



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 FEB 17 AM 9:56  
28-FEB-2006

Reference No.  
10151436

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: LAKE NORDEN State: SD Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO Please do!  
in the absence of any other instructions, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 3/16/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JACDJ58X7Y [REDACTED]  
Make: ISUZU Model: TROOPER Model Year: 2000  
Date Purchased: 28-OCT-05 Dealer's Name and Telephone Number: ELITE AUTO Engine: No. Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: HURON State: SD Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING:ENGINE  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28-FEB-2006 Failure Mileage: 77000 Failure Speed: 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTMALSABC038): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING 80 MPH THE OIL LIGHT INTERMITTENTLY ILLUMINATED. THE VEHICLE WAS PULLED OVER AND THE CONTACT CHECKED THE LEVEL OF OIL. THE OIL LEVEL WAS NOT FULL, AND OIL NEEDED TO BE ADDED. THE OIL LIGHT THEN STAYED OFF. WHEN THE VEHICLE STARTED AGAIN, THE LIGHT ILLUMINATED AGAIN AND THE ENGINE BEGAN TO KNOCK AND WOULD NOT RESPOND. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP WHICH DETERMINED THE CRANKSHAFT HAD GONE BAD AND THE RODS AND PISTONS WERE BURNED. AS A RESULT, THE ENGINE MUST BE REPLACED.

*This problem has happened to 100's of Isuzu owners. If you are an original owner Isuzu extended the warranty to 10yrs./120,000 miles. For non-original owners we are stuck paying for a new engine. PLEASE look into this*

3-6-06

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACHED

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Isuzu is aware of the engine problem and has been dodging all 1998-2000 3.5L engines. They blow up at 67,000 - 80,000 miles. It is hard to find engines because of the demand. To many are blowing up.  
Please check on the extended warranty. Why only original owners.

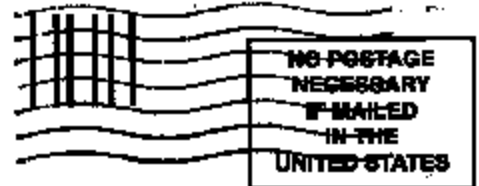
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

