

Returned April 8, 2006



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

01-MAR-2006

Reference No.
10151529

OWNER INFORMATION (Type or Print)

Name
Address
City SAN ANTONIO State TX Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

7/A

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
(In the absence of your authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.)

Signature of Owner Date 4/8/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HBES76584
Make HONDA Model CIVIC Model Year 2004
Date Purchased 30-APR-04 Dealer's Name and Telephone Number GILLMAN MOTORS Engine No. Cylinders Fuel Type: Gas
Original Owner Dealer's City SHERTZ State TX Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain UNKNOWN
Vehicle Component Code 171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAR-2006 Failure Mileage 3700 Failure Speed STOPPED
(Car Parked) about sixth time the door lock would not open even for the lock tab, would go up + down on lock. PARKED at door special previously, but using remote but lock

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE DOORS WOULD NOT UNLOCK FROM THE INSIDE. WHEN THE BUTTON WAS PUSHED, THE LATCH WOULD MOVE UP AND DOWN, BUT THE DOOR WOULD NOT OPEN. THE UNLOCK BUTTON ON THE KEY FOB WAS PUSHED MULTIPLE TIMES AND THE DOORS EVENTUALLY OPENED. THIS IS AN INTERMITTENT PROBLEM AND THE VEHICLE HAS NOT BEEN SEEN BY THE DEALERSHIP.
doors the last time, every the key fob would not open (unlock) the (all) doors after a few minutes - maybe 5 minutes, the key fob unlocked all doors slightly, frightening when one is not able to get out of auto. This has not happened since I got about it. I think a remote somewhere close by created all incidents. I will be driving to Dealer soon for service; however, I had mentioned this to Sup. Admin Matt Hornall last time he said not to worry about it.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a specialized summary thereof, may be used in support of the agency's action.