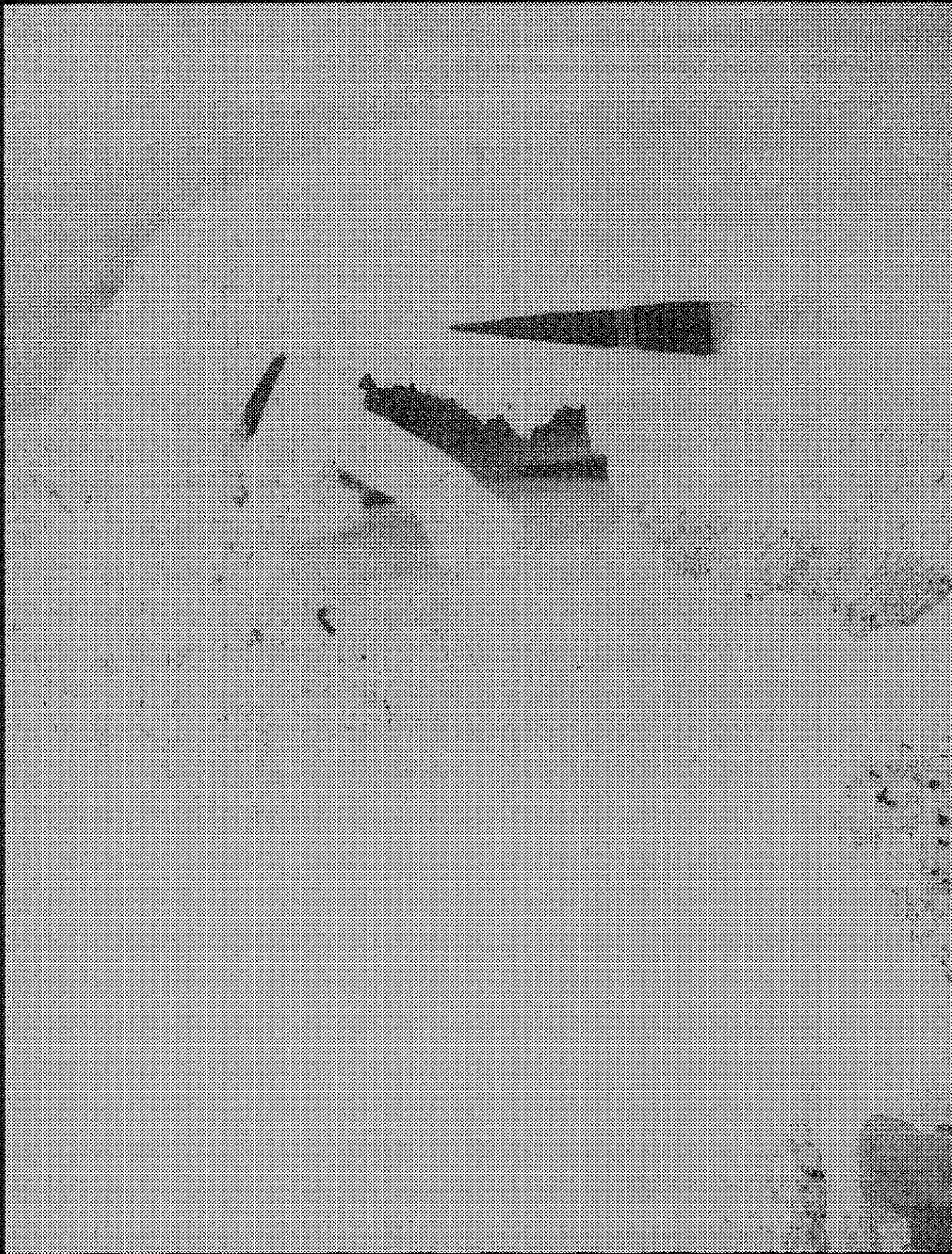
Thank you for using EZLegalFile!

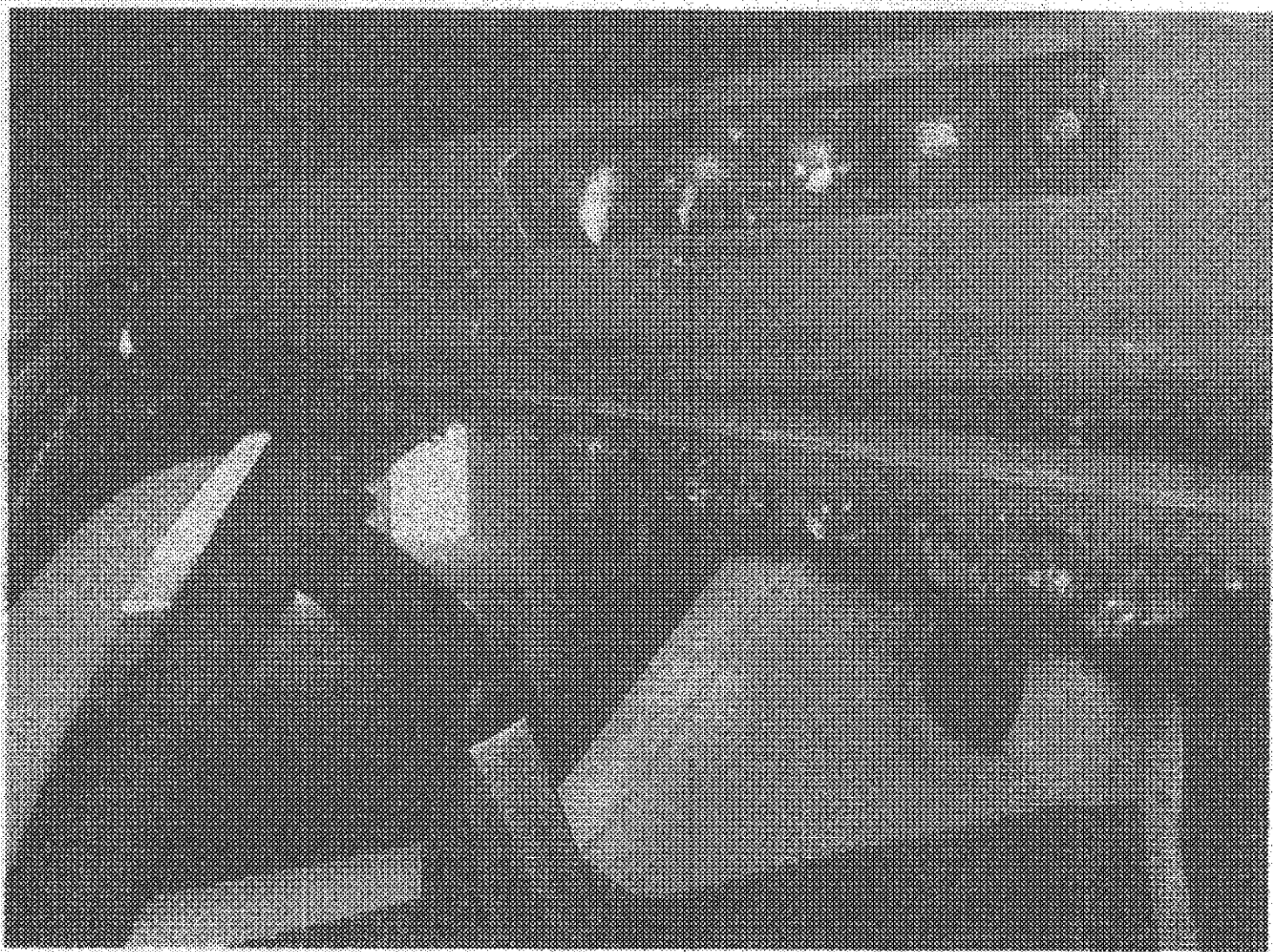


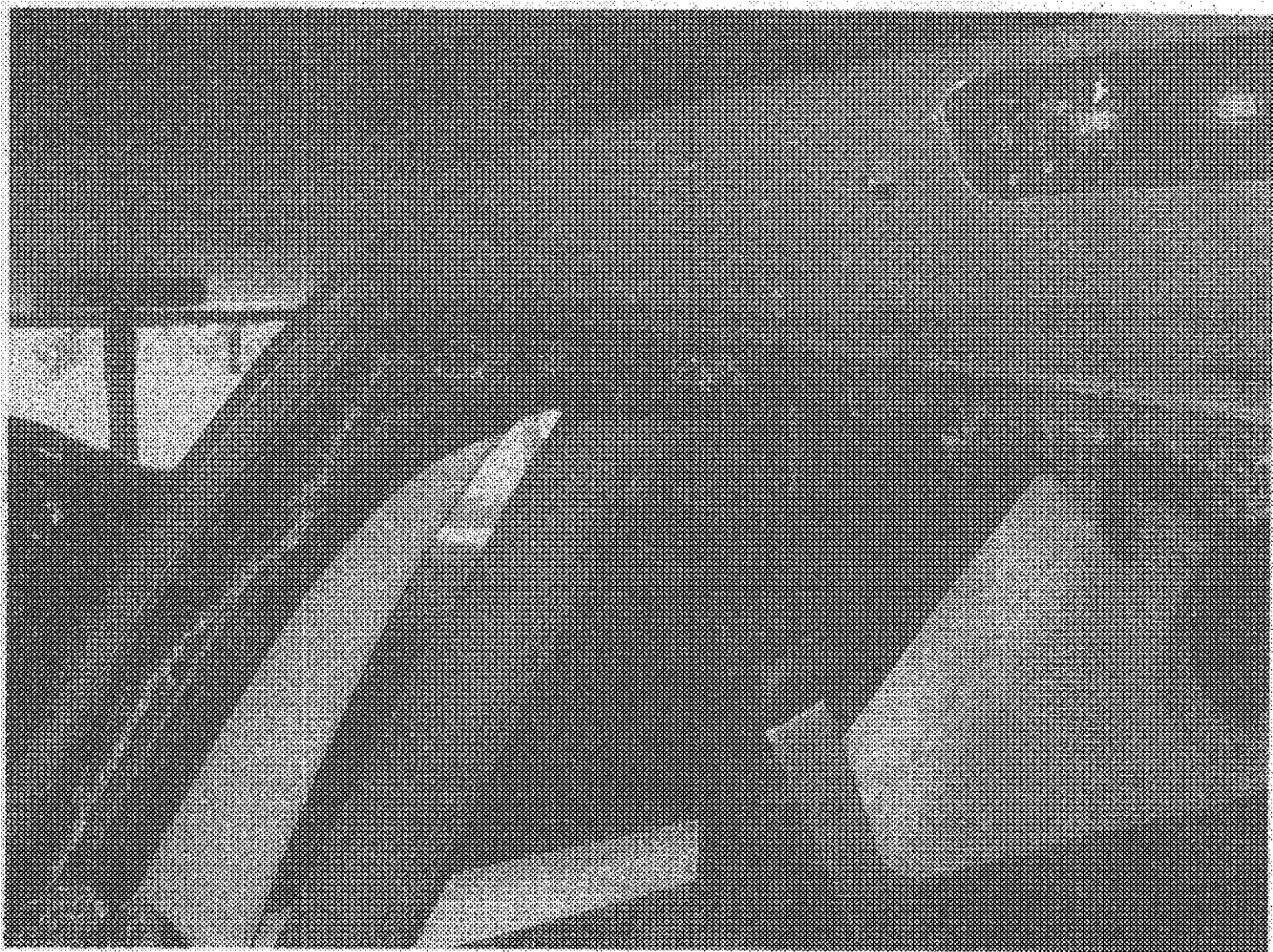


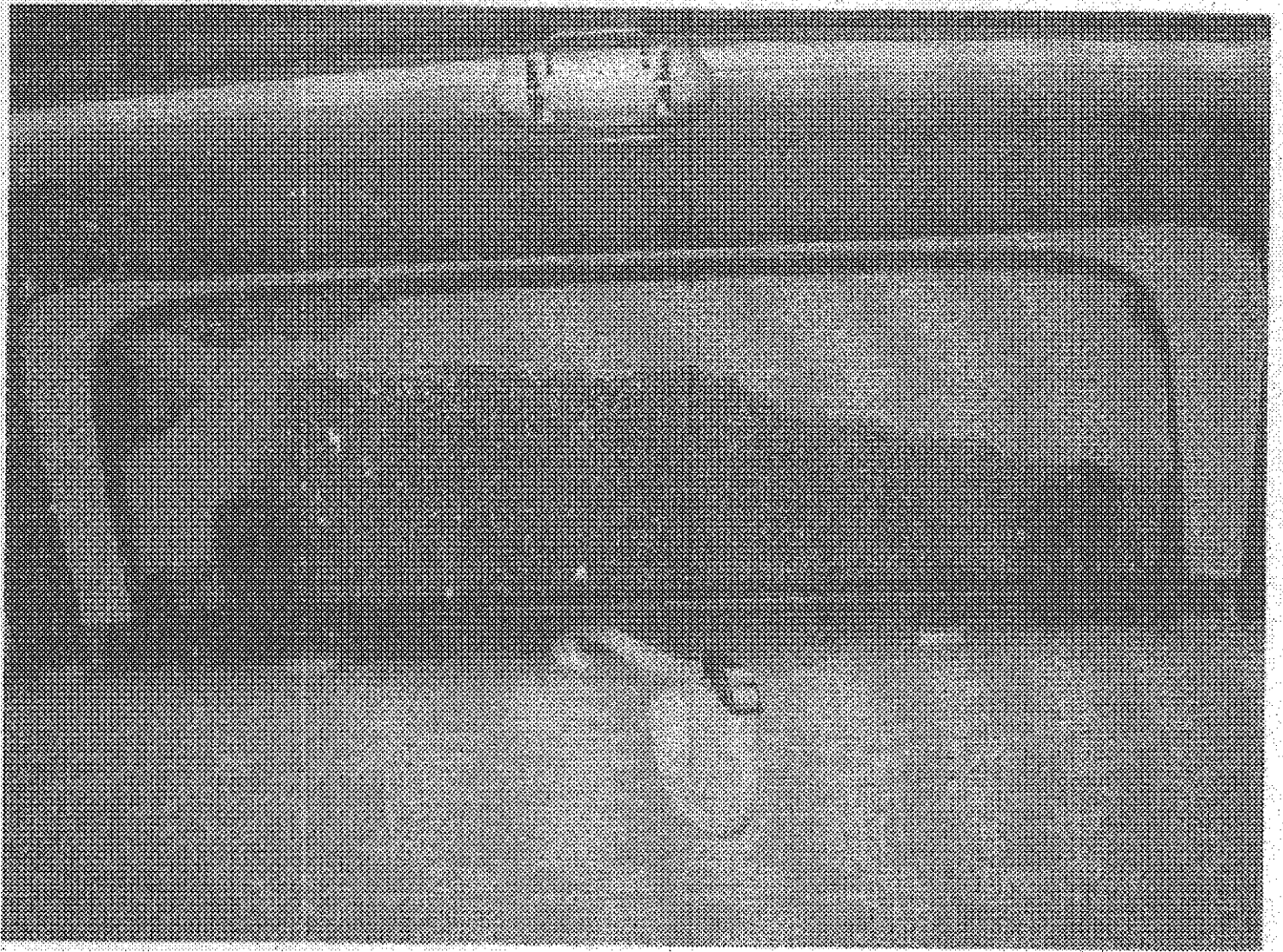


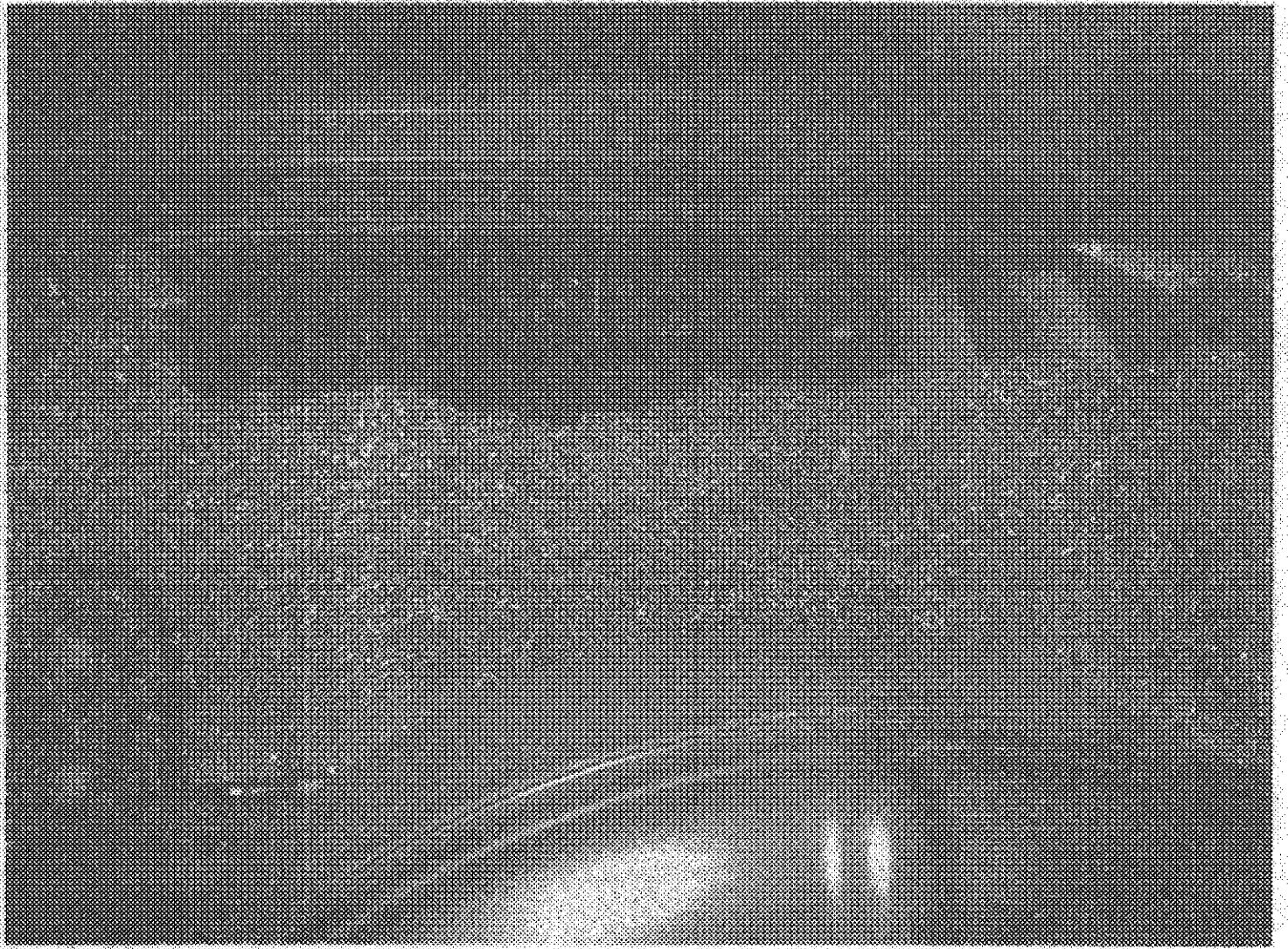




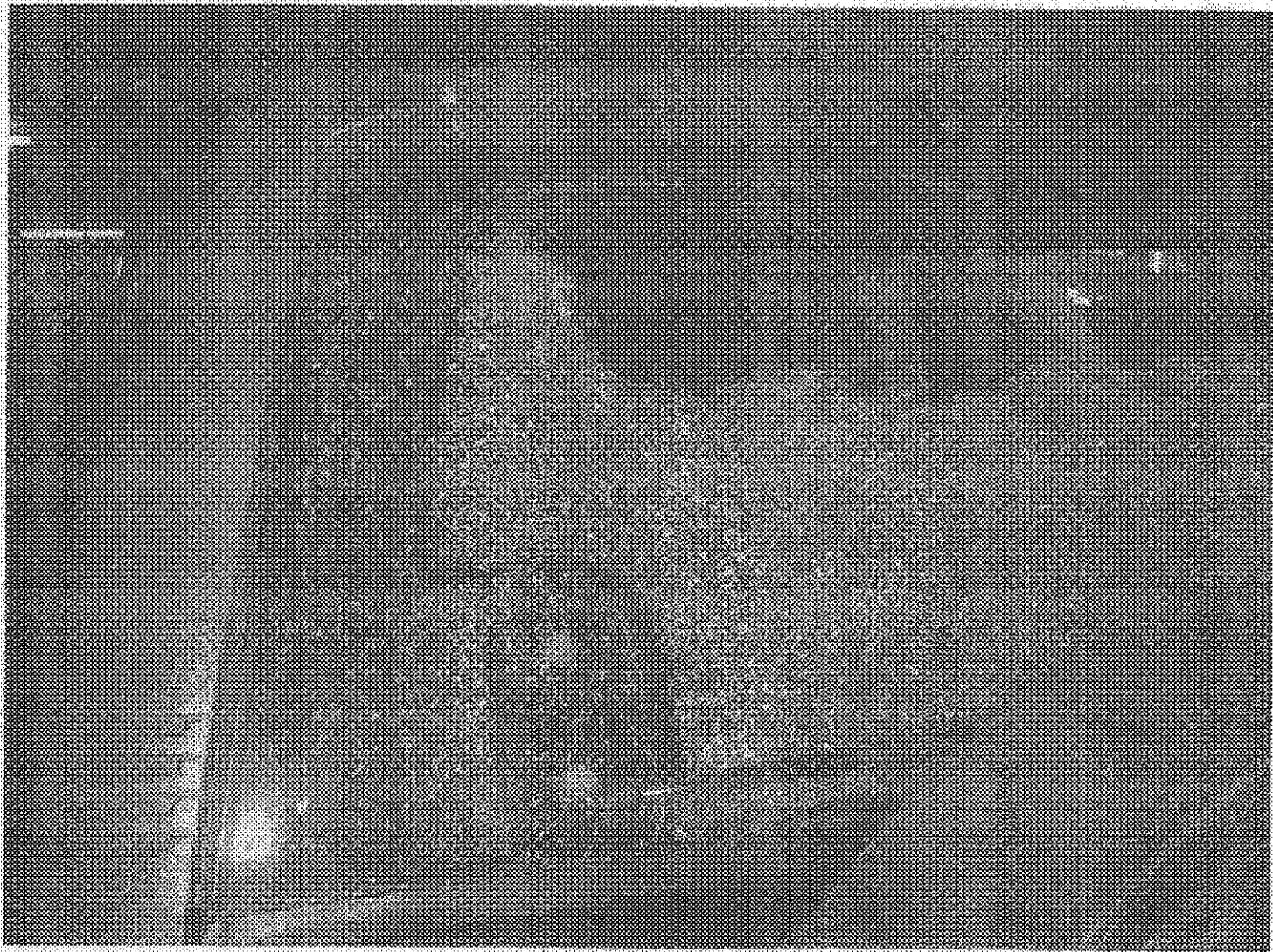


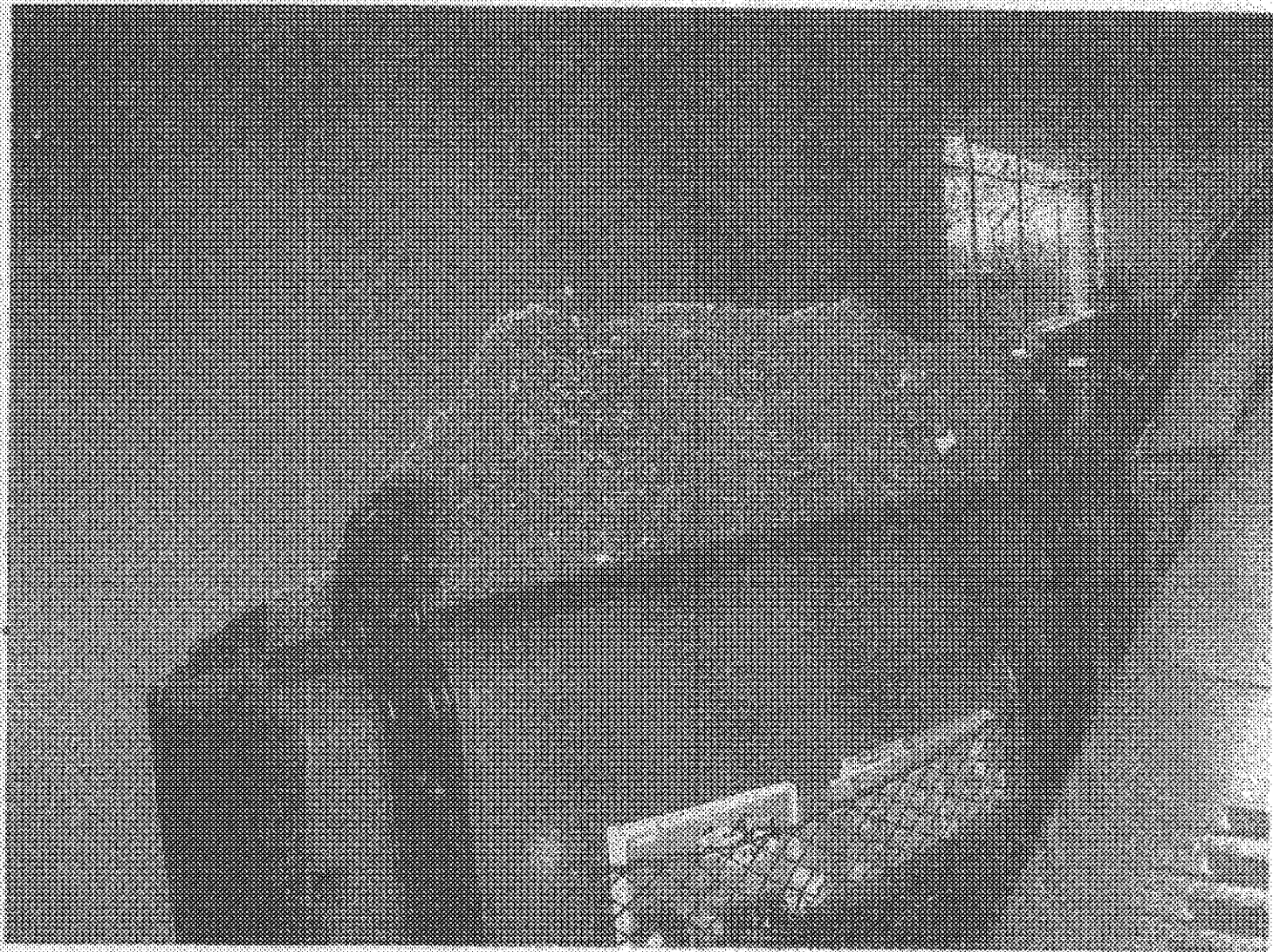




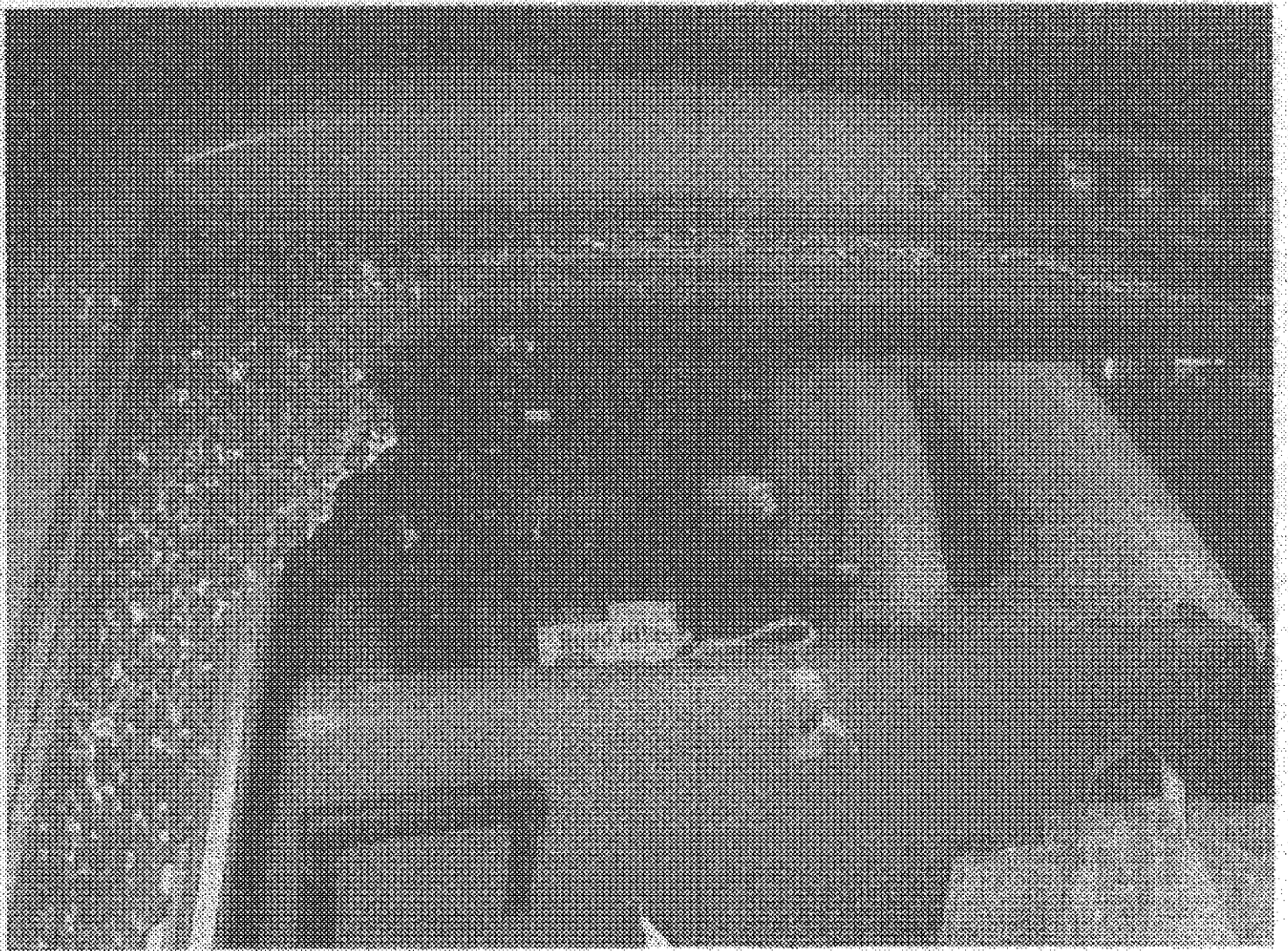
















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TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**