



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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Reference No.
10152026

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: LAKELAND State: FL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1LNLM81W [REDACTED]
Make: LINCOLN Model: TOWN CAR Model Year: 1996
Date Purchased: _____ Dealer's Name and Telephone Number: JENKINS LINCOLN MERCURY
Engine: _____ No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: LAKELAND State: FL Zip Code: _____
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control
Powertrain: REAR WHEEL DRIVE
Vehicle Component Code: 063200 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28-OCT-2005 Failure Mileage: 97511 Failure Speed: 60 ESTIMATE
WHILE COMING DOWN THE MOUNTAIN NEAR WILKESBORO, NORTH CAROLINA

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM1A9ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failure Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DESCENDING A MOUNTAIN AT AN UNKNOWN SPEED, STEAM WAS COMING FROM UNDER THE HOOD. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP, WHERE IT WAS DETERMINED THE MANIFOLD HAD CRACKED. THE MANIFOLD WAS REPLACED AND THERE HAVE BEEN NO FURTHER PROBLEMS.
It just doesn't seem right, that FORD MOTOR COMPANY, knowing about a serious flaw in an engine component (Fuel/Air intake manifold) should continue producing these flawed components and not have to issue a RECALL. For FORD to pay only for these component failures for the first seven (7) years after original purchase is unfair to the many thousands of owners of Lincoln, Mercury & Ford autos line myself who have had to pay approx. \$700-\$800 in repair bills.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

COPY to FORD MOTOR COMPANY, DEARBORN MICH
& Jenkins Lincoln Mercury Dealer, Lakeland, FL