

Ed Napleton Nissan,

EXECUTIVE

NIAT

2006 FEB 22 PM 2:26

I have owned 4 Nissans since 1992 and have been extremely satisfied with the reliability of each of them. (3-purchased at Shamrock) I recently had two episodes of my 1999 Nissan Frontier stop running while driving down the road. After calling AAA twice, I had it towed to Veldman's auto repair. **I am just thankful that I was able to safely steer my truck off the road when it lost power.** Veldman's was able to pull a recall for the problem, which was the fuel sending unit.

After many phone calls by both myself and the service tech, I discovered that the recall had been checked in Sept. 2004 when I had my truck serviced at your facility, (Shamrock) at a cost of \$423.00 (You had an old address on file, my truck was registered in IN at time of inspection.) There was no corrosion at that time. I had just returned to this area in July of 2004 after living in the California desert since I had purchased the truck. Now after two years of driving in Indiana there WAS a corrosion problem.

I personally spoke with your service dept. and a woman in the office. Was told again that the recall was "completed". I was given the option of waiting until Fri. to speak with a "rep", but I had already been without my truck for several days and Veldman's had ordered the part for repair on Fri. I had no way of second guessing the reps answer, nor any reason to expect it to be different. It was imperative that I have my truck back by the weekend. I am a Hospice nurse and was scheduled to be on call that weekend and could not be without a vehicle any longer nor afford to pay for the rental.

I HOPE THE MONEY YOU SAVED BY NOT REPAIRING A FAULTY NISSAN PART IS WORTH LOSING A "PAST" LOYAL CUSTOMER. I find it rather sad that retaining loyal customers means so little. To rectify this matter I am requesting a \$450.00 reimbursement, for repair and rental car.

I will be sending copies of this letter, recall letter and bills to Nissan and National Hwy. Traffic Safety Administration.

South Bend, IN

TRUCK RECALL

2006 FEB 17 PM 3:34

EXECUTIVE SECRETARIAT

2/7/06

NVAN
2/27/06

OWNER'S LETTER

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 1999-2003 model year Nissan Frontier vehicles equipped with a six cylinder engine and in some 2000-2003 model year Nissan Xterra vehicles equipped with a four or six cylinder engine.

Reason for Recall

The fuel pump terminal on the fuel-sending unit may develop a crack in its plastic molding which could cause the terminal strip to corrode under some environmental conditions. If corrosion occurs, the terminal strip could eventually break. This will cause the fuel pump to stop operating and will result in not being able to start the engine or cause the engine to stop running during vehicle operation, which could result in a crash without warning.

What Nissan Will Do

In the states shown in the table below, where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealer will replace the fuel-sending unit. In the other states, the dealer will inspect the fuel pump terminal on the sending unit for corrosion. If corrosion is present, the dealer will replace the fuel-sending unit. If there is no corrosion, the dealer will apply sealant to the terminal housing to help prevent corrosion in the future. This free service should take about two hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon the dealer's work schedule.

Connecticut

Delaware

District of Columbia

Illinois

Indiana

Iowa

Kentucky

Maine

Maryland

Massachusetts

Michigan

Minnesota

New Hampshire

New Jersey

New York

Ohio

Pennsylvania

Rhode Island

Tennessee

Vermont

Virginia

West Virginia

Wisconsin

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. **It will be necessary that your fuel tank be no more than one-quarter full when you bring your vehicle to the dealer in order to minimize the possibility of fuel spill during the repair.**

Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

If you have paid to have a fuel-sending unit replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan Consumer Affairs at the number listed above for additional information on how to obtain a reimbursement.

Federal regulations require that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

Vehicles built within the below VIN ranges:

Frontier:

1N6*D2*Y*XC300001-345558
1N6*D2*T*YC300001-437820
1N6*D2*Y*YC300002-437828
1N6*D2*T*1C300001-404427
1N6*D2*Y*1C300002-404387
1N6*D2*T*2C300002-396643
1N6*D2*X*2C300011-396637
1N6*D2*Y*2C300001-396641
1N6*D2*T*3C400001-438379
1N6*D2*X*3C400006-438371
1N6*D2*Y*3C400002-438380

Xterra:

5N1*D2*T*YC500001-612775
5N1*D2*Y*YC500005-612751
5N1*D2*T*1C500001-599018
5N1*D2*Y*1C500002-599014
5N1*D2*T*2C500000-606345
5N1*D2*Y*2C500002-606344
5N1*D2*T*3C600001-666247
5N1*D2*Y*3C600000-666244

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).