



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-MAR-2006

Repository ☐

Reference No.

10151710

OWNER INFORMATION (Type or Print)

Name

Address

City

LA CRESCENT

State

LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/14/06

5/31/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNE18

Main

CHEVROLET

Model

ASTRO

Model Year

1995

Date Purchased

Dealer's Name and Telephone Number

CUMMINGS MOBILITY

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

HANOVER

State

LA

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

ALL WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-MAR-2006

Failure Mileage

67000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

3rd & Cass, LaCrosse, WI

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED, INTERMITTENTLY, WHILE THE ROAD CONDITIONS WERE WET AND SNOWY, THE BRAKES DID NOT OPERATE CORRECTLY. THERE WAS NO PRESSURE IN THE BRAKE PEDAL AND THE VEHICLE WOULD NOT STOP. THIS CAUSED ONE ACCIDENT; THE VEHICLE REAR ENDED A TRUCK. THERE WAS A POLICE REPORT TAKEN. THERE WERE MULTIPLE REPAIRS MADE TO THE VEHICLE AT THE DEALERSHIP, BUT THE PROBLEM PERSISTED.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There will be a death before this gets fixed

The 1st time the brakes didn't work caused an accident at 3rd & Cass, LaCrosse, WI. Eversole Motors repaired the van & checked the brakes and didn't find anything wrong. I took it to Ray Hutson Chevrolet and they didn't find anything wrong. I've taken it to Ray Hutson 9 times & then I took it to Brenengen Chevrolet. They couldn't find anything wrong either. Every time it's wet & snowy the brakes go out but the repair shops never have it during that time. Brenengen disconnected the antilock brakes & they are now disconnected. I called Chevrolet but they couldn't help me at all. This is so dangerous but no one can help.

ATTACH ADDITIONAL SHEETS IF NECESSARY

ROCHESTER MN 559

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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

**Think your vehicle
has a safety defect?**

If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

888-327-4236

DEFECTS

Write Correctly: Checkmark (✓) or X
U.S. Department of Transportation
National Highway Traffic Safety Administration