



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 MAR 28 AM 9:17
01-MAR-2006

Repository ☐

Reference No.

10151550

OWNER INFORMATION (Type or Print)

Name

Address

City WEST BLOOMFIELD

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, please print name and address to the vehicle manufacturer.

Signature of Owner

Date 3/7/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BF3

Make

TOYOTA

Model

CAMRY

Model Year

2005

Date Purchased

01-SEP-04

Dealer's Name and Telephone Number

SUBURBAN TOYOTA

Engine:

No: Cylinders 5

Fuel Type:

Gas

Original Owner

☒

Dealer's City

TROY

State

MI

Zip Code

48099

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

OCCURS FREQUENTLY

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-MAR-2006

Failure Mileage

12500

Failure Speed

24-30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED AT SPEEDS BETWEEN 24 AND 30 MPH, THE VEHICLE, INTERMITTENTLY, LOST POWER THEN SLAMMED INTO GEAR. THE DEALERSHIP WAS UNABLE TO DETERMINE A PROBLEM AND NO REPAIRS HAVE BEEN MADE. DEALER REFUSED

TO PUT IN A NEW TRANSMISSION STATING THAT THE SAME PROBLEM COULD EXIST WITH A NEW TRANSMISSION. DEALER GAVE ME A LETTER CONFIRMING THE PROBLEM AS PROBLEM WAS EXPERIENCED BY SERVICE MANAGER. SEE ATTACHED LETTER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

**SEE FRONT SECTION & ATTACHED LETTER FROM DEALER
& WORK ORDER DATED 10-6-05**

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ROYAL OAK MI 480
08 MAR 2006 PM 6

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

5318



**Think your vehicle
has a safety defect?**



**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Examination Center (VCC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

SUBURBAN

Suburban
Toyota

Box 909
Maplelawn Drive
Michigan 48089
248.643.8500
248.643.8848

Member of
The Suburban Collection

Suburban of Grand Rapids
Suburban of Holland
Suburban of Kalamazoo
Suburban of Southgate
Suburban of Troy
Suburban Acura
Suburban Buick
Suburban Chrysler Jeep
Suburban Ford of Westland
Suburban Honda
Suburban Infiniti
Suburban Mazda Subaru
Suburban Nissan Volkswagen
Suburban Oldsmobile Cadillac
Suburban Toyota
Suburban Volvo
Pecher Body Refinishing
Pecher Body Refinishing West
Bill Cook Automotive Group

Make the choice

West Bloomfield Mi, [REDACTED]

January 4, 2006

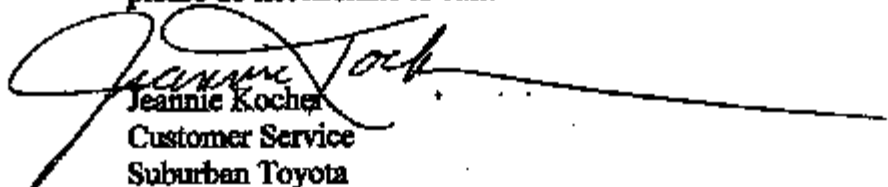
We have test driven your vehicle, your concern of a harsh shift at 20 to 25 miles per hour was verified by our service manager David Clifford.
Repair Order # 900239
October 6, 2005

We have checked all TSB bulletins and as of this date there is no correction for the complaint, which concerns you.

We have opened a case file with Toyota's technical assistance team (TA052790066) and as of today they do not have a diagnosis for the condition.

We at Suburban Toyota appreciate your business and will do all that we are able to rectify your concerns today and in the future.

Thank you for your time and patience, If I can further assist please do not hesitate to call.


Jeanie Kocher
Customer Service
Suburban Toyota

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**