



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2002 MAR 17
02-MAR-2006

Repository ☐

Reference No.
10151599

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ALMA State GA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an answer, NHTSA WILL NOT send your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 3-18-06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
387HC13Y [REDACTED] Make DODGE Model RAM 1500 Model Year 2001
Date Purchased 09-OCT-00 Dealer's Name and Telephone Number WAYCROSS CHEVROLET Dodge
Original Owner ☒ Dealer's City P.O. Box 1699 State GA Zip Code 31502
Transmission Type ☒ Antilock Brakes Powertrain REAR WHEEL DRIVE Vehicle Component Code Q21540 SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT
AUTOMATIC ☒ Cruise Control Multiple Failure: UPPER AND LOWER BALL JOINTS FRONT SPOUTTER

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-FEB-2006 Failure Mileage 30000 Failure Speed ALL RUBBER SEAL ON ALL FOUR JOINTS DETACHED CAUSING JOINTS TO GO BAD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM15ABC036) ☐ Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE TAKING THE VEHICLE TO THE INDEPENDENT REPAIR SHOP FOR NORMAL MAINTENANCE, THE MECHANIC DISCOVERED THE FRONT BALL JOINTS NEEDED REPLACED. UPON FURTHER INSPECTIONS, THE SEAL AROUND THE BALL JOINTS WERE WORN AND THE LUBRICANT LEAKED OUT; HOWEVER NO REPAIRS WERE MADE. NO GREASE FITTING CAME WITH

ORIGINAL JOINTS THEREFORE COULD NOT BE PERIODICALLY SERVICED
NO SERVICE WAS REQUIRED

BALL JOINTS WITH GREASE FITTINGS LAST OVER 100,000 MILES
I SAY THIS BEING A RETIRED FRONT END BRAKE MECHANIC
FOR 30 YEARS PRIOR TO RETIREMENT THANKS [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH [REDACTED] COPY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TC: ~~Whom~~ it may concern.

I Am 71 Year Old I Purchase This Vehicle To Last A Long Time, UNFORTUNATELY BAN JOINTS WITH BAD SEALS CAUSE THESE JOINT TO GO BAD AT A VERY PREMATURE TIME (30,000 miles) BEING A FRONT END MECHANIC FOR OVER 30 YEAR PRIOR TO RETIREMENT I KNOW BALL JOINT PROPERLY LUBRICATED LAST WHEN OVER 100,000⁰⁰⁰ MILES, I NOTICED WAYCROSS CHRYSLER DODGE OF EMILVUE THEY GAVE NO ASSISTANCE. SINCE I HAD PAST (NOTE) TIME DOES NOT WEAR MECHANICAL MOVING PART, MILES DOES. IN CONSIDERATION OF 300,000 MILES - THEY DID NOTHING THANK [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

**Official Business
Penalty for Private Use \$300**

SONYVILLE FL 320

08 MAR 2006 PM 5 5

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

[illegible]

Think your vehicle has a safety defect?



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Use the enclosed form to file a report.

or visit

www.safecar.gov

Q23

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Classification (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**