



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2006 MAR 28 AM 9:06
06-MAR-2006

Repository
Reference No.
10151846

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City BRIMLEY State MI Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/28/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
1G2NE5 _____ Make PONTIAC Model GRAND AM Model Year 1999
Date Purchased 01-JUL-01 Dealer's Name and Telephone Number JOHN TAPPER PONTIAC UNKNOWN Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City PAW PAW State MI Zip Code 49079
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 060000 ENGINE AND ENGINE COOLING Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-JAN-2006 Failure Mileage 59000 Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/85R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING AT VARIOUS SPEEDS THE ENGINE OVERHEATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP FOR INSPECTION. THE MECHANIC DETERMINED THE ENGINE'S HIGH PERFORMANCE ADDITIVE CAUSED CORROSION TO THE CYLINDER HEAD. THE CYLINDER HEAD WAS REPLACED WHICH CORRECTED THE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

March 16, 2006

I bought this 1999 Pontiac Grand Am, in July 2002, from John N. Tapper Inc; at 37174 Red Arrow Hwy West in Paw Paw, Michigan. I was told it had been a leased car. The mileage was 29,000 when I received it.

After the purchase I took it to the General Motors dealer in Sault Ste. Marie, Michigan to have it checked over. It was given an ok except for having only 25% brakes. I also had a CarFax report done on it and a report from the Secretary of State.

Unfortunately I began having problems within weeks. First the water-pump needed replacing. Then the battery & brakes. Then the coolant light kept coming on. I learned the anti-freeze had congealed and needed flushing and replacing. Then one of the headlights went out. (I was quoted \$18.00 over the phone for this repair. It was over \$50.00) Then the driver side window regulator broke, needing replacing.

The latest problem has been replacement of the cylinder head. Driving home, from work, one evening I had no heat. I happened to notice the "service engine soon" light come on and the temperature going up. The car was towed (another expense) to a garage where I learned the cylinder head was corroded. The mechanic couldn't believe this as the car had only 59,000 miles. I was told the reason was, that aluminum was used for the cylinder head for high performance and aluminum corrodes. I called General Motors and spoke to "Nathan" who, in return, spoke to the garage that did the repair and then to his supervisor at General Motors. I was told that General Motors would not help me with this latest \$1,528.86 bill but would give me a discount on a new car. As a 66 year old senior I cannot afford to buy another car but I can't afford to keep paying huge repair bills on this one. I dread to think what may have happened if the car hadn't been shut off. The motor would have burned up. I was told it was so hot that the spark plug wires were melted on the motor. I worry that this problem may happen again.

I've done some research on this model car at "mycarstats.com." It seems that brakes and rotors are a major problem, which probably explains why mine need replacing...again. They make a rubbing and squealing noise whenever the brake pedal is applied, causing a vibration when driving.

I believe this car is a continuing safety hazard.

[REDACTED]
[REDACTED]
Brimley, Michigan [REDACTED]
[REDACTED]

Enc:

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**