U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100140

Date Received	Repository ☐
03-MAR-2006	Reference No. 10151734

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City SAINT PAUL	State MN	Zip Code	

Do you authorize NH[redacted]e manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of ar[redacted]e your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 3/10/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1P4GP45GXYB[redacted]	PLYMOUTH	VOYAGER	2000

Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
01-OCT-99	WALSER CHRYSLER 952-935-2400		No: Cylinders 6	Gas
Original Owner ☒	Dealer's City HOPKINS	State MN / Zip Code 55343		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	FRONT WHEEL DRIVE	021400 SUSPENSION:FRONT:MACPHERSON STRUT Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
24-FEB-2006	44060		STRUT TOWER – DRIVER'S SIDE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING, THERE WAS A NOISE IN THE FRONT END. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP AND IT WAS DETERMINED THE DRIVER SIDE STRUT TOWER RUSTED THROUGH. THE VEHICLE WAS THEN TAKEN TO AN AUTO BODY SHOP WERE THE STRUT TOWER WAS REWELDED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I TALKED TO TIM SMITH, A SERVICE ADVISOR FOR WALSER CHRYSLER ON MONDAY FEB 28, 2006 AFTER THE STRUT TOWER WAS REPAIRED BY A COMPANY CALLED ELSENBROTHER, INC. TO FIND OUT IF THERE WAS A RECALL OR IF THIS WOULD BE COVERED UNDER WARRANTY AND HE SAID NO TO BOTH QUESTIONS. HE SAID IT WAS MY FINANCIAL RESPONSIBILITY TO FIX THE RUSTED STRUT TOWER. I ALSO CALLED THE CHRYSLER CORPORATION WHICH TIM SMITH SUGGESTED, AND CHRYSLER SAID THERE IS NO RECALL, BUT THERE WAS ONE YOU WOULD BE REIMBURSED. KEEP YOUR RECEIPT. I ALSO EXPLAINED HOW DANGEROUS THIS PROBLEM WAS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

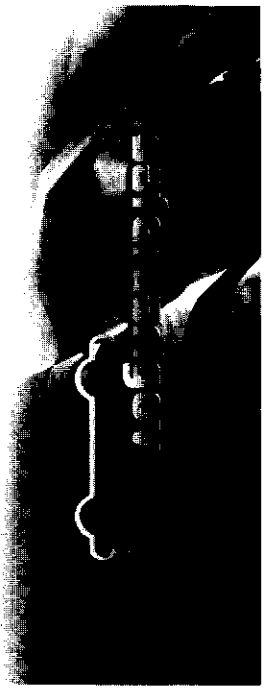
ST PAUL MN [illegible]
11 MAR 2006 PM 3 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).