U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

MAR 0 6 2006

[redacted]
Brooklyn Heights, NY [redacted]

NVS-216 et
Ref. No. 10150852

Dear [redacted]

Thank you for your correspondence dated November 3, 2005, concerning the problems you encountered with your 2001 Volvo V70 vehicle. The New Jersey State Office of the Attorney General referred your correspondence to the National Highway Traffic Safety Administration (NHTSA). The Office of Defects Investigation (ODI) received your correspondence on February 9, 2006. Due to limited resources we were not able to respond to you in a timelier manner. We regret any inconvenience our delay may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

On July 26, 2005, NHTSA's Office of Defects Investigation (ODI) opened a safety defect investigation (PE05-041) into reports alleging failure of the electronic throttle module, in 1999 through 2002 Volvo vehicles. On December 6, 2005, ODI upgraded that investigation to an engineering analysis (EA05-021, copy enclosed). An engineering analysis is a more detailed and complete technical analysis of the character and scope of an alleged defect. The investigation is continuing; however no determinations have been reached at this time.

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Our database has revealed that there is a safety-related defect recall on the 2001 Volvo V70 that may be of interest to you. We have enclosed copy of the recall summary for your information. Please contact your local Volvo dealership or manufacturer for further details and have your make, model, model year, and vehicle identification number available for their information.

You can contact our toll-free Vehicle Safety Hotline (Hotline) at 1-888-327-4236. One of our representatives may be able to assist you on matters concerning motor vehicle and motor vehicle equipment safety recalls or to report an alleged safety problem. You can also request safety information. If our telephones are busy, or you call during non-working hours, you can leave your name, telephone number, and a brief subject on our recording system. A Hotline representative will return your call.

Additionally, we have an Internet Web site at http://www.nhtsa.dot.gov that you may want to visit. An electronic Vehicle Owner's Questionnaire (VOQ) is also available on this Web site at http://www.nhtsa.dot.gov/ivoq. This form is for vehicle owners to report safety related problems about their motor vehicles or motor vehicle equipment, e.g., child safety seats, jacks, tires, brake fluid, etc. The reports submitted are transferred to our database and are used to identify safety-related defect trends that require our attention. If you do not have access to the Internet, please use the enclosed VOQ to inform this agency of any future motor vehicle or motor vehicle equipment safety problems you may experience. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at http://www.nhtsa.dot.gov/cars/problems.

If further assistance is needed, please contact me (202) 366-5211.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures