

[REDACTED] <NHTSA>

CL-10152345-3763

From: [REDACTED] <NHTSA>

Sent: Friday, February 23, 2007 8:53 AM

To: [REDACTED] <NHTSA>

Subject: Hyundai Email

Please assign a writer.

This person completed an [REDACTED]

From: [REDACTED] <NHTSA>

Sent: Friday, February 23, 2007 8:39 AM

To: [REDACTED] <NHTSA>

Subject: RE: 2003 Hyundai Elantr follow-up

I do.

Please see ODI 10152345.

[REDACTED] attempted to contact [REDACTED] on 2-Feb. [REDACTED] connected him with me. After an extensive interview, I identified three areas of concern and then committed to researching it & then answering as to whether an investigation is justified. He called [REDACTED] yesterday requesting his answer (we were late in getting back to him).

Because neither of his two phone numbers worked, I sent the e-mail instead.

Please insert the information from the e-mail into a hard copy CRD letter to him under [REDACTED] signature. Please also send me a copy of that for further message.

Thanks!

From: [REDACTED] <NHTSA>

Sent: Friday, February 23, 2007 8:32 AM

To: [REDACTED] <NHTSA>

Subject: RE: 2003 Hyundai Elantr follow-up

Do you have the original correspondence from [REDACTED] or do I?
Was this correspondence assigned an ODI #?

From: [REDACTED] <NHTSA>

Sent: Thursday, February 22, 2007 6:23 PM

To: [REDACTED]

2/23/2007

LB
2/22/07
CC

Subject: 2003 Hyundai Elantr follow-up

Dear [REDACTED]

This is to follow-up on our conversation on February 2, 2007 concerning your 2003 Hyundai Elantra. This e-mail is being sent because I could not reach you on either the telephone number from your correspondence with us or given to me this morning by [REDACTED]. A more formal letter will be sent to you under her signature further documenting our research.

My apologies for the delays in replying to you.

Your correspondence and our discussion indicated three areas of concern with your vehicle: erratic fuel gauge, engine noises, and brake noises & prolonged stopping distances. We researched all of our data (consumer complaints, investigations, recalls, technical service bulletins, and Early Warning Reporting data) concerning each of these areas and find no evidence justifying a safety defect investigation of any of these topics in the 2003 Hyundai Elantra.

In addition to examining our own data, we additionally queried Hyundai concerning your vehicle. They indicated that there are no incomplete safety recalls repairs applicable to your vehicle.

As with any vehicle model, we continue to monitor the field performance of the 2003 Elantra and reserve the right to open a defect investigation in the future, should conditions warrant it. We invite you to monitor the defects and recalls section of our website www.Safercar.gov

Should you have further questions or comments in this matter, please call me.

Best regards,

[REDACTED]
[REDACTED]
Chief, Defects Assessment Division
Office of Defects Investigation
USDOT/NHTSA NVS-211

Voice: [REDACTED]

Fax: [REDACTED]

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2/23/2007