



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

03-MAR-2008

Reference No.

10151703

OWNER INFORMATION (Type or Print)

Name

Address

City

LANGHORNE

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/7/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHWF25S

Make

HYUNDAI

Model

SONATA

Model Year

2005

Date Purchased

15-JAN-04

Dealer's Name and Telephone Number

MCCAFFERTY MOTORS

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

LANGHORNE

State

PA

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Never used

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1 (3)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

05-FEB-2008

Failure Mileage

8080

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTMALBABC0361)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE TRAVELING AT LOW SPEEDS THE BRAKES FAILED CAUSING TWO ACCIDENTS. THE PEDAL WAS DEPRESSED TO THE FLOOR. THE VEHICLE HAS BEEN IN FOR BODY REPAIRS HOWEVER, THE DEALER HAS NOT BEEN CONTACTED ABOUT THE BRAKES. NO INJURIES WERE REPORTED AND POLICE REPORTS WERE FILED.

Vehicle is not performing well on avoidance. - Swerving away from other vehicle. (accident-3)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Two like incidents - Approx. 10 yards from vehicles. All were at a stop. Traffic moved slowly and my car hit rear bumper of the other vehicles in front of me that stopped again. - Coll. own damages were high, brake do not function good - Two accidents of the same nature. (See enclosed copies.)

Another accident involved an avoidance accident. Other car damaged slightly.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit

www.safercar.gov

or call

**Vehicle Safety Helpline
888-327-4236**



U.S. Department of Transportation
National Highway Traffic Safety Administration

Langhorne, PA
February 12, 2006

To whom it may concern:

I am writing in regards to a Hyundai Sonata 2005 - Vin KM#WF2551 [redacted] which was purchased 1/7/05. - I am the only driver of the vehicle.

My findings after a year of driving it is that performance is not good, repairs are high and it is very susceptible to accidents as the car does not handle well.

I have enclosed as much documentation as possible. I failed to mention that I had to overcompensate in the vehicle.

I would like to print out that all accidents involved were at a slow speed. I definitely know that if a collision were to happen at a high speed - it would be the death of me, or someone else.

I suggest you will look into all the technicalities of the vehicle - including braking system and fuel line.

I appreciate all those who work off on this and I hope to hear from you in the near future with the repurchase option.

Sincerely,
[redacted]

Customer Claim Form

Customer Name: [REDACTED]

Case Number: [REDACTED]

Vehicle Concerns

First Repair Attempt Date: 11/23/05 Mileage: 0
 Last Repair Attempt Date: Pending Mileage: 1000
 Total Days out of Service: 20 / plus accident 20 40/05

Problems - Please list your <u>primary</u> concern first	Servicing Dealer(s)	Current? Yes or No	# of Repair Attempts	Repair Date(s)	Mileage on Date(s)	Days Out of Service
vehicle's front end has extensive damage after slight impact		yes	2 *			
Vehicle is not quiet enough to avoid		yes	—	—	—	—
Surrounding traffic - accidents or mishaps happen too frequently						
Performance is poor. Collisions too are high. All accidents were at a slow speed.						
*Faulkner Collision Center	Front/Side Ends	No	1	11/05		20
of Tennessee	See copy of work/pricing					
Nat'l. Tire and Battery	Front tire	No	1	11/05		1
-hit medial strip						
and tire was non functional - hubcap						
scratched - Car does not handle well in avoidance						
Accident 11/18/05		No	0	None		No. 10
- At fault slight accident - Avoidance problem. - See attached - Farmer's Ins. Gp.						

11/05/05 Claim # 1007503198.

In addition all of the above will be very taxing insurance wise.

11/23/2005 at 11:13 AM
15605

Job Number: [REDACTED]

FAULKNER COLLISION CENTER OF TREVOSE

TREVOSE, PA [REDACTED]

Fax: [REDACTED]

ESTIMATE OF RECORD

Written By: Marc Jensen #133274 11/23/2005 11:12 AM
Adjuster:

Insured: [REDACTED]
Owner: [REDACTED]
Address: [REDACTED]
LANGHORNE, PA [REDACTED]
Evening: [REDACTED]
Other: [REDACTED]

Claim [REDACTED]
Policy [REDACTED]
Deductible: [REDACTED]
Date of Loss: 11/18/2005 at 12:00 AM
Type of Loss: Collision
Point of Impact: 12. Front

Inspect FAULKNER COLLISION CENTER OF TRE
Location: [REDACTED]
TREVOSE, PA [REDACTED]

Business: [REDACTED]

Insurance FARMERS
Company: P.O. BOX 268994
OKLAHOMA CITY, OK [REDACTED]

Business: [REDACTED]
6 Days to Repair

2005-HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY
VIN: KMHWF2551 [REDACTED] Lic: FNS0918 [REDACTED] EPA Prod Date: 09/2004 Odometer: 6883
Air Conditioning Rear Defogger Tilt Wheel
Cruise Control Intermittent Wipers Keyless Entry
Theft Deterrent/Alarm Body Side Moldings Dual Mirrors
Fog Lamps Clear Coat Paint Power Steering
Power Brakes Power Windows Power Locks
Power Mirrors AM Radio FM Radio
Stereo Search/Seek CD Player
Driver Air Bag Passenger Air Bag Front Side Impact Air Bag
4 Wheel Disc Brakes Cloth Seats Bucket Seats
Automatic Transmission Overdrive Deluxe Wheel Covers

NO.	OP.	DESCRIPTION	QTY	EXT	PRICE	LABOR	PAINT
1		INFORMATION LABELS					
2		Repl information labels				0.3	
3*	Repl	Emission label 2.4 liter all	1		5.60	Incl.	
4	Repl	Vacuum diagram 2.4 liter	1		5.05	Incl.	
5		FRONT BUMPER					
6		O/H bumper assy				2.2	
N 7*	Repl	LXQ bumper assy +25%	1			Incl.	2.8
8		Add for Clear Coat					1.1
9*	Refn	RT Side molding GL					0.4
10		Add for Clear Coat					0.1
11*	Refn	LT Side molding GL					0.4
12		Add for Clear Coat					0.1

11/23/2005 at 11:13 AM
15605

Job Number: 758796

ESTIMATE OF RECORD

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
13		FRONT LAMPS					
N 14**	Repl	RECOND RT Headlamp assy	1			0.4	
N 15**	Repl	RECOND LT Headlamp assy	1			0.4	
16#	Rpr	Aim headlamps				0.5	
17		RADIATOR SUPPORT					
18*	Repl	Upper tie bar	1			0.8	0.0
19*	Rpr	Lower support				4.0	1.0
20		AIR CONDITIONER & HEATER					
21*	Rpr	Condenser (comb fins)				0.5	
22		HOOD & GRILLE					
N 23*	Repl	LKQ hood +25%	1			0.7	3.0
24		Add for Clear Coat					1.2
25		Refn underside					1.5
N 26*	Repl	LKQ Grille assy +25%	1			0.4	
27	Repl	Latch assy	1			0.4	
28	Repl	Latch cover	1			0.1	
29		FENDER					
30	Blnd	RT Fender all					1.0
31*	Rpr	LT Fender all				2.0	2.0
32		Overlap Major Adj. Panel					0.4
33		Add for Clear Coat					0.3
34	R&I	RT Body side mldg w/o bright				0.3	
35#	Rpr	CLEAN & RE-TAPE MOLDINGS				0.2	
36	R&I	LT Body side mldg w/o bright				0.3	
37#	Rpr	CLEAN & RE-TAPE MOLDINGS				0.2	
38		FRONT DOOR					
39	Blnd	LT Outer panel					1.0
40	R&I	LT Body side mldg w/o bright				0.3	
41#	Rpr	CLEAN & RE-TAPE MOLDINGS				0.4	
42	R&I	LT Belt w/strip				0.3	
43	R&I	LT Mirror assy power-unheated				0.3	
44	R&I	LT Handle, outside w/o illumination w/alarm				0.3	
45	R&I	LT R&I trim panel				0.4	
46#	Subl	Flex Additive	1				
47#	Subl	Cover Car	1				
48#	Subl	Finstripes - Tape	1				
49#	Subl	Corrosion Protection	1				
50#	Rpr	Set up and Measure - Rack				2.0	
51#	Rpr	Body Pull (Rough pull rad suppt)				2.0	
52#	Subl	Hazardous Waste	1	3.00			

Subtotals ==>

19.7

Line 7 : located at el&m (800)624-0987 w/mike d.-quote#285417

Line 14 : located at rpw (800)336-4028 w/sarah

Line 15 : located at rpw (800)336-4028 w/sarah

11/23/2005 at 11:13 AM
15605

Job Number: 758796

ESTIMATE OF RECORD

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

Line 23 : located at el&m (800)624-0987 w/mike d.-quote#285417

Line 26 : located at el&m (800)624-0987 w/mike d.-quote#285417

Estimate Notes:

6 days for repairs, 2 additional days for parts delay due to unexpected drop off for undriveable conditions and thanksgiving holiday.

LKQ YARDS CALLED:

lkq hunts point (800)221-8151 w/robert-n/a quote#603483

skips greenleaf (866)283-7547 w/chad-n/a quote#91823

el&m (800)624-0987 w/mike d.-\$600 fnt bnp assy, \$325 hood, \$135 grille
quote#285417

A/M VENDORS CALLED:

rpw (800)336-4028 w/sarah-\$270 rt hdlmp, \$270 lt hdlmp

keystone (877)708-4700 w/mike-n/a on program

Parts

Body Labor 19.7 hrs @ \$ 44.00/hr

Paint Labor 15.5 hrs @ \$ 44.00/hr

Paint Supplies 15.5 hrs @ \$ 21.00/hr

Sublet/Misc.

SUBTOTAL

Sales Tax \$ 3788.64 @ 6.0000%

GRAND TOTAL

ADJUSTMENTS:

Deductible

CUSTOMER PAY

INSURANCE PAY

Estimator Signature and Date Line:

Estimator

T. Marc Jensen

Date

11/23/05

ESTIMATE OF RECORD

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D-DISCONTINUED PART A-APPROXIMATE PRICE B-BODY LABOR D-DIAGNOSTIC E-ELECTRICAL F-FRAME G-GLASS M-MECHANICAL P-PAINT LABOR S-STRUCTURAL T-TAXED MISCELLANEOUS X-NON TAXED MISCELLANEOUS ADJ-ADJACENT ALGN-ALIGN A/M-AFTERMARKET BLND-BLEND CAPA-CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R-DISCONNECT AND RECONNECT EST-ESTIMATE EXT. PRICE-UNIT PRICE MULTIPLIED BY THE QUANTITY INCL-INCLUDED MISC-MISCELLANEOUS NON-ADJ-NON ADJACENT O/H-OVERHAUL OP-OPERATION NO-LINE NUMBER QTY-QUANTITY QUAL RECY-QUALITY RECYCLED PART QUAL REPL-QUALITY REPLACEMENT PART COMP REPL PARTS-COMPETITIVE REPLACEMENT PARTS RECOND-RECONDITION REFN-REFINISH REPL-REPLACE R&I-REMOVE AND INSTALL R&R-REMOVE AND REPLACE RPR-REPAIR RT-RIGHT SECT-SECTION SUBL-SUBLET LT-LEFT W/O-WITHOUT W/_=WITH/_ #-MANUAL LINE ENTRY *-OTHER [IE MOTORS DATABASE INFORMATION WAS CHANGED]. **DATABASE LINE WITH AFTERMARKET N-NOTES ATTACHED TO LINE NAGS-NATIONAL AUTO GLASS SPECIFICATIONS MQVP-MANUFACTURER'S QUALITY AND VALIDATION PROGRAM.OPT OEM-ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.

11/23/2005 at 11:13 AM
15605

Job Number: 258066

ESTIMATE OF RECORD

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide AER1022 Database Data 11/2005, CCC Data Date 11/2005, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) parts are OEM parts that may be provided by or through alternate sources other than the OE/Vehicle dealerships. OPT OEM parts may reflect some specific, special, or unique pricing or discount. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKO, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided by National Auto Glass Specifications, Inc. Pound sign (\$) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

03/01/2006 at 04:43 PM
15605

Job Number: 763397

FAULKNER COLLISION CENTER OF TREVOSE
www.faulknerbodyshop.com
4427 STREET ROAD
TREVOSE, PA 19053-4990

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Written By: Richard Henry #423104 03/01/2006 04:43 PM
Adjuster:

Insured: [REDACTED]
Owner: [REDACTED]
Address: 260 FOTHERINGHAM CT
LANGHORNE, PA 19047
Evening: (215) 338-2364
Other: (215) 338-2364

Claim: [REDACTED]
Policy: [REDACTED]
Deductible: \$500.00
Date of Loss: 02/06/2006 at 12:00 AM
Type of Loss: Collision
Point of Impact: 12. Front

Inspect FAULKNER COLLISION CENTER OF TRE
Location: 4427 STREET ROAD
TREVOSE, PA 19053-4990

Business: (215) 364-7730

Insurance FARMERS
Company: P.O BOX 268994
OKLAHOMA CITY, OK 73126

Business: (800) 445-7911
8 Days to Repair

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

VIN: KMHWF25S15A145821 Lic: FWS0918 PA Prod Date: 09/2004 Odometer: 8096

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Theft Deterrent/Alarm	Body Side Moldings	Dual Mirrors
Fog Lamps	Clear Coat Paint	Power Steering
Power Brakes	Power Windows	Power Locks
Power Mirrors	AM Radio	FM Radio
Stereo	Search/Seek	CD Player
Driver Air Bag	Passenger Air Bag	Front Side Impact Air Bag
4 Wheel Disc Brakes	Cloth Seats	Bucket Seats
Automatic Transmission	Overdrive	Deluxe Wheel Covers

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#	Rpr	Set up and Measure - Rack				2.0	
2#	Rpr	Structural realignment				2.0	F
3		INFORMATION LABELS					
4		Rpl information labels				0.3	
5	Repl	Emission label 2.4 liter all	1	5.71	Incl.		
6	Repl	Vacuum diagram 2.4 liter	1	5.15	Incl.		
7		FRONT BUMPER					
N 8**	Repl	RECOND Bumper cover	1	210.43	1.8	2.8	
9		Add for Clear Coat				1.1	
10	Repl	Energy absorber	1	90.47	0.3		
11*	Rpr	Reinforcement / Align			1.0		
12	R&I	RT Side molding GL			Incl.		

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
13	R&I	LT Side molding GL				Incl.	
14		FRONT LAMPS					
15		O/H radiator supt				s 6.5	
N 16**	Repl	RECOND RT Headlamp assy	1	203.75		Incl.	
17 S01	Repl	RT Headlamp assy retainer	1	0.21			
N 18 S01	Repl	LT Headlamp assy	1	304.56		Incl.	
19#	Rpr	Aim Headlamps				0.5	
20		RADIATOR SUPPORT					
21		Refinish Components					1.5
22	Repl	Upper tie bar	1	90.60	s	Incl.	Incl.
23	Repl	Lower support	1	363.53	s	Incl.	Incl.
24*	Rpr	Dam				1.0	
25		COOLING					
N 26**	Repl	A/M Radiator assy auto trans	1	262.00	m	Incl.	
27	Repl	RT Radiator assy bracket assy	1	9.81			
28	Repl	LT Radiator assy bracket assy	1	9.81			
29	Repl	Reservoir assy	1	25.45		Incl.	
N 30**	Repl	A/M Fan assy	1	130.00	m	Incl.	
31		AIR CONDITIONER & HEATER					
32	Repl	Condenser	1	327.37	m	Incl.	
33		Evacuate & recharge			m	1.4	
34		Refrigerant recovery			m	0.4	
N 35**	Repl	A/M Fan assy	1	114.00	m	Incl.	
36		HOOD & GRILLE					
N 37**	Repl	A/M Hood	1	389.00		1.3	3.0
38		Add for Clear Coat					1.2
39		Add for Underside(Complete)					1.5
40	Repl	Front seal	1	23.35		Incl.	
41	Repl	Latch assy	1	37.97		0.4	
42	Repl	Latch cover	1	8.40		0.1	
43	Repl	RT Hinge	1	38.88		0.3	0.3
44	Repl	LT Hinge	1	38.88		0.3	0.3
45	Repl	Grille assy	1	195.32		Incl.	
46# S01	Repl	Connector	1	1.10			
47# S01	Repl	Bumper - T/Gate	1	2.63			
48# S01	Repl	Bumper - Hood	1	1.95			
49		FENDER					
50* S01	Rpr	RT Fender all				2.0	1.4
51 S01		Overlap Major Adj. Panel					-0.4
52 S01		Add for Clear Coat					0.2
N 53**	Repl	A/M LT Fender all	1	238.00		1.3	2.0
54		Overlap Major Adj. Panel					-0.4
55		Add for Clear Coat					0.3
56		Add for Edging					0.5
57	R&I	RT Body side mldg w/o bright				0.3	
58	R&I	LT Body side mldg w/o bright				0.3	
59	R&I	RT Mud guard				0.3	
60	R&I	LT Mud guard				0.3	

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
61*	Rpr	RT Lower rail				s 1.0	0.5
62		Overlap Major Non-Adj. Panel					-0.2
63	R&I	RT R&I fender assy				1.0	
64*	Rpr	LT Lower rail				s 1.0	0.5
65		Overlap Major Non-Adj. Panel					-0.2
66		ELECTRICAL					
67	Repl	Horn low note	1	49.21	m Incl.		
68	Repl	Horn high note	1	49.98	m Incl.		
69		PILLARS, ROCKER & FLOOR					
70	R&I	RT Rocker molding				0.4	
71	R&I	LT Rocker molding				0.4	
72	S01	Repl RT Rocker molding clip type 2	11	8.91			
73	S01	Repl LT Rocker molding clip type 2	11	8.91			
74		FRONT DOOR					
75	Blnd	LT Outer panel					1.0
76	R&I	LT Belt w'strip				0.3	
77	R&I	LT Body side mldg w/o bright				0.3	
78	R&I	LT Lower molding				0.3	
79	R&I	LT Mirror assy power unheated				0.3	
80	R&I	LT Handle, outside w/o illumination w/alarm				0.3	
81	R&I	LT R&I trim panel				0.4	
82#	Subl	Antifreeze	1				
83#	Subl	Hazardous Waste	1				
84#	Subl	Flex Additive	1				
85#	Subl	Cover Car	1				
86#	Subl	Pinstripes - Tape	1				
87#	Subl	Corrosion Protection	1				
88#	Subl	Weld Thru Primer	1				
N 89#	S01	Repl Battery - Aftermarket	1			0.3	
90	S01	EXHAUST SYSTEM					
91*	S01	Repl Manifold cover	1			0.3	
92	S01	STEERING GEAR & LINKAGE					
93	S01	Repl P/S cooler tube	1			Incl.	
94		OTHER CHARGES					
95#		Towing	1				

Subtotals ==>

Line 8 : PART LOCATED AT KEYSTONE, 877-708-4700, ASK FOR MIKE
 Line 16 : PART LOCATED AT RPW HEADLAMPS, 800-336-4028, ASK FOR RENATTA
 Line 18 : RECON LT HEADLAMP WAS UNAVAILABLE AT RPW
 Line 26 : PART LOCATED AT 1-800-RADIATOR, ASK FOR TAMEKA
 Line 30 : PART LOCATED AT KEYSTONE, 877-708-4700, ASK FOR MIKE
 Line 35 : PART LOCATED AT KEYSTONE, 877-708-4700, ASK FOR MIKE
 Line 37 : PART LOCATED AT KEYSONTE, 877-708-4700, ASK FOR MIKE
 Line 53 : PART LOCATED AT KEYSTONE, 877-708-4700, ASK FOR MIKE
 Line 89 : PART LOCATED AT PENNDEL, 215-757-5121, ASK FOR KEN

03/01/2006 at 04:43 PM
15605

Job Number: 763397

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

Estimate Notes:

PRIOR DAMAGE - SCRATCHED RT FRONT AND REAR WHEEL COVERS

LKQ VENDORS CALLED:

HUNTSPOINT, 800-221-8151, NO LKQ PARTS AVAILABLE, SPOKE W/ROBERT.

MARC'S, 215-947-7171, NO LKQ PARTS AVAILABLE, SPOKE W/MARC

VENICE, 80-523-1600, NO LKQ PARTS AVAILABLE, SPOKE W/JOE

AM / RECON VENDORS CALLED:

KEYSTONE, 877-708-4700, LOCATED RECON FRONT BUMPER COVER, AM RAD FAN ASSY, AM
COND FAN ASSY, AM HOOD AND AM LT FENDER

RPW, 800-336-4028, LOCATED RECON LT AND RT HEADLAMPS

1-800-RADIATOR, LOCATED AM RADIATOR, CONDENSER NOT AVAILABLE

Parts		3443.68
Body Labor	28.4 hrs @ \$ 44.00/hr	1249.60
Paint Labor	16.9 hrs @ \$ 44.00/hr	743.60
Frame Labor	2.0 hrs @ \$ 44.00/hr	88.00
Paint Supplies		350.00
Sublet/Misc.		62.40
Other Charges		421.50

SUBTOTAL		\$ 6358.78
Sales Tax	\$ 5937.28 @ 6.0000%	356.24

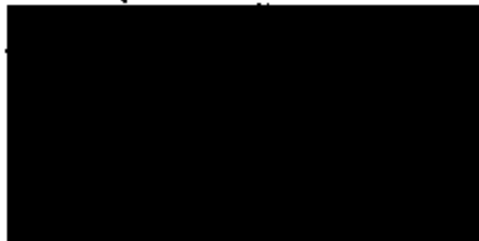
GRAND TOTAL		\$ 6715.02
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ADJUSTMENTS:		
Deductible		500.00

CUSTOMER PAY		\$ 500.00
INSURANCE PAY		\$ 6215.02

Estimator Signature and Date Line:

Estimator



Date

3/1/06

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_WITH/_ #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. MQVP=MANUFACTURER'S QUALITY AND VALIDATION PROGRAM.OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.

Estimate calculated using a preset user threshold amount for the paint and material cost.

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

AFTERMARKET CRASH PART - A NONORIGINAL EQUIPMENT MANUFACTURER (NON-OEM) REPLACEMENT PART, EITHER NEW OR USED, FOR ANY OF THE NONMECHANICAL PARTS THAT GENERALLY CONSTITUTE THE EXTERIOR OF THE MOTOR VEHICLE, INCLUDING INNER AND OUTER PANELS. THIS APPRAISAL WILL INDICATE IF AFTERMARKET CRASH PARTS ARE SPECIFIED. IF THE USE OF SUCH PARTS VOIDS THE WARRANTY ON THE PART BEING REPLACED OR ON ANY OTHER PART, THE AFTER MARKET CRASH PART WILL BE WARRANTED BY THE MANUFACTURER OR INSURANCE COMPANY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARR1022 Database Date 02/2006, CCC Data Date 02/2006, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) parts are OEM parts that may be provided by or through alternate sources other than the OE/Vehicle dealerships. OPT OEM parts may reflect some specific, special, or unique pricing or discount. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LEQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

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SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
----- CHANGED ITEMS -----						
N 82#	Repl	Battery - Aftermarket	1	-62.48	-0.3	
N 89# S01	Repl	Battery - Aftermarket	1	64.81	0.3	
----- DELETED ITEMS -----						
N 17**	Repl	RECOND LT Headlamp assy	1	-203.75	Incl.	
46*	Rpr	RT Fender all			-2.0	-1.0
47		Overlap Major Adj. Panel				0.4
48		Add for Clear Coat				-0.1
----- ADDED ITEMS -----						
17 S01	Repl	RT Headlamp assy retainer	1	0.21		
N 18 S01	Repl	LT Headlamp assy	1	304.56	Incl.	
46# S01	Repl	Connector	1	1.10		
47# S01	Repl	Bumper - T/Gate	1	2.63		
48# S01	Repl	Bumper - Hood	1	1.95		
50* S01	Rpr	RT Fender all			2.0	1.4
51 S01		Overlap Major Adj. Panel				-0.4
52 S01		Add for Clear Coat				0.2
72 S01	Repl	RT Rocker molding clip type 2	1			
73 S01	Repl	LT Rocker molding clip type 2	1			
90 S01		EXHAUST SYSTEM				
91* S01	Repl	Manifold cover			0.3	
92 S01		STEERING GEAR & LINKAGE				
93 S01	Repl	P/S cooler tube			m Incl.	
Subtotals -->					0.3	0.5

Line 89 : PART LOCATED AT PENNDEL, 215-757-5121, ASK FOR KEN
Line 18 : RECON LT HEADLAMP WAS UNAVAILABLE AT RPW

Estimate Notes:

PRIOR DAMAGE - SCRATCHED RT FRONT AND REAR WHEEL COVERS

LKQ VENDORS CALLED:

HUNTSPPOINT, 800-221-8151, NO LKQ PARTS AVAILABLE, SPOKE W/ROBERT.
MARC'S, 215-947-7171, NO LKQ PARTS AVAILABLE, SPOKE W/MARC
VENICE, 80-523-1600, NO LKQ PARTS AVAILABLE, SPOKE W/JOE

AM / RECON VENDORS CALLED:

KEYSTONE, 877-708-4700, LOCATED RECON FRONT BUMPER COVER, AM RAD FAN ASSY, AM
COND FAN ASSY, AM HOOD AND AM LT FENDER
RPW, 800-336-4028, LOCATED RECON LT AND RT HEADLAMPS
1-800-RADIATOR, LOCATED AM RADIATOR, CONDENSER NOT AVAILABLE

03/01/2006 at 04:43 PM
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Job Number: 763397

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

Parts		257.38
Body Labor	0.3 hrs @ \$ 44.00/hr	13.20
Paint Labor	0.5 hrs @ \$ 44.00/hr	22.00
Paint Supplies	0.5 hrs @ \$ 21.00/hr	10.50
Additional Supplement Materials/Supplies		-4.90

SUBTOTAL		\$ 298.18
Sales Tax	\$ 298.18 @ 6.0000%	17.89

TOTAL SUPPLEMENT AMOUNT		\$ 316.07
NET COST OF SUPPLEMENT		\$ 316.07

Estimate
Supplement S01

Job Total \$ 6715.02

CUSTOMER PAY \$ 500.00
INSURANCE PAY \$ 6215.02

Estimator Signature and Date Line:

Estimator

e

3/1/06

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

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Estimate calculated using a preset user threshold amount for the paint and material cost.

SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

AFTERMARKET CRASH PART - A NONORIGINAL EQUIPMENT MANUFACTURER (NON-OEM) REPLACEMENT PART, EITHER NEW OR USED, FOR ANY OF THE NONMECHANICAL PARTS THAT GENERALLY CONSTITUTE THE EXTERIOR OF THE MOTOR VEHICLE, INCLUDING INNER AND OUTER PANELS. THIS APPRAISAL WILL INDICATE IF AFTERMARKET CRASH PARTS ARE SPECIFIED. IF THE USE OF SUCH PARTS VOIDS THE WARRANTY ON THE PART BEING REPLACED OR ON ANY OTHER PART, THE AFTER MARKET CRASH PART WILL BE WARRANTED BY THE MANUFACTURER OR INSURANCE COMPANY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARR1022 Database Date 02/2006, CCC Data Date 02/2006, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) parts are OEM parts that may be provided by or through alternate sources other than the OE/Vehicle dealerships. OPT OEM parts may reflect some specific, special, or unique pricing or discount. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

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SUPPLEMENT OF RECORD 1 WITH SUMMARY
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GREY Int:BLACK

ALTERNATE PARTS SUPPLIERS

16 RECOND RT Headlamp assy	Part No.	92102-3D050	Price \$203.75
RPW		(800) 336-4028	
866 HWY 65/69 NORTH		(515) 961-0517	
INDIANOLA, IA 50125			
8 RECOND Bumper cover	Part No.	HY1000139R	Price \$210.43
30 A/M Fan assy	Part No.	HY3115103	Price \$130.00
35 A/M Fan assy	Part No.	HY3113107	Price \$114.00
Keystone Auto - FPPP		(800) 727-8626	
214 E LEA BOULEVARD		(302) 764-8010	
WILMINGTON, DE 19802			
Keystone Auto - FPPP		(800) 390-4600	
822 CENTRAL AVE.		(410) 636-4600	
LINTHICUM, MD 21090			
Keystone Auto - FPPP		(800) 441-4200	
3658 ROUTE 378		(610) 866-0313	
BETHLEHEM, PA 18015			
Keystone Auto - FPPP		(877) 708-4700	
MARKET AT JEFFERSON ST.		(856) 829-4700	
PALMYRA, NJ 08065			
Keystone Auto - FPPP		(800) 446-7066	
433 LAWRENCE STREET		(717) 457-6464	
OLD FORGE, PA 18518			
26 A/M Radiator assy auto tran	Part No.	2339	Price \$262.00
1-800-Radiator FPPP		(800) 723-4286	
4401 PARK RD.		(707) 747-7400	
BENICIA, CA 94510			

11/23/2005 at 11:13 AM
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Job Number: 758796

FAULKNER COLLISION CENTER OF TREVOSE

www.faulknerbodyshop.com

4427 STREET ROAD

TREVOSE, PA 19053-4990

(215)364-7730 Fax: (215)364-4908

ESTIMATE OF RECORD

Written By: Marc Jensen #133274 11/23/2005 11:12 AM
Adjuster:

Insured: MARCELLA F SUPINSKI
Owner: MARCELLA F SUPINSKI
Address: 260 FOTHERINGHAM CT
LANGHORNE, PA 19047
Evening: (215)338-2364
Other: (215)338-2364

Claim #1007503198-1-1
Policy #0150007243
Deductible: \$500.00
Date of Loss: 11/18/2005 at 12:00 AM
Type of Loss: Collision
Point of Impact: 12. Front

Inspect FAULKNER COLLISION CENTER OF TRE
Location: 4427 STREET ROAD
TREVOSE, PA 19053-4990

Business: (215)364-7730

Insurance FARMERS
Company: P.O BOX 268994
OKLAHOMA CITY, OK 73126

Business: (800)445-7911
6 Days to Repair

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

VIN: KMHWF25515A145821 Lic: FWS0918 PA Prod Date: 09/2004 Odometer: 6833

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Theft Deterrent/Alarm	Body Side Moldings	Dual Mirrors
Fog Lamps	Clear Coat Paint	Power Steering
Power Brakes	Power Windows	Power Locks
Power Mirrors	AM Radio	FM Radio
Stereo	Search/Seek	CD Player
Driver Air Bag	Passenger Air Bag	Front Side Impact Air Bag
4 Wheel Disc Brakes	Cloth Seats	Bucket Seats
Automatic Transmission	Overdrive	Deluxe Wheel Covers

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		INFORMATION LABELS					
2		Repl information labels				0.3	
3	Repl	Emission label 2.4 liter all	1	5.60	Incl.		
4	Repl	Vacuum diagram 2.4 liter	1	5.05	Incl.		
5		FRONT BUMPER					
6		O/H bumper assy				2.2	
N 7*	Repl	LKQ bumper assy +25%	1	600.00	Incl.		2.8
8		Add for Clear Coat					1.1
9*	Refn	RT Side molding GL					0.4
10		Add for Clear Coat					0.1
11*	Refn	LT Side molding GL					0.4
12		Add for Clear Coat					0.1

11/23/2005 at 11:13 AM
15605

Job Number: 758796

ESTIMATE OF RECORD
2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
13		FRONT LAMPS				
N 14**	Repl	RECOND RT Headlamp assy	1	270.00	0.4	
N 15**	Repl	RECOND LT Headlamp assy	1	270.00	0.4	
16#	Rpr	Aim headlamps			0.5	
17		RADIATOR SUPPORT				
18*	Repl	Upper tie bar	1	88.82	0.8	0.0
19*	Rpr	Lower support			4.0	1.0
20		AIR CONDITIONER & HEATER				
21*	Rpr	Condenser (comb fins)			0.5	
22		HOOD & GRILLE				
N 23*	Repl	LKQ hood +25%	1	406.25	0.7	3.0
24		Add for Clear Coat				1.2
25		Refn underside				1.5
N 26*	Repl	LKQ Grille assy +25%	1	168.75	0.4	
27	Repl	Latch assy	1	37.23	0.4	
28	Repl	Latch cover	1	8.24	0.1	
29		FENDER				
30	Blnd	RT Fender all				1.0
31*	Rpr	LT Fender all			2.0	2.0
32		Overlap Major Adj. Panel				-0.4
33		Add for Clear Coat				0.3
34	R&I	RT Body side mldg w/o bright			0.3	
35#	Rpr	CLEAN & RE-TAPE MOLDINGS			0.2	
36	R&I	LT Body side mldg w/o bright			0.3	
37#	Rpr	CLEAN & RE-TAPE MOLDINGS			0.2	
38		FRONT DOOR				
39	Blnd	LT Outer panel				1.0
40	R&I	LT Body side mldg w/o bright			0.3	
41#	Rpr	CLEAN & RE-TAPE MOLDINGS			0.4	
42	R&I	LT Belt w'strip			0.3	
43	R&I	LT Mirror assy power unheated			0.3	
44	R&I	LT Handle, outside w/o illumination w/alarm			0.3	
45	R&I	LT R&I trim panel			0.4	
46#	Subl	Flex Additive	1	8.00 T		
47#	Subl	Cover Car	1	13.40 T		
48#	Subl	Pinstripes - Tape	1	20.00 T		
49#	Subl	Corrosion Protection	1	10.00 T		
50#	Rpr	Set up and Measure - Rack			2.0	
51#	Rpr	Body Pull (Rough pull rad suppt)			2.0	
52#	Subl	Hazardous Waste	1	3.00		
Subtotals ==>				1914.34	19.7	15.5

Line 7 : located at elsm (800)624-0987 w/mike d.-quote#285417
Line 14 : located at rpw (800)336-4028 w/sarah
Line 15 : located at rpw (800)336-4028 w/sarah

11/23/2005 at 11:13 AM
15605

Job Number: 758796

ESTIMATE OF RECORD

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

Line 23 : located at el&m (800)624-0987 w/mike d.-quote#285417
Line 26 : located at el&m (800)624-0987 w/mike d.-quote#285417

Estimate Notes:

6 days for repairs, 2 additional days for parts delay due to unexpected drop off
for undriveable conditions and thanksgiving holiday.

LKQ YARDS CALLED:

lkq hunts point (800)221-8151 w/robert-n/a quote#603483
skips greenleaf (866)283-7547 w/chad-n/a quote#91823
el&m (800)624-0987 w/mike d.-\$600 fnt bmp assy, \$325 hood, \$135 grille-
quote#285417

A/M VENDORS CALLED:

rpw (800)336-4028 w/sarah-\$270 rt hdlmp, \$270 lt hdlmp
keystone (877)708-4700 w/mike-n/a on program

Parts		1862.94
Body Labor	19.7 hrs @ \$ 44.00/hr	866.80
Paint Labor	15.5 hrs @ \$ 44.00/hr	682.00
Paint Supplies	15.5 hrs @ \$ 21.00/hr	325.50
Sublet/Misc.		51.40

SUBTOTAL		\$ 3788.64
Sales Tax	\$ 3788.64 @ 6.0000%	227.32

GRAND TOTAL		\$ 4015.96
ADJUSTMENTS:		
Deductible		500.00

CUSTOMER PAY		\$ 500.00
INSURANCE PAY		\$ 3515.96

Estimator Signature and Date Line:

Estimator _____ Date _____

11/23/2005 at 11:13 AM
15605

Job Number: 758796

ESTIMATE OF RECORD

2005 HYUN SONATA GL 4-2.4L-FI 4D SED GRAY Int:GRAY

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_ #=MANUAL LINE ENTRY *-OTHER [IS..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. MQVP=MANUFACTURER'S QUALITY AND VALIDATION PROGRAM.OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.

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Job Number: 758796

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Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARRI022 Database Date 11/2005, CCC Data Date 11/2005, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) parts are OEM parts that may be provided by or through alternate sources other than the OE/Vehicle dealerships. OPT OEM parts may reflect some specific, special, or unique pricing or discount. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LEQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided by National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

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ALTERNATE PARTS SUPPLIERS

14 RECOND RT Headlamp assy	Part No. 92101-3D050	Price \$270.00
15 RECOND LT Headlamp assy	Part No. 92102-3D050	Price \$270.00

RPW
866 HWY 65/69 NORTH
INDIANOLA, IA 50125

(800) 336-4028
(515) 961-0517

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THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).