



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2006 FEB 22 AM 10:37
24-FEB-2006

Reference No.
10151112

OWNER INFORMATION (Type or Print)

Name
Address
City SLIPPERY ROCK State PA Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GCEK14V6		Make CHEVROLET	Model SILVERADO	Model Year 2003
Date Purchased 01-JUL-03	Dealer's Name and Telephone Number GROVE CITY CHEVROLET		Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner ☒	Dealer's City GROVE CITY	State PA	Zip Code 16127	
Transmission Type AUTOMATIC	☒ Antilock Brakes ☐ Cruise Control	Powertrain 4 WHEEL DRIVE	Vehicle Component Code D10000 STEERING	
Multiple Failure: 1				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-FEB-2006
Failure Mileage 36500
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/B5R16)
DOT No. (Example: DOTM19ABC038)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED, INTERMITTENTLY, WHEN THE OUTSIDE CONDITIONS ARE COLD THE STEERING IS STIFF. THIS OCCURS AT ANY SPEED. THE PROBLEM IS WORSE WHEN THE BRAKE PEDAL IS DEPRESSED AND TURNING THE STEERING WHEEL. THE DEALERSHIP REPLACED THE VALVE IN THE POWER STEERING. THIS HAS NOT CORRECTED THE PROBLEM. THERE IS A TECHNICAL SERVICE BULLETIN, #10013533, REGARDING THIS, BUT NO REPAIR AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

First, when driving the truck in the winter in 4-wheel drive, the truck skips and slides when turning. The dealer said that is the nature of the truck.

When the truck was getting near 35,000 miles, the steering was bouncing and hard to turn in the drive-way or parking lot. A bad tire caused the bouncing. General Motors sent a notice to the dealer about the hard steering. They said it the characteristic of the vehicle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, SW
Washington, DC 20590

Lack of Steering Assist or Shudder During Parking Lot Type Maneuvers - keywords bind booster brake hard noise slow steer #PIT3386B - (Jan 3, 2006)

Lack of Steering Assist or Shudder During Parking Lot Type Maneuvers

2002-2006 Cadillac Escalade Models

1999-2006 Chevrolet Silverado

2000-2006 Chevrolet Avalanche, Suburban, Tahoe

1999-2003 GMC Sierra

2000-2006 GMC Yukon Models

2003-2006 Hummer H2

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment on a lack of steering assist when stopped or during parking lot type maneuvers.

Recommendation/Instructions:

Please follow normal diagnostics in eSI for this condition. If the vehicle passes the Power Steering Pressure Test Procedure in eSI this may be a normal condition. A lack of steering assist could occur if the brakes are applied and turning the steering wheel with the vehicle stopped or during parking lot type maneuvers. This concern can be aggravated by worn tires, low tire air pressure, low power steering pump pressures, and tires larger than stock size. In some cases, where the power steering pump pressures are at the low end of the spec, replacing the power steering flow control valve with P/N 26095470 may improve the concern.

No further repairs should be attempted as this is a characteristic of the vehicle. Any customer concerns

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**