



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2006 MAR 28 PM 2:19  
02-MAR-2008

Reference No.  
10151643

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City BLOOMFIELD State CT Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 3/14/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
4T1BE30K2 [REDACTED] Make TOYOTA Model CAMRY Model Year 2003  
Date Purchased Nov. 19, 03 Dealer's Name and Telephone Number HARTFORD TOYOTA 860-278-9157 Engine: No. Cylinders 4 Fuel Type: Gas  
Original Owner ☒ Dealer's City HARTFORD State CT Zip Code 06120  
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain 5-SPD/ UNKNOWN 60,000 Vehicle Component Code 011000 STEERING: WHEEL AND HANDLE BAR Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 02-MAR-2008 Failure Mileage 17000 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE THE VEHICLE WAS AT A STOP, THE STEERING WHEEL CONTINUED TO MOVE TO THE LEFT. THE DEALERSHIP WAS UNABLE TO DETERMINE A PROBLEM. NOTICE PROBLEM COUPLE MONTHS AFTER PURCHASE

THE STEERING WHEEL SPINS UNCONTROLLABLY WHEN I COME TO A STOP.  
THIS HAPPENS ON UNEVEN STREETS, SLOPED OR BUMPY STREETS.  
THE WHEEL WILL SPIN A HALF TURN WHEN THE CAR STOPS. IT'S LIKE THE CAR IS GOING TO THE LEFT OR RIGHT LANE AND EXTREMELY OUT OF LINE  
I THINK THIS SPINNING IS TOO EXTREME.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.