

[REDACTED]
Columbus, Ohio [REDACTED]

2006 MAR 28 AM 10:44

Toyota Motor Sales, USA, Inc.
19001 South Western Avenue
Torrance, CA 90501

add to
10150854

Attn: Carole A. Hargrave, Claims Manager

Dear Ms. Hargrave,

Thank you for your reply to my letter concerning the lost of my 1991 Toyota 4Runner.

In reply to your letter concerning my description of my accident back in November 2005, your letter states, "from your description you were not stopped at the time of the accident." If I hit my brakes hard during the accident, this would simulate a stop position and I did fully turn the wheel trying to avoid an accident while in this "stopped" position which is fully in line with the recall your company announced.

According to your letter and your records, Ms. Hargrave, and I take this as an insult, you claim, "the prior owner of this vehicle was named [REDACTED] and they sold the vehicle on 4/12/05." This implies that you do not believe I even owned this vehicle. So for your records I have enclosed a copy my renewal registration (which I won't be using this year since my vehicle is totaled because of the information I stated above) and unless the STATE OF OHIO is incorrect the purchase date of my vehicle according to the State of OHIO records is FEBRUARY 2, 2005.

I do not know who [REDACTED] could be (as you stated) but he could not have sold the vehicle on April 12, 2005 because I had it in my possession. Again, I have enclosed a copy of my vehicle registration for 2005 and ending 2006 so you can see I am and was the legal owner of the 1991 Toyota according to the STATE OF OHIO since you did not believe me. I hope this is all I will have to say concerning I am the true owner of this vehicle.

As I stated earlier, I paid \$2000 for my Toyota 4Runner. The truck was a 1991 and needed many repairs and upgrades including shocks, tires, muffler system, starter and battery. (I am only asking for reimbursement of my lost: Total lost was \$3,415.) I only had the truck from Jan - Nov.

As I stated in my previous letter I do not have the Toyota anymore. It was towed to a salvage yard, I signed the title over to them, and currently I have no vehicle. Unfortunatly the vehicle is not available for inspection

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I hope you will still honor your information in accordance to your own recall information under Section 7 letter iv you state: OTHER COST MAY BE REIMBURSED ON A CASE-BY-CASE BASIS

As I stated in my first letter, I have an excellent driving record. I hold a commercial driving license in the State of Ohio. I can maintain control of a Semi or a 4Runner. I knew when the accident happened that something was wrong with the steering, I told my wife at the time of the accident that my truck (steering) didn't come back like it should. Under normal circumstances I would be able to control the steering of my truck and when I received the Safety Recall letter this confirmed my thoughts.

I believe I have stated my case based on the information you provided in your recall and I am asking for the reimbursement under the case by case basis mentioned above.

Summary, Ms. Hargrave, I no longer have a vehicle. I am convinced if I had been informed sooner and had this problem fixed my accident could have been avoided. **Hitting your brakes is a stopped position.** I am asking Toyota to give me fair replacement value of my 4Runner or even a replacement vehicle will do.

I look forward to hearing from you soon and thanking you in advance,

[REDACTED]
Columbus, Oh [REDACTED]
[REDACTED]

C: Mr. Ronald Medford
Senior Associate Administrator, Vehicle Safety - NVS-010
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Purchase
date
2/4/05

Registration
2006 - 2007

APPLICATION FOR RENEWAL REGISTRATION BY MAIL

☐ I would like to donate \$ _____ to the children's Save Our Sight Program.



POWER of
ATTORNEY
REQUIRED?
NO

E-CHARGE
RECEIVED?
NO

PLATE CAT: PASSENGER	PLATE TYPE: [REDACTED]	OLD APP: [REDACTED]
TITLE NO: [REDACTED]	VEHICLE: 1991 TOYT SW	NOT
PURCHASE DATE: 02/04/2005	REG. EXPIRES: 04/13/2006	RENEWAL EXPIRES: 04/13/2007
COUNTY: FRANKLIN	TAX DUTY NAME: [REDACTED]	COLOR: \$
VIN: JT3VN30W9885	SEVATAZ ID. NO: [REDACTED]	SEAT CAP: 000

000000000

- ☐ Requesting new plates pay: \$59.81
☐ Keeping current plates pay: \$54.82
☐ Check if name or address is incorrect. Write correct information below:

You must sign on reverse side to complete the processing of your application.



COLUMBUS

OH



County

BHV [REDACTED]