

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10150785-3626

Subject: FW: PII on safercar.gov - ODI #10150785
Date: Tuesday, July 01, 2014 9:21:26 AM
Attachments: [image001.png](#)

Add all.

From: Montanari, Robert CTR (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)
Sent: Thursday, June 26, 2014 6:35 PM
To: [REDACTED]
Subject: RE: PII on safercar.gov - ODI #10150785

[REDACTED],

I want to apologize for our screeners' failure to notice that there was personally identifiable information at the end of the description of your safety-related vehicle Complaint – ODI #10150785. We make every effort to maintain your privacy and total anonymity on safercar.gov. We presently post a WARNING message where the text description of Complaints are entered – however, your Complaint was submitted in February of 2006, more than 8 years ago.

*** Tell us what happened** Enter up to 1900 characters

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database. **Do not include any personal information** (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

(1900 characters left)

We are not allowed to completely remove your safety-related Vehicle Complaint once it has been submitted. However, upon receipt of your email, I did immediately removed the last line of the Complaint Summary, highlighted below. If your information appears on any 3rd party web sites, you would have to contact those webmasters individually ... we can only control what is on safercar.gov. Please check AboutAutomobile.com – <http://www.aboutautomobile.com/Complaint/1996/GMC/Suburban/10150785>.

Again, our apologies for this oversight,

R. Montanari

Computer Sciences Corporation

US Dept. of Transportation/Volpe National Transportation Systems Center
Cambridge, MA 02142-1493

Email: Robert.Montanari.CTR@dot.gov

Entered on 06/26/2014 at 14:47:01 EDT (GMT-0400) by [REDACTED]

Dear Webmaster --

Please remove all web and public info and delete all database content associated with odi #10150785

My name is [REDACTED] and my full name, email, and address is listed in the comments section of my recall comment as listed below:

Again, please REMOVE this info and email me to confirm completion.

Thank you

[REDACTED]

"Limited recall limits my safety! I had a recent close call in my 1996 GMC

suburban. The brakes began to antilock on dry pavement when antilock assistance was not required, thus greatly increasing my stopping distance. The brakes were not pressed hard; the antilock should not have engaged. It was a close call between my truck and the vehicle in front of me. Currently my suburban is not covered under gms recent limited recall. However, attention needs to be given to this situation; my truck needs to be covered. My concern is not a trivial, my safety and the safety of others is at hand. GM should be more than happy to take care of a safety issue. I recently read an article in the detroit news about gms recall of 1.4 million 99-02 full size trucks and suvs in 20 states. The recall concerns the antilock brake wheel hub sensor getting inaccurate readings. The article brought the severity and critical importance of this recall and my problem to my attention. Proper recall procedures need to cover all vehicles affected, not limited by mileage, age, or location. Safety needs to be the main concern, not a political or financial agenda of automakers. Thank you for your prompt attention to my concerns. Sincerely,

[Redacted] redford, mi [Redacted]

Contact Information:

Last Name: [Redacted] **First Name:** [Redacted]
Email Address: [Redacted] **Contact Source:** Owner