



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

Form Approved: O.M.B. No. 2127-0008

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	
Street No.		Evening Telephone Number	
Apt. No.	City	State	Zip Code
E-mail			

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of authorization, NHTSA will limit its use of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

☒ YES ☐ NO

Signature of Owner

Date 5.7.06

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side		Make	Model	Year	Current Mileage
7C89F78485R		Chrysler	Pacifica	05	12000
Date Purchased	Dealer's Name and Telephone Number		Engine	Fuel Type:	
May 2005	Lithia Chrysler Jeep of Reno 775-326-6235			☐ Diesel ☐ Hybrid	
☐ Original Owner	Dealer's City	State	Zip Code	No. Cylinders	☒ Gas ☐ Other
	3223 Mill St.	NV	89502	6	
Transmission Type	Powertrain		Rear-Wheel Drive		
☐ Manual	☒ All-Wheel Drive		☐ Four-Wheel Drive		
☒ Automatic	☐ Front-Wheel Drive				

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name	Incident Date(s)	Failure Mileage	Failure Speed	Failure Location
				☐ Driver ☐ Passenger
				☐ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand	Tire Model/Line	Tire Name	Tire Size (Example: P215/65R1135)
Failed Structure			DOT No. (Example: DOT MAL2ABC038 on sidewall)
☐ Tread ☐ Sidewall ☐ Bead			☐ Original Equipment
Failure Type:			☐ Prior Repair
☐ Blowout ☐ Blister ☐ Crack ☐ Torn ☐ Tread Separation ☐ Road Hazard ☐ Out of Round			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make	Date Manufactured	Model Number and Name
Seat Type	Installed in Vehicle using the:	
☐ Infant ☐ Booster ☐ Integrated ☐ Convertible ☐ Other	☐ Vehicle safety belt	
Failed Part, Describe Failure Below	☐ LATCH system	
☐ Base ☐ Harness/Buckle ☐ LATCH Connector ☐ Shell ☐ Handle ☐ Other	*Vehicle info required	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Police Report No.
☐ Yes ☐ No	☐ Yes ☐ No			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es):

This submission is not due to a unit failure or instability of the vehicle although Chrysler repeatedly warns of such occurrence but yet continues to furnish a spare tire (a doughnut yet) and wheel that can easily cause these problems when used rather than replace such with the proper spare and wheel. Please see reverse side of sheet for the 2 warnings Chrysler gives in the Chrysler Pacific manual when using this equipment.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

This submission is made in an attempt to avoid a unit failure
Narrative Description of Incident(s),
or vehicle instability

Temporary use spare tires are for emergency use only. With these tires, do not drive more than 50 mph (80 km/h). Temporary-use spare tires have limited tread life. When two or more tread wear indicators appear in adjacent grooves, the temporary use spare tire needs to be replaced. Be sure to follow the warnings which apply to your spare. Failure to do so could result in spare tire failure and loss of vehicle control.

ATTACH ADDITIONAL SHE

CAUTION!

All Wheel Drive (AWD) vehicles must have the same size and type tires on all wheel positions. Unequal tire sizes must not be used. Unequal tire size may cause failure of the power transfer unit and/or the viscous coupling.

Combining radial ply tires with other types of tires on your vehicle will cause your vehicle to handle poorly. The instability could cause an accident. Always use radial ply tires in sets of four (or 6, in case of trucks with dual rear wheels). Never combine them with other types of tires.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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IN THE
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BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



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Think your vehicle
has a safety defect



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