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National Highway Traffic Administration
400 Seventh Street Southwest
Washington, D.C. 20590

February 3, 2005

To National Highway Traffic Safety Administration,

We purchased a 2003 Volkswagen Beetle GLS from Luther Westside Volkswagen in Mpls, Mn. On March 22, 2003 at the purchase price \$21,295.23.

We have experienced problems with the car jerking when we accelerate and now slowing down. We have had several attempts to repair the problem. I am concerned it could be a potential safety problem since when the car jerks, it also sounds as though the car will stop running.

We did call and get a case # [REDACTED], and they reassured us the transmission would be covered for 60,000 miles.

We are requesting Volkswagen of America buy back the vehicle.

Thank you

[REDACTED]
[REDACTED]
St. Paul, MN [REDACTED]

Amesbury
2/10/06